Specialised mental health service organisation—use of regular consumer experience surveys for consumer participation arrangements indicator

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Specialised mental health service organisation—use of regular consumer experience surveys for consumer participation arrangements indicator

Identifying and definitional attributes

Metadata item type:	Data Element Concept
METEOR identifier:	528993
Registration status:	Health, Standard 07/03/2014
Definition:	An indicator of whether a specialised mental health organisation conducts regular (at least once over the reporting period) system level focused **mental health consumer** experience surveys.

Object Class attributes

Identifying and definitional attributes

Object class:	Specialised mental health service organisation
Definition:	A separately constituted specialised mental health service that is responsible for the clinical governance, administration and financial management of service units providing specialised mental health care.
Context:	Specialised mental health services.
Specialisation of:	Organisation

Collection and usage attributes

Guide for use:

A specialised mental health service organisation may consist of one or more service units based in different locations and providing services in admitted patient, residential and ambulatory settings. For example, a specialised mental health service organisation may consist of several hospitals or two or more community centres.

Where the specialised mental health service organisation consists of multiple service units, those units can be considered to be components of the same organisation where they:

- operate under a common clinical governance arrangement;
- aim to work together as interlocking services that provide integrated, coordinated care to consumers across all mental health service settings; and
- share clinical records or, in the case where there is more than one physical clinical record for each patient, staff may access (if required) the information contained in all of the physical records held by the organisation for that patient.

For most states and territories, the Specialised mental health service organisation object class is equivalent to the Area/District Mental Health Service. These are usually organised to provide the full range of admitted patient, residential and ambulatory services to a given catchment population. However, the object class may also be used to refer to health care organisations which provide only one type of mental health service (e.g. acute admitted patient care) or which serve a specialised or state-wide function.

Source and reference attributes

Origin:

Department of Health and Ageing 2003. Mental Health National Outcomes and Casemix Collection. Technical specification of State and Territory reporting requirements for the outcomes and casemix components of 'Agreed Data', Version 1.50. Canberra: Department of Health and Ageing

Property attributes

Identifying and definitional attributes

Property:	Use of regular consumer experience surveys for consumer participation arrangements indicator
Definition:	An indicator of whether regular (at least once over the reporting period) system level focused consumer experience surveys are conducted.
Property group:	Organisational characteristics

Source and reference attributes

Submitting organisation:	Australian Institute of Health and Welfare

Data element concept attributes

Relational attributes

Related metadata references:	Supersedes Specialised mental health service organisation—consumer participation arrangements (consumer satisfaction surveys) Health, Superseded 07/03/2014
Data Elements implementing this Data Element Concept:	Specialised mental health service organisation—use of regular consumer experience surveys for consumer participation arrangements indicator, code N Health, Standard 07/03/2014