

Service Agreement - Department of Health and Human Services Tasmania: 2013

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Identifying and definitional attributes

Metadata item type:	Indicator Set
Indicator set type:	Other
METEOR identifier:	523451
Registration status:	Tasmanian Health , Superseded 12/12/2016
Description:	<p>Service Agreements between Minister for Health and the Governing Council's of Tasmanian Health Organisations.</p> <p>The Service Level Agreement is the key accountability agreement between the Tasmanian Government and the Governing Council of each Tasmanian Health Organisation (THO). It is a negotiated agreement between the Minister for Health and the THO Governing Council, and sets out:</p> <ul style="list-style-type: none">• a schedule of services to be provided by the THO• performance goals and objectives for the THO• performance standards, performance targets and performance measures for the THO• reporting requirements• a THO performance management process• THO funding provisions. <p>Service Level Agreements are to be finalised by 30 June each year.</p> <p>Under the National Health Reform Agreement, Service Level Agreements must also be publicly released within 14 calendar days of their finalisation or amendment.</p> <p>Under the <i>Tasmanian Health Organisations Act 2011</i>, the Service Level Agreements are to be tabled before each House of Parliament, within 10 sitting days after the service agreement is finalised or an amendment is signed.</p>

Relational attributes

Related metadata references:	Has been superseded by Service Agreement - Department of Health and Human Services Tasmania: 2014 Tasmanian Health , Superseded 12/12/2016
Outcome areas linked to this Indicator set:	Elective surgery access Tasmanian Health , Standard 07/12/2016 Emergency Department access Tasmanian Health , Standard 07/12/2016 Hospital Activity Tasmanian Health , Candidate 26/06/2014

Indicators linked to this Indicator set:

- [Service Agreement - Department of Health and Human Services Tasmania: 2013, KPI??-Elective surgery admissions \(including emergency admissions\), 2013](#)
[Tasmanian Health](#), Superseded 09/12/2016
- [Service Agreement - Department of Health and Human Services Tasmania: 2013, KPI??-Number of over boundary, urgency category 1 patients on the elective surgery waiting list, 2013](#)
[Tasmanian Health](#), Superseded 09/12/2016
- [Service Agreement - Department of Health and Human Services Tasmania: 2013, KPI??-Number of over boundary, urgency category 2 patients on the elective surgery waiting list, 2013](#)
[Tasmanian Health](#), Superseded 09/12/2016
- [Service Agreement - Department of Health and Human Services Tasmania: 2013, KPI??-Number of over boundary, urgency category 3 patients on the elective surgery waiting list, 2013](#)
[Tasmanian Health](#), Superseded 09/12/2016
- [Service Agreement - Department of Health and Human Services Tasmania: 2013, KPI??-Number of patints on elective surgery waiting lists waiting longer than 365 days, 2013](#)
[Tasmanian Health](#), Superseded 09/12/2016
- [Service Agreement - Department of Health and Human Services Tasmania: 2013, KPI??-Percentage of all emergency department presentations seen within the recommended triage time, 2013](#)
[Tasmanian Health](#), Superseded 09/12/2016
- [Service Agreement - Department of Health and Human Services Tasmania: 2013, KPI??-Percentage of emergency department did not wait presentations, 2013](#)
[Tasmanian Health](#), Superseded 09/12/2016
- [Service Agreement - Department of Health and Human Services Tasmania: 2013, KPI??-Percentage of triage 1 emergency department presentations seen within the recommended triage time, 2013](#)
[Tasmanian Health](#), Superseded 09/12/2016
- [Service Agreement - Department of Health and Human Services Tasmania: 2013, KPI??-Percentage of triage 2 emergency department presentations seen within the recommended triage time, 2013](#)
[Tasmanian Health](#), Superseded 09/12/2016
- [Service Agreement - Department of Health and Human Services Tasmania: 2013, KPI??-Percentage of urgency category 1 elective surgery patients seen within the clinically recommended time, 2013](#)
[Tasmanian Health](#), Superseded 09/12/2016
- [Service Agreement - Department of Health and Human Services Tasmania: 2013, KPI??-Time until most admitted patients \(90%\) departed emergency department, 2013](#)
[Tasmanian Health](#), Superseded 09/12/2016
- [Service Agreement - Department of Health and Human Services Tasmania: 2013, KPI??-Total time \(hours\) spent by ambulance presentations in offload delay, 2013](#)
[Tasmanian Health](#), Superseded 09/12/2016
- [Service Agreement - Department of Health and Human Services Tasmania: 2013, KPI??-Weighted separations, 2013](#)
[Tasmanian Health](#), Superseded 09/12/2016

Collection and usage attributes

Implementation start date: 01/07/2013

Implementation end date: 30/06/2014

Source and reference attributes

Submitting organisation: Department of Health and Human Services Tasmania