

# Client—service activity type needed, homelessness activity type code N[N]

## Identifying and definitional attributes

|                              |   |
|------------------------------|---|
| <b>Metadata item type:</b>   | Data Element  |
| <b>Short name:</b>           | Support service type needed   |
| <b>Synonymous names:</b>     | Support service needs identified  |
| <b>METEOR identifier:</b>    | 508813  |
| <b>Registration status:</b>  | <ul style="list-style-type: none"><li>• <a href="#">Homelessness</a>, Superseded 10/08/2018</li><li>• <a href="#">Housing assistance</a>, Standard 01/05/2013</li></ul> |
| <b>Definition:</b>           | The type(s) of service or assistance needed by a client, as represented by a code.  |
| <b>Data Element Concept:</b> | <a href="#">Client—service activity type needed</a>   |

## Value domain attributes

### Representational attributes

|                                  |        |
|----------------------------------|--------|
| <b>Representation class:</b>     | Code   |
| <b>Data type:</b>                | String |
| <b>Format:</b>                   | N[N]   |
| <b>Maximum character length:</b> | 2      |
| <b>Permissible values:</b>       |        |

| Value                 | Meaning  |
|-----------------------|--|
| Housing/accommodation |  |
| 1                     | Short term or emergency accommodation                                |
| 2                     | Medium term /Transitional housing                                    |
| 3                     | Long term housing  |
| 4                     | Assistance to sustain tenancy or prevent tenancy failure or eviction |
| 5                     | Assistance to prevent foreclosures or for mortgage arrears           |
| General assistance    |  |
| 6                     | Assertive outreach   |
| 7                     | Assistance to obtain/maintain government allowance                   |
| 8                     | Employment assistance  |
| 9                     | Training assistance  |
| 10                    | Educational assistance   |
| 11                    | Financial information  |
| 12                    | Material aid/brokerage   |
| 13                    | Assistance for incest/sexual assault                                 |
| 14                    | Assistance for domestic/family violence                              |
| 15                    | Family/relationship assistance                                       |
| 16                    | Assistance for trauma  |

|                      |   |
|----------------------|---|
| 17                   | Assistance with challenging social/behavioural problems |
| 18                   | Living skills/personal development                      |
| 19                   | Legal information                                       |
| 20                   | Court support   |
| 21                   | Advice/information                                      |
| 22                   | Retrieval/storage/removal of personal belongings        |
| 23                   | Advocacy/liaison on behalf of client                    |
| 24                   | School liaison  |
| 25                   | Child care  |
| 26                   | Structured play/skills development                      |
| 27                   | Child contact and residence arrangements                |
| 28                   | Meals   |
| 29                   | Laundry/shower facilities                               |
| 30                   | Recreation  |
| 31                   | Transport   |
| 32                   | Other basic assistance                                  |
| Specialised services |   |
| 33                   | Child protection services                               |
| 34                   | Parenting skills education                              |
| 35                   | Child specific specialist counselling services          |
| 36                   | Psychological services                                  |
| 37                   | Psychiatric services                                    |
| 38                   | Mental health services                                  |
| 39                   | Pregnancy assistance                                    |
| 40                   | Family planning support                                 |
| 41                   | Physical disability services                            |
| 42                   | Intellectual disability services                        |
| 43                   | Health/medical services                                 |
| 44                   | Professional legal services                             |
| 45                   | Financial advice and counselling                        |
| 46                   | Counselling for problem gambling                        |
| 47                   | Drug/alcohol counselling                                |
| 48                   | Specialist counselling services                         |
| 49                   | Interpreter services                                    |
| 50                   | Assistance with immigration services                    |
| 51                   | Culturally specific services                            |
| 52                   | Assistance to connect culturally                        |
| 53                   | Other specialised service                               |

## Source and reference attributes

**Submitting organisation:** Australian Institute of Health and Welfare

## Data element attributes

## Collection and usage attributes

**Guide for use:** Agency workers may select multiple support services to meet the identified needs of the client.

**Comments:** This information can be used to show the range of support services that agencies provide, and whether the needs of clients can be met either through direct service provision at the agency or through referrals to other services. This is important information for service and program planning.

An unmet need is indicated where, a client has been identified as needing a support service, but the support has not been provided directly by the agency, and there has been no referral arranged to another service in order to receive services that cannot be provided by the agency.

## Source and reference attributes

**Submitting organisation:** Australian Institute of Health and Welfare

## Relational attributes

**Related metadata references:** See also [Client—referral arranged, homelessness activity type code N\[N\]](#)

- [Homelessness](#), Superseded 10/08/2018
- [Housing assistance](#), Standard 01/05/2013

Has been superseded by [Client—service activity type needed, homelessness activity type code N\[N\]](#)

- [Homelessness](#), Superseded 10/08/2018

See also [Client—service activity type provided, homelessness activity type code N\[N\]](#)

- [Homelessness](#), Superseded 10/08/2018
- [Housing assistance](#), Standard 01/05/2013

Supersedes [Client—service activity type, homelessness code N\[N\]](#)

- [Homelessness](#), Superseded 10/08/2018
- [Housing assistance](#), Standard 23/08/2010

**Implementation in Data Set Specifications:**

[Specialist Homelessness Services activity clusterHomelessness](#), Superseded 10/08/2018  
[Housing assistance](#), Standard 01/05/2013