

# Client—service activity type needed, homelessness activity type code N[N]

## Identifying and definitional attributes

<b>Metadata item type:</b>	Data Element
<b>Short name:</b>	Support service type needed
<b>Synonymous names:</b>	Support service needs identified
<b>METEOR identifier:</b>	508813
<b>Registration status:</b>	<ul style="list-style-type: none"><li>• <a href="#">Homelessness</a>, Superseded 10/08/2018</li><li>• <a href="#">Housing assistance</a>, Standard 01/05/2013</li></ul>
<b>Definition:</b>	The type(s) of service or assistance needed by a client, as represented by a code.
<b>Data Element Concept:</b>	<a href="#">Client—service activity type needed</a>

## Value domain attributes

### Representational attributes

<b>Representation class:</b>	Code
<b>Data type:</b>	String
<b>Format:</b>	N[N]
<b>Maximum character length:</b>	2
<b>Permissible values:</b>	

Value	Meaning
Housing/accommodation	
1	Short term or emergency accommodation
2	Medium term /Transitional housing
3	Long term housing
4	Assistance to sustain tenancy or prevent tenancy failure or eviction
5	Assistance to prevent foreclosures or for mortgage arrears
General assistance	
6	Assertive outreach
7	Assistance to obtain/maintain government allowance
8	Employment assistance
9	Training assistance
10	Educational assistance
11	Financial information
12	Material aid/brokerage
13	Assistance for incest/sexual assault
14	Assistance for domestic/family violence
15	Family/relationship assistance
16	Assistance for trauma

17	Assistance with challenging social/behavioural problems
18	Living skills/personal development
19	Legal information
20	Court support
21	Advice/information
22	Retrieval/storage/removal of personal belongings
23	Advocacy/liaison on behalf of client
24	School liaison
25	Child care
26	Structured play/skills development
27	Child contact and residence arrangements
28	Meals
29	Laundry/shower facilities
30	Recreation
31	Transport
32	Other basic assistance
Specialised services	
33	Child protection services
34	Parenting skills education
35	Child specific specialist counselling services
36	Psychological services
37	Psychiatric services
38	Mental health services
39	Pregnancy assistance
40	Family planning support
41	Physical disability services
42	Intellectual disability services
43	Health/medical services
44	Professional legal services
45	Financial advice and counselling
46	Counselling for problem gambling
47	Drug/alcohol counselling
48	Specialist counselling services
49	Interpreter services
50	Assistance with immigration services
51	Culturally specific services
52	Assistance to connect culturally
53	Other specialised service

## Source and reference attributes

**Submitting organisation:** Australian Institute of Health and Welfare

## Data element attributes

## Collection and usage attributes

**Guide for use:** Agency workers may select multiple support services to meet the identified needs of the client.

**Comments:** This information can be used to show the range of support services that agencies provide, and whether the needs of clients can be met either through direct service provision at the agency or through referrals to other services. This is important information for service and program planning.

An unmet need is indicated where, a client has been identified as needing a support service, but the support has not been provided directly by the agency, and there has been no referral arranged to another service in order to receive services that cannot be provided by the agency.

## Source and reference attributes

**Submitting organisation:** Australian Institute of Health and Welfare

## Relational attributes

**Related metadata references:** See also [Client—referral arranged, homelessness activity type code N\[N\]](#)

- [Homelessness](#), Superseded 10/08/2018
- [Housing assistance](#), Standard 01/05/2013

Has been superseded by [Client—service activity type needed, homelessness activity type code N\[N\]](#)

- [Homelessness](#), Superseded 10/08/2018

See also [Client—service activity type provided, homelessness activity type code N\[N\]](#)

- [Homelessness](#), Superseded 10/08/2018
- [Housing assistance](#), Standard 01/05/2013

Supersedes [Client—service activity type, homelessness code N\[N\]](#)

- [Homelessness](#), Superseded 10/08/2018
- [Housing assistance](#), Standard 23/08/2010

**Implementation in Data Set Specifications:**

[Specialist Homelessness Services activity clusterHomelessness](#), Superseded 10/08/2018  
[Housing assistance](#), Standard 01/05/2013