

Client—service activity type provided, homelessness activity type code N[N]

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Client—service activity type provided, homelessness activity type code N[N]

Identifying and definitional attributes

Metadata item type:	Data Element
Short name:	Support service type provided
Synonymous names:	Service activity type provided
METEOR identifier:	508811
Registration status:	Housing assistance , Standard 01/05/2013 Homelessness , Superseded 10/08/2018
Definition:	The type(s) of service or assistance provided to a client, as represented by a code.
Data Element Concept:	Client—service activity type provided
Value Domain:	Homelessness activity type code N[N]

Value domain attributes

Representational attributes

Representation class:	Code
Data type:	String
Format:	N[N]
Maximum character length:	2

	Value	Meaning
Permissible values:	Housing/accommodation	
	1	Short term or emergency accommodation
	2	Medium term /Transitional housing
	3	Long term housing
	4	Assistance to sustain tenancy or prevent tenancy failure or eviction
	5	Assistance to prevent foreclosures or for mortgage arrears
	General assistance	
	6	Assertive outreach
	7	Assistance to obtain/maintain government allowance
	8	Employment assistance
	9	Training assistance
	10	Educational assistance
	11	Financial information
	12	Material aid/brokerage
	13	Assistance for incest/sexual assault
	14	Assistance for domestic/family violence
	15	Family/relationship assistance
	16	Assistance for trauma
	17	Assistance with challenging social/behavioural problems

18	Living skills/personal development
19	Legal information
20	Court support
21	Advice/information
22	Retrieval/storage/removal of personal belongings
23	Advocacy/liaison on behalf of client
24	School liaison
25	Child care
26	Structured play/skills development
27	Child contact and residence arrangements
28	Meals
29	Laundry/shower facilities
30	Recreation
31	Transport
32	Other basic assistance
Specialised services	
33	Child protection services
34	Parenting skills education
35	Child specific specialist counselling services
36	Psychological services
37	Psychiatric services
38	Mental health services
39	Pregnancy assistance
40	Family planning support
41	Physical disability services
42	Intellectual disability services
43	Health/medical services
44	Professional legal services
45	Financial advice and counselling
46	Counselling for problem gambling
47	Drug/alcohol counselling
48	Specialist counselling services
49	Interpreter services
50	Assistance with immigration services
51	Culturally specific services
52	Assistance to connect culturally
53	Other specialised service

Source and reference attributes

Submitting organisation: Australian Institute of Health and Welfare

Data element attributes

Collection and usage attributes

Guide for use: Multiple support services may be chosen that have been provided directly by the agency to the client.

Comments: This information can be used to show the range of support services that agencies provide, and whether the needs of clients can be met either through direct service provision at the agency or potentially through referrals to other services. This is important information for service and program planning.

An unmet need is indicated where, the client has a need that has been identified for a support service, but the support has not been provided directly by the agency, and there has been no referral arranged to another service in order to receive services that cannot be provided by the agency.

Source and reference attributes

Submitting organisation: Australian Institute of Health and Welfare

Relational attributes

Related metadata references: Supersedes [Client—service activity type, homelessness code N\[N\]](#)
[Homelessness](#), Superseded 10/08/2018
[Housing assistance](#), Standard 23/08/2010

Has been superseded by [Client—service activity type provided, homelessness code N\[N\]](#)
[Homelessness](#), Superseded 10/08/2018

See also [Client—referral arranged, homelessness activity type code N\[N\]](#)
[Homelessness](#), Superseded 10/08/2018
[Housing assistance](#), Standard 01/05/2013

See also [Client—service activity type needed, homelessness activity type code N\[N\]](#)
[Homelessness](#), Superseded 10/08/2018
[Housing assistance](#), Standard 01/05/2013

Implementation in Data Set Specifications: [Specialist Homelessness Services activity cluster](#)
[Homelessness](#), Superseded 10/08/2018
[Housing assistance](#), Standard 01/05/2013