

Service type outlet—number of service operation hours, total NN

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Service type outlet—number of service operation hours, total NN

Identifying and definitional attributes

Metadata item type:	Data Element
Short name:	Service operation hours
METEOR identifier:	497596
Registration status:	Community Services (retired) , Standard 10/04/2013 [Non Dictionary] Disability , Superseded 15/12/2017
Definition:	The number of hours during a specified period that a service type outlet is open to provide services.
Data Element Concept:	Service type outlet—number of service operation hours
Value Domain:	Total service operation hours NN

Value domain attributes

Representational attributes

Representation class:	Total	
Data type:	Number	
Format:	NN	
Maximum character length:	2	
Supplementary values:	Value	Meaning
	90	No regular pattern of operation through a day
	99	Not stated/inadequately described
Unit of measure:	Hour (h)	

Data element attributes

Collection and usage attributes

Guide for use:	The actual number of hours is not the number of hours staffed; for example, a 'group home' would operate 24 hours a day, but might only be staffed a few hours if at all on some days. Services that have no regular daily pattern of operation, or which have different weekday and weekend patterns, should record 'no regular pattern of operation through a day' (for example, flexible hours, on call, 24-hour sleepover).
Collection methods:	It may be necessary to collect the information separately for week-days versus weekend days or, for individual days of the week if there is no consistent pattern.
Comments:	When collected in conjunction with service operation days, and service operation weeks, this metadata item can provide useful information on patterns of service delivery.

Source and reference attributes

Submitting organisation:	Australian Institute of Health and Welfare
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Relational attributes

Related metadata references:

Has been superseded by [Service type outlet—number of service operation hours, total N\[N\]](#)
[Disability](#), Standard 15/12/2017

Implementation in Data Set Specifications:

[Disability Services NMDs 2015–16](#)

[Disability](#), Superseded 28/09/2016

Implementation start date: 01/07/2015

Implementation end date: 30/06/2016

DSS specific information:

In the Disability Services Minimum Data Set (DS NMDs), this data element refers to the number of hours per day the [service type outlet](#) usually operates. It is asking about the amount of time the service type outlet is generally open for service provision to [service users](#), not about the amount of time a service type outlet is staffed.

A service type outlet is considered to be operating whenever service is open to service users (e.g. if the service type outlet is staffed between the hours of 9am–5pm but is only open for service users between 10am–3pm, it is considered to usually operate for 5 hours per day).

Service type outlets that provide facility-based accommodation (e.g. group homes) should record their hours as 24 per day if the service users reside in the facility on an ongoing basis and can access the facility at any time, even though the facility may not be staffed during parts of the day. In contrast, if service users are not able to stay in the residential facility during certain hours, the facility is not considered to be open or operating during these hours.

Service type outlets of [service types](#) 7.01–7.04 may record '90' ('no regular pattern of operation through a day'), or, if possible and they wish to do so, they may record the actual number of days per week of operation.

[Disability Services NMDs 2016–17](#)

[Disability](#), Superseded 15/12/2017

Implementation start date: 01/07/2016

Implementation end date: 30/06/2017

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[Disability services provider details cluster](#)

[Community Services \(retired\)](#), Standard 10/04/2013

[Disability](#), Superseded 13/08/2015

DSS specific information: The specified period is a 'typical' or 'usual' 24-hour period.

[Disability services provider details cluster](#)

[Disability](#), Standard 13/08/2015

DSS specific information: The specified period is a 'typical' or 'usual' 24-hour period.

