Care coordination

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# Care coordination

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| Identifying and definitional attributes | |
| Metadata item type: | Glossary Item |
| METEOR identifier: | 494985 |
| Registration status: | [Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Superseded 16/01/2020 |
| Definition: | Care coordination services provide a single point of contact (via a Care Facilitator) for people (and their families/carers) with lived experience of mental illness and complex care needs.  Care Facilitators will be responsible for ensuring all of the patients’ care needs, clinical and non-clinical and as determined by a nationally consistent assessment tool, are being met (Commonwealth of Australia 2012). |
| Context: | Mental health non-government organisation establishments service type taxonomy. |

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| Collection and usage attributes | |
| Guide for use: | *Distinguishing features:*   * The principal service provided is the coordination of access to a range of services required by the individual * Where other support services are delivered, they are incidental to the principal care coordination role   *Inclusions:*   * Care coordination   *Exclusions:*   * Care coordination provided as part of delivering another service type   *Example programs and initiatives:*   * Care Coordination for People with a Severe Mental Illness and Multiple Needs, Victoria * Partners In Recovery * Living Options |
| Source and reference attributes | |
| Submitting organisation: | Australian Institute of Health and Welfare |
| Relational attributes | |
| Related metadata references: | Has been superseded by [Care coordination](https://meteor.aihw.gov.au/content/721771)  [Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Standard 16/01/2020  See also [Mental health non-government organisation service type code N[N]](https://meteor.aihw.gov.au/content/567341)  [Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Standard 13/11/2014 |
| Metadata items which use this glossary item: | [Care coordination mental health service type cluster](https://meteor.aihw.gov.au/content/494839)  [Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Standard 13/11/2014  [Mental health non-government organisation establishments NBEDS 2015-](https://meteor.aihw.gov.au/content/494729)  [Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Standard 13/11/2014  [Mental health non-government organisation grants cluster](https://meteor.aihw.gov.au/content/585981)  [Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Superseded 16/01/2020  [Service integration infrastructure](https://meteor.aihw.gov.au/content/494988)  [Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Superseded 16/01/2020 |