Care coordination

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# Care coordination

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| Identifying and definitional attributes |
| Metadata item type: | Glossary Item |
| METEOR identifier: | 494985 |
| Registration status: | [Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Superseded 16/01/2020 |
| Definition: | Care coordination services provide a single point of contact (via a Care Facilitator) for people (and their families/carers) with lived experience of mental illness and complex care needs.  Care Facilitators will be responsible for ensuring all of the patients’ care needs, clinical and non-clinical and as determined by a nationally consistent assessment tool, are being met (Commonwealth of Australia 2012). |
| Context: | Mental health non-government organisation establishments service type taxonomy. |

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| Collection and usage attributes |
| Guide for use: | *Distinguishing features:** The principal service provided is the coordination of access to a range of services required by the individual
* Where other support services are delivered, they are incidental to the principal care coordination role

*Inclusions:* * Care coordination

*Exclusions:* * Care coordination provided as part of delivering another service type

*Example programs and initiatives:** Care Coordination for People with a Severe Mental Illness and Multiple Needs, Victoria
* Partners In Recovery
* Living Options
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| Source and reference attributes |
| Submitting organisation: | Australian Institute of Health and Welfare |
| Relational attributes |
| Related metadata references: | Has been superseded by [Care coordination](https://meteor.aihw.gov.au/content/721771)[Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Standard 16/01/2020See also [Mental health non-government organisation service type code N[N]](https://meteor.aihw.gov.au/content/567341)[Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Standard 13/11/2014 |
| Metadata items which use this glossary item: | [Care coordination mental health service type cluster](https://meteor.aihw.gov.au/content/494839)[Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Standard 13/11/2014[Mental health non-government organisation establishments NBEDS 2015-](https://meteor.aihw.gov.au/content/494729)[Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Standard 13/11/2014[Mental health non-government organisation grants cluster](https://meteor.aihw.gov.au/content/585981)[Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Superseded 16/01/2020[Service integration infrastructure](https://meteor.aihw.gov.au/content/494988)[Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Superseded 16/01/2020 |