Counselling, support, information and referral—online mental health service type cluster				
Exported from METEOR (AIHW's Metadata Online Registry)				

© Australian Institute of Health and Welfare 2024

This product, excluding the AlHW logo, Commonwealth Coat of Arms and any material owned by a third party or protected by a trademark, has been released under a Creative Commons BY 4.0 (CC BY 4.0) licence. Excluded material owned by third parties may include, for example, design and layout, images obtained under licence from third parties and signatures. We have made all reasonable efforts to identify and label material owned by third parties.

You may distribute, remix and build on this website's material but must attribute the AlHW as the copyright holder, in line with our attribution policy. The full terms and conditions of this licence are available at https://creativecommons.org/licenses/by/4.0/.

Enquiries relating to copyright should be addressed to info@aihw.gov.au.

Enquiries or comments on the METEOR metadata or download should be directed to the METEOR team at meteor@aihw.gov.au.

Counselling, support, information and referral online mental health service type cluster

Identifying and definitional attributes

Metadata item type: **Data Set Specification**

METEOR identifier: 494818

Registration status: Health, Standard 13/11/2014

DSS type: **Data Element Cluster**

Scope: This data element cluster describes **Counselling**, **support**, **information** and

<u>referral—online</u> activities in a mental health non-government organisation service.

Source and reference attributes

Submitting organisation: Australian Institute of Health and Welfare

Relational attributes

Specifications:

Implementation in Data Set Mental health non-government organisation establishments NBEDS 2015-

Health, Standard 13/11/2014

Implementation start date: 01/07/2015

Conditional obligation:

Data are only to be reported for this data element cluster if the reporting

organisation provides **Counselling**, support, information and referral—online

services.

Metadata items in this Data Set Specification

Seq No.	Metadata item	Obligation	Max occurs
1	Service provider organisation—source of funding, government authority mental health identifier code NNN	Mandatory	1
2	Entity—Australian business number (ABN), identifier N(11)	Mandatory	1
3	Service provider organisation—program name, text X[X(99)]	Mandatory	1
4	Service provider organisation—number of visits to a website, total N[NNNN]	Mandatory	1
5	Service provider organisation—number of online chat sessions conducted with clients, total N[NNNN]	Mandatory	1
6	Service provider organisation—mental health funding provided to non-government organisations from government authorities, total Australian currency N[N(8)]	Mandatory	1

Seq Metadata item No.

Obligation Max occurs

7 Service provider organisation—full-time equivalent staff (paid), total N[NNN{.N}]

Mandatory 1

DSS specific information:

This data element should be calculated on an annual basis.

The intention of this data element is to separately identify those staff employed in roles related directly to the delivery of **Counselling**, **support**, **information and referral—online** services.

FTE should be apportioned to the relevant funding stream.

Exclusions:

- Staff employed in roles only administratively and managerially related to the delivery of client services (reported in <u>Full-time equivalent paid overhead</u> <u>staff (average)</u>).
- Volunteers/unpaid staff (reported in <u>Hours worked—volunteer/unpaid staff</u>).

Inclusions:

- <u>Peer workers</u> (also reported in <u>Full-time equivalent paid peer workers</u> (average)).
- 8 Service provider organisation—hours worked by volunteer/unpaid staff, total N[NNNNNI]

Mandatory 1

DSS specific information:

The intention of this data element is to separately identify those staff employed in unpaid roles related directly to the delivery of **Counselling**, **support**, **information and referral—online** services.

Hours worked during the reporting period should be apportioned to the relevant funding stream.

9 Service provider organisation—full-time equivalent staff paid peer workers, average NNNN.NN Mandatory 1

DSS specific information:

This data element should be calculated on an annual basis.

The intention of this data element is to separately identify peer workers employed in roles related directly to the delivery of Counselling, support, information and referral—online services.

FTE should be apportioned to the relevant funding stream.