

Counselling, support, information and referral— telephone mental health service type cluster

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Counselling, support, information and referral—telephone mental health service type cluster

Identifying and definitional attributes

Metadata item type:	Data Set Specification
METEOR identifier:	494816
Registration status:	Health , Standard 13/11/2014
DSS type:	Data Element Cluster
Scope:	This data element cluster describes Counselling, support, information and referral—telephone activities in a mental health non-government organisation service.

Source and reference attributes

Submitting organisation: Australian Institute of Health and Welfare

Relational attributes

Implementation in Data Set Specifications: [Mental health non-government organisation establishments NBEDS 2015-Health](#), Standard 13/11/2014
Implementation start date: 01/07/2015
Conditional obligation:

Data are only to be reported for this data element cluster if the reporting organisation provides [Counselling, support, information and referral—telephone](#) services.

Metadata items in this Data Set Specification

Seq No.	Metadata item	Obligation	Max occurs
1	Service provider organisation—source of funding, government authority mental health identifier code NNN	Mandatory	1
2	Entity—Australian business number (ABN), identifier N(11)	Mandatory	1
3	Service provider organisation—program name, text X[X(99)]	Mandatory	1
4	Service provider organisation—number of clients, total N[NNNNN]	Mandatory	1
5	Service provider organisation—unique client count accuracy descriptor, code N	Mandatory	1
DSS specific information:			
Code 8, 'Unknown count type', is not permitted for this collection.			
6	Service provider organisation—number of service provision telephone calls, total N[NNNNN]	Mandatory	1
7	Service provider organisation—mental health funding provided to non-government organisations from government authorities, total Australian currency N[N(8)]	Mandatory	1

Seq No.	Metadata item	Obligation	Max occurs
8	Service provider organisation—full-time equivalent staff (paid), total N[NNN{.N}] DSS specific information: This data element should be calculated on an annual basis. The intention of this data element is to separately identify those staff employed in roles related directly to the delivery of Counselling, support, information and referral—telephone services. FTE should be apportioned to the relevant funding stream. Exclusions: <ul style="list-style-type: none"> • Staff employed in roles only administratively and managerially related to the delivery of client services (reported in Full-time equivalent paid overhead staff (average)). • Volunteers/unpaid staff (reported in Hours worked—volunteer/unpaid staff). Inclusions: <ul style="list-style-type: none"> • Peer workers (also reported in Full-time equivalent paid peer workers (average)). 	Mandatory	1
9	Service provider organisation—hours worked by volunteer/unpaid staff, total N[NNNNNNN] DSS specific information: The intention of this data element is to separately identify those staff employed in unpaid roles related directly to the delivery of Counselling, support, information and referral—telephone services. Hours worked during the reporting period should be apportioned to the relevant funding stream.	Mandatory	1
10	Service provider organisation—full-time equivalent staff paid peer workers, average NNNN.NN DSS specific information: This data element should be calculated on an annual basis. The intention of this data element is to separately identify peer workers employed in roles related directly to the delivery of Counselling, support, information and referral—telephone services. FTE should be apportioned to the relevant funding stream.	Mandatory	1