Mental health service contact—patient/client participation indicator

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Mental health service contact—patient/client participation indicator

Identifying and definitional attributes

Metadata item type:	Data Element Concept
METEOR identifier:	494358
Registration status:	Health, Superseded 20/01/2021
Definition:	An indicator of whether the patient/client has participated in a service contact.
Context:	Specialised mental health services (Ambulatory mental health care services)

Object Class attributes

Identifying and definitional attributes

Object class:	Mental health service contact
METEOR identifier:	493304
Registration status:	Health, Superseded 20/01/2021
Definition:	The provision of a clinically significant service by a specialised mental health service provider(s) for patients/clients, other than those patients/clients admitted to psychiatric hospitals or designated psychiatric units in acute care hospitals, and those resident in 24 hour staffed specialised residential mental health services, where the nature of the service would normally warrant a dated entry in the clinical record of the patient/client in question.
Specialisation of:	Service/care event

Collection and usage attributes

Guide for use:

A service contact must involve at least two persons, one of whom must be a specialised mental health service provider.

Mobile and outreach services and consultation and liaison services are included as service contacts.

Service contacts are not restricted to in person communication but can include telephone, video link or other forms of direct communication.

Service contacts can either be with a patient/client, or with a third party such as a carer or family member, other professional or mental health worker or other service provider. Services involving only a service provider and a third party(ies) are included as service contacts, where the nature of the service would normally warrant a dated entry in the clinical record of the patient/client in question.

A service contact should be recorded for each patient/client for which the service is provided, regardless of the number of patients/clients or third parties participating.

There may be multiple service contacts on any one day for a patient/client, including contacts involving third parties. If multiple mental health service providers deliver a service contact to the same client concurrently a single service contact should be recorded. If multiple mental health service providers deliver a service contact to the same client sequentially, a service contact should be recorded for each mental health service provider.

Service contacts provided by all staff employed by a specialised mental health service organisation, including non-clinical staff, are considered in scope for collection provided the nature of the service contact meets the definition.

Service provision is only regarded as a service contact if it is relevant to the clinical condition of the patient/client. This means that it does not include services of an administrative nature (e.g. telephone contact to schedule an appointment) except where the nature of the service would normally warrant a dated entry in the clinical record of the patient/client in question.

There may however be instances where notes are made in the patient/client clinical record that have not been prompted by a service provision for a patient/client. Examples include noting receipt of test results that require no further action and noting a patient/client did not attend a planned service contact. These instances would not be regarded as service contacts.

In instances where documenting the patient/client's service contact details is separated in time from the service provision, the documenting of the contact details is not counted as a separate service contact.

Travel to or from the location at which the service is provided, for example to or from outreach facilities or private homes, is not to be reported as a service contact.

Source and reference attributes

Submitting organisation: Australian Institute of Health and Welfare

Property attributes

Identifying and definitional attributes

Property: Patient/client participation indicator

METEOR identifier: 286845

Registration status: Health, Standard 08/12/2004
Independent Hospital Pricing Authority, Standard 16/03/2016
Tasmanian Health, Standard 06/12/2023

Definition: An indication of participation in a service contact.

Property group: Service provision event

Source and reference attributes

Submitting organisation: Australian Institute of Health and Welfare

Data element concept attributes

Relational attributes

Related metadata references:

Supersedes Mental health service contact—patient/client participation indicator
Health, Superseded 07/02/2013

Has been superseded by Mental health service contact—patient/client participation indicator
Health, Standard 20/01/2021

Data Elements implementing this Data Element Concept:

Mental health service contact—patient/client participation indicator, yes/no code N
Health, Superseded 25/01/2018

Mental health service contact—patient/client participation indicator, yes/no/unknown code N
Health, Superseded 20/01/2021