

Service Agreement - Department of Health and Human Services Tasmania: 2012

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Service Agreement - Department of Health and Human Services Tasmania: 2012

Identifying and definitional attributes

Metadata item type:	Indicator Set
Indicator set type:	Other
METEOR identifier:	484382
Registration status:	Tasmanian Health , Superseded 12/12/2016
Description:	<p>Service Agreements between Minister for Health and the Governing Council's of Tasmanian Health Organisations.</p> <p>The Service Level Agreement is the key accountability agreement between the Tasmanian Government and the Governing Council of each Tasmanian Health Organisation (THO). It is a negotiated agreement between the Minister for Health and the THO Governing Council, and sets out:</p> <ul style="list-style-type: none">• a schedule of services to be provided by the THO• performance goals and objectives for the THO• performance standards, performance targets and performance measures for the THO• reporting requirements• a THO performance management process• THO funding provisions. <p>Service Level Agreements are to be finalised by 30 June each year.</p> <p>Under the National Health Reform Agreement, Service Level Agreements must also be publicly released within 14 calendar days of their finalisation or amendment.</p> <p>Under the <i>Tasmanian Health Organisations Act 2011</i>, the Service Level Agreements are to be tabled before each House of Parliament, within 10 sitting days after the service agreement is finalised or an amendment is signed.</p>

Relational attributes

Outcome areas linked to this Indicator set:	Elective surgery access Tasmanian Health , Standard 07/12/2016
	Emergency Department access Tasmanian Health , Standard 07/12/2016
	Hospital Activity Tasmanian Health , Candidate 26/06/2014
Indicators linked to this Indicator set:	Service Agreement - Department of Health and Human Services Tasmania: 2012, KPI11-Weighted separations, 2012 Tasmanian Health , Superseded 09/12/2016
	Service Agreement - Department of Health and Human Services Tasmania: 2012, KPI16-Percentage of all emergency department presentations who have physically left the emergency department within four hours, 2012 Tasmanian Health , Superseded 09/12/2016
	Service Agreement - Department of Health and Human Services Tasmania: 2012, KPI24-Average overdue wait time (in days) for those who have waited beyond the elective surgery recommended time, 2012 Tasmanian Health , Superseded 09/12/2016

Collection and usage attributes

Implementation start date:	01/07/2012
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Implementation end date: 30/06/2013

Source and reference attributes

Submitting organisation: Department of Health and Human Services Tasmania