

Service provider organisation—hours worked by volunteer/unpaid staff, total N[NNNNNN]

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Service provider organisation—hours worked by volunteer/unpaid staff, total N[NNNNNN]

Identifying and definitional attributes

Metadata item type:	Data Element
Short name:	Hours worked—volunteer/unpaid staff
METEOR identifier:	481296
Registration status:	Health , Standard 13/11/2014
Definition:	The total number of hours actually worked by all volunteer /unpaid staff in a service provider organisation.
Context:	To assist in the analysis of staffing inputs and to enable a comparison of the staffing requirements of different service types. It is important to include volunteers due to the significant contribution they make within many organisations.
Data Element Concept:	Service provider organisation—hours worked by volunteer/unpaid staff
Value Domain:	Total hours N[NNNNNN]

Value domain attributes

Representational attributes

Representation class:	Total
Data type:	Number
Format:	N[NNNNNN]
Maximum character length:	7
Unit of measure:	Hour (h)

Collection and usage attributes

Guide for use:	Total hours expressed as 0, 1, 425 etc.
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Data element attributes

Collection and usage attributes

Guide for use:	This data element describes the actual staff hours worked by volunteers during the reporting period, not the rostered hours or full-time equivalent staff.
Collection methods:	In some collections, this data element may be collected for a specified week. Other collections may specify a 'usual' week or an average week calculated from a number of weeks or the entire year.

Source and reference attributes

Submitting organisation:	Australian Institute of Health and Welfare
Origin:	Australian Institute of Health and Welfare 2002. Commonwealth State/Territory Disability Agreement National Minimum Data Set collection: Data guide-data items and definitions 2002-03. Canberra: AIHW
Reference documents:	Commonwealth State/Territory Disability Agreement National Minimum Data Set (CSTDA NMDS) collection. Data Guide: data items and definitions 2006-07.

Relational attributes

Implementation in Data Set [Care coordination mental health service type cluster](#)

Specifications: [Health](#), Standard 13/11/2014

DSS specific information:

The intention of this data element is to separately identify those staff employed in unpaid roles related directly to the delivery of [Care coordination](#) services.

Hours worked during the reporting period should be apportioned to the relevant funding stream.

[Counselling, support, information and referral—online mental health service type cluster](#)

[Health](#), Standard 13/11/2014

DSS specific information:

The intention of this data element is to separately identify those staff employed in unpaid roles related directly to the delivery of [Counselling, support, information and referral—online](#) services.

Hours worked during the reporting period should be apportioned to the relevant funding stream.

[Counselling, support, information and referral—telephone mental health service type cluster](#)

[Health](#), Standard 13/11/2014

DSS specific information:

The intention of this data element is to separately identify those staff employed in unpaid roles related directly to the delivery of [Counselling, support, information and referral—telephone](#) services.

Hours worked during the reporting period should be apportioned to the relevant funding stream.

[Counselling—face-to-face mental health service type cluster](#)

[Health](#), Standard 13/11/2014

DSS specific information:

The intention of this data element is to separately identify those staff employed in unpaid roles related directly to the delivery of [Counselling—face-to-face](#) services.

Hours worked during the reporting period should be apportioned to the relevant funding stream.

[Education, employment and training mental health service type cluster](#)

[Health](#), Standard 13/11/2014

DSS specific information:

The intention of this data element is to separately identify those staff employed in unpaid roles related directly to the delivery of [Education, employment and training](#) services.

Hours worked during the reporting period should be apportioned to the relevant funding stream.

[Family and carer support mental health service type cluster](#)

[Health](#), Standard 13/11/2014

DSS specific information:

The intention of this data element is to separately identify those staff employed in unpaid roles related directly to the delivery of [Family and carer support](#) services.

Hours worked during the reporting period should be apportioned to the relevant funding stream.

[Group support activities mental health service type cluster](#)

Health, Standard 13/11/2014

DSS specific information:

The intention of this data element is to separately identify those staff employed in unpaid roles related directly to the delivery of [Group support activities](#).

Hours worked during the reporting period should be apportioned to the relevant funding stream.

[Individual advocacy mental health service type cluster](#)

Health, Standard 13/11/2014

DSS specific information:

The intention of this data element is to separately identify those staff employed in unpaid roles related directly to the delivery of [Individual advocacy](#) services.

Hours worked during the reporting period should be apportioned to the relevant funding stream.

[Mental health promotion mental health service type cluster](#)

Health, Standard 13/11/2014

DSS specific information:

The intention of this data element is to separately identify those staff employed in unpaid roles related directly to the delivery of [Mental health promotion](#) services.

Hours worked during the reporting period should be apportioned to the relevant funding stream.

[Mental illness prevention mental health service type cluster](#)

Health, Standard 13/11/2014

DSS specific information:

The intention of this data element is to separately identify those staff employed in unpaid roles related directly to the delivery of [Mental illness prevention](#) services.

Hours worked during the reporting period should be apportioned to the relevant funding stream.

[Mutual support and self-help mental health service type cluster](#)

Health, Standard 13/11/2014

DSS specific information:

The intention of this data element is to separately identify those staff employed in unpaid roles related directly to the delivery of [Mutual support and self-help](#) services.

Hours worked during the reporting period should be apportioned to the relevant funding stream.

[Personalised support—linked to housing mental health service type cluster](#)

Health, Standard 13/11/2014

DSS specific information:

The intention of this data element is to separately identify those staff employed in unpaid roles related directly to the delivery of [Personalised support—linked to housing](#) services.

Hours worked during the reporting period should be apportioned to the relevant funding stream.

[Personalised support—other mental health service type cluster](#)

Health, Standard 13/11/2014

DSS specific information:

The intention of this data element is to separately identify those staff employed in

unpaid roles related directly to the delivery of [Personalised support—other](#) services.

Hours worked during the reporting period should be apportioned to the relevant funding stream.

[Sector development and representation mental health service type cluster](#)

[Health](#), Standard 13/11/2014

DSS specific information:

The intention of this data element is to separately identify those staff employed in unpaid roles related directly to the delivery of [Sector development and representation](#) services.

Hours worked during the reporting period should be apportioned to the relevant funding stream.

[Staffed residential services mental health service type cluster](#)

[Health](#), Standard 13/11/2014

DSS specific information:

The intention of this data element is to separately identify those staff employed in unpaid roles related directly to the delivery of [Staffed residential services](#).

Hours worked during the reporting period should be apportioned to the relevant funding stream.