

# Service provider organisation—hours worked by volunteer/unpaid staff, total N[NNNNNN]

Exported from METEOR (AIHW's Metadata Online Registry)

© Australian Institute of Health and Welfare 2024

This product, excluding the AIHW logo, Commonwealth Coat of Arms and any material owned by a third party or protected by a trademark, has been released under a Creative Commons BY 4.0 (CC BY 4.0) licence. Excluded material owned by third parties may include, for example, design and layout, images obtained under licence from third parties and signatures. We have made all reasonable efforts to identify and label material owned by third parties.

You may distribute, remix and build on this website's material but must attribute the AIHW as the copyright holder, in line with our attribution policy. The full terms and conditions of this licence are available at <https://creativecommons.org/licenses/by/4.0/>.

Enquiries relating to copyright should be addressed to [info@aihw.gov.au](mailto:info@aihw.gov.au).

Enquiries or comments on the METEOR metadata or download should be directed to the METEOR team at [meteor@aihw.gov.au](mailto:meteor@aihw.gov.au).

# Service provider organisation—hours worked by volunteer/unpaid staff, total N[NNNNNN]

## Identifying and definitional attributes

<b>Metadata item type:</b>	Data Element
<b>Short name:</b>	Hours worked—volunteer/unpaid staff
<b>METEOR identifier:</b>	481296
<b>Registration status:</b>	<a href="#">Health</a> , Standard 13/11/2014
<b>Definition:</b>	The total number of hours actually worked by all <a href="#">volunteer</a> /unpaid staff in a service provider organisation.
<b>Context:</b>	To assist in the analysis of staffing inputs and to enable a comparison of the staffing requirements of different service types. It is important to include volunteers due to the significant contribution they make within many organisations.
<b>Data Element Concept:</b>	<a href="#">Service provider organisation—hours worked by volunteer/unpaid staff</a>
<b>Value Domain:</b>	<a href="#">Total hours N[NNNNNN]</a>

## Value domain attributes

## Representational attributes

<b>Representation class:</b>	Total
<b>Data type:</b>	Number
<b>Format:</b>	N[NNNNNN]
<b>Maximum character length:</b>	7
<b>Unit of measure:</b>	Hour (h)

## Collection and usage attributes

<b>Guide for use:</b>	Total hours expressed as 0, 1, 425 etc.
-----------------------	---

## Data element attributes

## Collection and usage attributes

<b>Guide for use:</b>	This data element describes the actual staff hours worked by volunteers during the reporting period, not the rostered hours or full-time equivalent staff.
<b>Collection methods:</b>	In some collections, this data element may be collected for a specified week. Other collections may specify a 'usual' week or an average week calculated from a number of weeks or the entire year.

## Source and reference attributes

<b>Submitting organisation:</b>	Australian Institute of Health and Welfare
<b>Origin:</b>	Australian Institute of Health and Welfare 2002. Commonwealth State/Territory Disability Agreement National Minimum Data Set collection: Data guide-data items and definitions 2002-03. Canberra: AIHW
<b>Reference documents:</b>	Commonwealth State/Territory Disability Agreement National Minimum Data Set (CSTDA NMDS) collection. Data Guide: data items and definitions 2006-07.

## Relational attributes

### Implementation in Data Set [Care coordination mental health service type cluster](#)

Specifications: [Health](#), Standard 13/11/2014

#### **DSS specific information:**

The intention of this data element is to separately identify those staff employed in unpaid roles related directly to the delivery of [Care coordination](#) services.

Hours worked during the reporting period should be apportioned to the relevant funding stream.

### [Counselling, support, information and referral—online mental health service type cluster](#)

[Health](#), Standard 13/11/2014

#### **DSS specific information:**

The intention of this data element is to separately identify those staff employed in unpaid roles related directly to the delivery of [Counselling, support, information and referral—online](#) services.

Hours worked during the reporting period should be apportioned to the relevant funding stream.

### [Counselling, support, information and referral—telephone mental health service type cluster](#)

[Health](#), Standard 13/11/2014

#### **DSS specific information:**

The intention of this data element is to separately identify those staff employed in unpaid roles related directly to the delivery of [Counselling, support, information and referral—telephone](#) services.

Hours worked during the reporting period should be apportioned to the relevant funding stream.

### [Counselling—face-to-face mental health service type cluster](#)

[Health](#), Standard 13/11/2014

#### **DSS specific information:**

The intention of this data element is to separately identify those staff employed in unpaid roles related directly to the delivery of [Counselling—face-to-face](#) services.

Hours worked during the reporting period should be apportioned to the relevant funding stream.

### [Education, employment and training mental health service type cluster](#)

[Health](#), Standard 13/11/2014

#### **DSS specific information:**

The intention of this data element is to separately identify those staff employed in unpaid roles related directly to the delivery of [Education, employment and training](#) services.

Hours worked during the reporting period should be apportioned to the relevant funding stream.

### [Family and carer support mental health service type cluster](#)

[Health](#), Standard 13/11/2014

#### **DSS specific information:**

The intention of this data element is to separately identify those staff employed in unpaid roles related directly to the delivery of [Family and carer support](#) services.

Hours worked during the reporting period should be apportioned to the relevant funding stream.

[Group support activities mental health service type cluster](#)

Health, Standard 13/11/2014

**DSS specific information:**

The intention of this data element is to separately identify those staff employed in unpaid roles related directly to the delivery of [Group support activities](#).

Hours worked during the reporting period should be apportioned to the relevant funding stream.

[Individual advocacy mental health service type cluster](#)

Health, Standard 13/11/2014

**DSS specific information:**

The intention of this data element is to separately identify those staff employed in unpaid roles related directly to the delivery of [Individual advocacy](#) services.

Hours worked during the reporting period should be apportioned to the relevant funding stream.

[Mental health promotion mental health service type cluster](#)

Health, Standard 13/11/2014

**DSS specific information:**

The intention of this data element is to separately identify those staff employed in unpaid roles related directly to the delivery of [Mental health promotion](#) services.

Hours worked during the reporting period should be apportioned to the relevant funding stream.

[Mental illness prevention mental health service type cluster](#)

Health, Standard 13/11/2014

**DSS specific information:**

The intention of this data element is to separately identify those staff employed in unpaid roles related directly to the delivery of [Mental illness prevention](#) services.

Hours worked during the reporting period should be apportioned to the relevant funding stream.

[Mutual support and self-help mental health service type cluster](#)

Health, Standard 13/11/2014

**DSS specific information:**

The intention of this data element is to separately identify those staff employed in unpaid roles related directly to the delivery of [Mutual support and self-help](#) services.

Hours worked during the reporting period should be apportioned to the relevant funding stream.

[Personalised support—linked to housing mental health service type cluster](#)

Health, Standard 13/11/2014

**DSS specific information:**

The intention of this data element is to separately identify those staff employed in unpaid roles related directly to the delivery of [Personalised support—linked to housing](#) services.

Hours worked during the reporting period should be apportioned to the relevant funding stream.

[Personalised support—other mental health service type cluster](#)

Health, Standard 13/11/2014

**DSS specific information:**

The intention of this data element is to separately identify those staff employed in

unpaid roles related directly to the delivery of [Personalised support—other](#) services.

Hours worked during the reporting period should be apportioned to the relevant funding stream.

[Sector development and representation mental health service type cluster](#)

[Health](#), Standard 13/11/2014

***DSS specific information:***

The intention of this data element is to separately identify those staff employed in unpaid roles related directly to the delivery of [Sector development and representation](#) services.

Hours worked during the reporting period should be apportioned to the relevant funding stream.

[Staffed residential services mental health service type cluster](#)

[Health](#), Standard 13/11/2014

***DSS specific information:***

The intention of this data element is to separately identify those staff employed in unpaid roles related directly to the delivery of [Staffed residential services](#).

Hours worked during the reporting period should be apportioned to the relevant funding stream.