Address—telephone number, text X[X(15)]

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# Address—telephone number, text X[X(15)]

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| Identifying and definitional attributes | |
| Metadata item type: | Data Element |
| Short name: | Telephone number |
| METEOR identifier: | 452682 |
| Registration status: | [Community Services (retired)](https://meteor.aihw.gov.au/RegistrationAuthority/1), Standard 06/02/2012  [Disability](https://meteor.aihw.gov.au/RegistrationAuthority/16), Standard 13/08/2015  [Indigenous](https://meteor.aihw.gov.au/RegistrationAuthority/6), Standard 16/09/2014 |
| Definition: | The number, used as a contact method, that is associated to a unique provision of telephone service, as represented by text. |
| Data Element Concept: | [Address—telephone number](https://meteor.aihw.gov.au/content/452735) |
| Value Domain: | [Text X[X(15)]](https://meteor.aihw.gov.au/content/452737) |

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| Value domain attributes | | |
| Representational attributes | | |
| Representation class: | Text | |
| Data type: | String | |
| Format: | X[X(15)] | |
| Maximum character length: | 16 | |



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| Data element attributes | |
| Collection and usage attributes | |
| Guide for use: | Australian telephone numbers are usually 6 to 10 digits in length.  Alphabetic characters can be either upper or lower case as defined by the client.  Each alphabetic character represents a number; it can be listed as either a number or letter depending on the clients’ preference.  The format and length of a telephone number is dependent on the attribute(s) of the device and how the device connects to the telephone network.  For simplicity the standard has not separately recorded the fact that an attribute of a device may imply that it needs to use a mobile phone network, landline or other type of telephone network. This in turn influences the naming standard for the telephone number. |
| Collection methods: | Telephone numbers should be stored as characters in a row, but rules can be set up to display the number in a different format, e.g. #### ### ###.  When a telephone number is used in conjunction with a country code the leading 0 at the start of the telephone is to be removed e.g. 0453176731 becomes 61 453176731 or 03 999 66 999 becomes 61 3 999 66 999.  Mobile telephone number The first two digits of a mobile telephone number are officially the area code for mobile telephones in Australia e.g. The mobile telephone area code for Australia is 04. For this standard the area code is defined as part of the mobile phone number, therefore no mobile phone numbers will have an associated area code. |
| Source and reference attributes | |
| Submitting organisation: | Australian Institute of Health and Welfare |
| Origin: | Standards Australia 2006. AS 4590—2006 Interchange of client information. Sydney: Standards Australia. |
| Relational attributes | |
| Related metadata references: | Supersedes [Person—telephone number, text X[X(39)]](https://meteor.aihw.gov.au/content/270266)  [Community Services (retired)](https://meteor.aihw.gov.au/RegistrationAuthority/1), Superseded 06/02/2012  [Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Standard 01/03/2005  See also [Address—Australian area code, code NN](https://meteor.aihw.gov.au/content/434284)  [Community Services (retired)](https://meteor.aihw.gov.au/RegistrationAuthority/1), Standard 06/02/2012  [Disability](https://meteor.aihw.gov.au/RegistrationAuthority/16), Standard 13/08/2015  See also [Address—electronic contact preference indicator, code NN](https://meteor.aihw.gov.au/content/433720)  [Community Services (retired)](https://meteor.aihw.gov.au/RegistrationAuthority/1), Standard 06/02/2012  [Disability](https://meteor.aihw.gov.au/RegistrationAuthority/16), Standard 13/08/2015  See also [Address—international country code, N[NNNN]](https://meteor.aihw.gov.au/content/434151)  [Community Services (retired)](https://meteor.aihw.gov.au/RegistrationAuthority/1), Standard 06/02/2012  [Disability](https://meteor.aihw.gov.au/RegistrationAuthority/16), Standard 13/08/2015  [Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Standard 05/10/2016  See also [Address—telephone number, text X[X(19)]](https://meteor.aihw.gov.au/content/555392)  [WA Health](https://meteor.aihw.gov.au/RegistrationAuthority/2), Standard 19/03/2015 |
| Implementation in Data Set Specifications: | [Electronic contact details data dictionary](https://meteor.aihw.gov.au/content/433419)  [Community Services (retired)](https://meteor.aihw.gov.au/RegistrationAuthority/1), Standard 06/02/2012  [Disability](https://meteor.aihw.gov.au/RegistrationAuthority/16), Standard 13/08/2015  [Online Services Report (OSR) DSS 2020–21](https://meteor.aihw.gov.au/content/754789)  [Indigenous](https://meteor.aihw.gov.au/RegistrationAuthority/6), Standard 07/04/2024  ***Implementation start date:*** 01/07/2020 ***Implementation end date:*** 30/06/2021 ***DSS specific information:***  In the OSR DSS, this data element may be reported twice, if applicable, for:   * the landline telephone number * the mobile telephone number   of the contact person for the OSR collection.  [Service provider organisation contact information cluster](https://meteor.aihw.gov.au/content/562871)  [Indigenous](https://meteor.aihw.gov.au/RegistrationAuthority/6), Superseded 07/12/2017  ***DSS specific information:*** This data element is used to collect the landline phone number of the contact person for the OATSIH Services Reporting (OSR) questionnaire.  [Service provider organisation contact information cluster](https://meteor.aihw.gov.au/content/562871)  [Indigenous](https://meteor.aihw.gov.au/RegistrationAuthority/6), Superseded 07/12/2017  ***DSS specific information:*** This data element is used to collect the landline phone number of the contact person for the OATSIH Services Reporting (OSR) questionnaire.  [Service provider organisation contact information cluster](https://meteor.aihw.gov.au/content/688254)  [Indigenous](https://meteor.aihw.gov.au/RegistrationAuthority/6), Standard 07/12/2017  ***Implementation start date:*** 01/07/2008 ***Implementation end date:*** 30/06/2010 ***DSS specific information:***  This data element is used to collect the landline phone number of the contact person for the OATSIH Services Reporting (OSR) questionnaire.  [Service provider organisation contact information cluster](https://meteor.aihw.gov.au/content/688254)  [Indigenous](https://meteor.aihw.gov.au/RegistrationAuthority/6), Standard 07/12/2017  ***Implementation start date:*** 01/07/2008 ***Implementation end date:*** 30/06/2010 ***DSS specific information:***  This data element is used to collect the landline phone number of the contact person for the OATSIH Services Reporting (OSR) questionnaire.  [Service provider organisational contact cluster](https://meteor.aihw.gov.au/content/612842)  [Indigenous](https://meteor.aihw.gov.au/RegistrationAuthority/6), Standard 07/12/2017  ***DSS specific information:***  The first instance of this data element is used to collect the landline phone number of the contact person for the OATSIH Services Reporting (OSR) questionnaire.  The second instance of this data element is used to collect the mobile phone number of the contact person for the OSR questionnaire. |