

Mental health consumer workers

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Mental health consumer workers

Identifying and definitional attributes

Metadata item type: Glossary Item

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Registration status: [Health](#), Standard 07/12/2011

Definition: Persons employed (or engaged via contract) on a part-time or full-time paid basis, where the person is specifically employed for the expertise developed from their lived experience of mental illness.

Mental health consumer workers include the job titles of, but not limited to, consumer consultants, peer support workers, peer specialists, consumer companions, consumer representatives, consumer project officers and recovery support workers.

Roles that mental health consumer workers may perform include, but are not limited to:

- Participation in mental health service planning
- Mental health policy development
- Mental health service evaluation
- Training and education of professionals and consumers
- Mentoring duties
- Advocacy roles
- Liaison activities
- Client support roles
- Peer support roles

Relational attributes

**Metadata items which use
this glossary item:**

[Establishment—full-time equivalent staff \(paid\) \(mental health consumer and carer workers\)](#)

[Health](#), Standard 16/01/2020

[Establishment—full-time equivalent staff \(paid\) \(mental health consumer and carer workers\), average NNNN.NN](#)

[Health](#), Standard 16/01/2020

[Establishment—full-time equivalent staff \(paid\) \(mental health consumer and carer workers\), average NNNN.NN](#)

[Health](#), Superseded 16/01/2020

[Establishment—full-time equivalent staff \(paid\) \(mental health consumer workers\)](#)

[Health](#), Standard 07/02/2013

[Establishment—full-time equivalent staff \(paid\) \(mental health consumer workers\), average NNNN.NN](#)

[Health](#), Standard 07/02/2013

[Establishment—recurrent expenditure \(salaries and wages\) \(mental health consumer workers\) \(financial year\), total Australian currency N\[N\(8\)\]](#)

[Health](#), Superseded 20/01/2021

[Establishment—recurrent expenditure \(salaries and wages\) \(mental health consumer workers\) \(financial year\), total Australian currency N\[N\(8\)\]](#)

[Health](#), Standard 20/01/2021

[Mental health establishments NMDS 2014-15](#)

[Health](#), Superseded 13/11/2014

[Mental health establishments NMDS 2015-16](#)

[Health](#), Superseded 04/09/2015

[Mental health establishments NMDS 2016-17](#)

[Health](#), Superseded 17/08/2017

[Mental health establishments NMDS 2017–18](#)

[Health](#), Superseded 25/01/2018

[Mental health establishments NMDS 2018–19](#)

[Health](#), Superseded 12/12/2018

[Mental health establishments NMDS 2019–20](#)

[Health](#), Superseded 16/01/2020

[Mental health establishments NMDS 2020–21](#)

[Health](#), Superseded 20/01/2021

[Mental health establishments NMDS 2021–22](#)

[Health](#), Superseded 17/12/2021

[Mental health establishments NMDS 2022–23](#)

[Health](#), Superseded 09/12/2022

[Mental health establishments NMDS 2023–24](#)

[Health](#), Superseded 06/12/2023

[Mental health establishments NMDS 2024–25](#)

[Health](#), Standard 06/12/2023