

Person—regular client indicator, yes/no code N

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Person—regular client indicator, yes/no code N

Identifying and definitional attributes

Metadata item type:	Data Element
Short name:	Regular client indicator
METEOR identifier:	436639
Registration status:	Community Services (retired) , Standard 06/02/2012 Health , Superseded 25/01/2018 Indigenous , Superseded 27/02/2018
Definition:	An indicator of whether a person is a regular client of an organisation or agency, as represented by a code.
Data Element Concept:	Person—regular client indicator
Value Domain:	Yes/no code N

Value domain attributes

Representational attributes

Representation class:	Code	
Data type:	Boolean	
Format:	N	
Maximum character length:	1	
	Value	Meaning
Permissible values:	1	Yes
	2	No

Source and reference attributes

Submitting organisation:	Australian Institute of Health and Welfare
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Data element attributes

Collection and usage attributes

Guide for use:	CODE 1 Yes A person is a regular client of the organisation or agency. CODE 2 No A person is not a regular client of the organisation or agency.
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Collection methods: The definition of a regular client can vary depending on the context and/or collection in which the term is being applied, but generally involves a minimum number of visits to an organisation or agency or uses of a facility, occurring over a specific period of time. For example, in the primary health care context a regular client may be someone who has visited a particular primary health care provider 3 or more times in the last 2 years.

In some cases, a visit may be further defined as an attendance at the organisation or agency that leads to either the creation of a new client record or the updating of an existing client record in the client management system of the organisation or agency.

The applicable number of visits to the organisation or agency and the period of time over which those visits need to take place in order for a person to be identified as a regular client should be specified in an appropriate data set specific instruction.

Source and reference attributes

Submitting organisation: Australian Institute of Health and Welfare (AIHW)

Relational attributes

Related metadata references: Has been superseded by [Person—regular client indicator, yes/no code N](#)
[Health](#), Standard 25/01/2018
[Indigenous](#), Superseded 18/12/2023

Implementation in Data Set Specifications: [Indigenous primary health care DSS 2012-14](#)
[Health](#), Superseded 21/11/2013
[Indigenous](#), Superseded 21/11/2013

Implementation start date: 01/07/2012

Implementation end date: 30/06/2014

DSS specific information: In the Indigenous primary health care DSS, a regular client is someone who has 'an active medical record'. According to the Royal Australian College of General Practitioners (RACGP), an active medical record 'is a record of a patient who has attended the practice 3 or more times in the last two years'.

[Indigenous primary health care DSS 2014-15](#)
[Health](#), Superseded 13/03/2015
[Indigenous](#), Superseded 13/03/2015

Implementation start date: 01/07/2014

Implementation end date: 30/06/2015

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[Indigenous primary health care DSS 2015-17](#)
[Health](#), Superseded 25/01/2018
[Indigenous](#), Superseded 27/02/2018

Implementation start date: 01/07/2015

Implementation end date: 30/06/2017

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In the Indigenous primary health care DSS, a regular client is someone who has 'an active medical record'. According to the Royal Australian College of General Practitioners (RACGP), an active medical record 'is a record of a patient who has attended the practice 3 or more times in the last two years'.

Implementation in Indicators:

Used as Numerator

[Indigenous primary health care: PI14a-Number of regular clients aged 50 years and over who are immunised against influenza, 2013](#)

[Health](#), Superseded 21/11/2013

[Indigenous](#), Superseded 21/11/2013

[Indigenous primary health care: PI14a-Number of regular clients aged 50 years and](#)

[over who are immunised against influenza, 2014](#)

[Health](#), Superseded 13/03/2015

[Indigenous](#), Superseded 13/03/2015

[Indigenous primary health care: PI14a-Number of regular clients aged 50 years and over who are immunised against influenza, 2015](#)

[Health](#), Superseded 05/10/2016

[Indigenous](#), Superseded 20/01/2017

[Indigenous primary health care: PI03a-Number of regular clients for whom an MBS Health Assessment for Aboriginal and Torres Strait Islander People \(MBS Item 715\) was claimed, 2014](#)

[Health](#), Superseded 13/03/2015

[Indigenous](#), Superseded 13/03/2015

[Indigenous primary health care: PI03a-Number of regular clients for whom an MBS Health Assessment for Aboriginal and Torres Strait Islander People \(MBS Item 715\) was claimed, 2015](#)

[Health](#), Superseded 05/10/2016

[Indigenous](#), Superseded 20/01/2017

[Indigenous primary health care: PI03a-Number of regular clients for whom an MBS Health Assessment for Aboriginal and Torres Strait Islander People \(MBS Item 715\) was claimed, 2015-2017](#)

[Health](#), Superseded 25/01/2018

[Indigenous](#), Superseded 27/02/2018

[Indigenous primary health care: PI03a-Number of regular clients who received an MBS Health Assessment for Aboriginal and Torres Strait Islander People \(MBS Item 715\), 2012](#)

[Health](#), Superseded 23/02/2012

[Indigenous primary health care: PI03a-Number of regular clients who received an MBS Health Assessment for Aboriginal and Torres Strait Islander People \(MBS Item 715\), 2013](#)

[Health](#), Superseded 21/11/2013

[Indigenous](#), Superseded 21/11/2013

[Indigenous primary health care: PI03b-Proportion of regular clients for whom an MBS Health Assessment for Aboriginal and Torres Strait Islander People \(MBS Item 715\) was claimed, 2014](#)

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[Health](#), Superseded 23/02/2012

[Indigenous primary health care: PI03b-Proportion of regular clients who received an MBS Health Assessment for Aboriginal and Torres Strait Islander People \(MBS Item 715\), 2013](#)

[Health](#), Superseded 21/11/2013

[Indigenous](#), Superseded 21/11/2013

[Indigenous primary health care: PI04a-Number of Indigenous children who are fully immunised, 2013](#)

[Health](#), Superseded 21/11/2013

[Indigenous](#), Superseded 21/11/2013

[Indigenous primary health care: PI04a-Number of Indigenous children who are fully immunised, 2014](#)

[Health](#), Superseded 13/03/2015

[Indigenous](#), Superseded 13/03/2015

[Indigenous primary health care: PI04a-Number of Indigenous children who are fully immunised, 2015](#)

[Health](#), Superseded 05/10/2016

[Indigenous](#), Superseded 20/01/2017

[Indigenous primary health care: PI04a-Number of Indigenous children who are fully immunised, 2015-2017](#)

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[Indigenous](#), Superseded 27/02/2018

[Indigenous primary health care: PI04b-Proportion of Indigenous children who are fully immunised, 2013](#)

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[Indigenous primary health care: PI04b-Proportion of Indigenous children who are fully immunised, 2014](#)

[Health](#), Superseded 13/03/2015

[Indigenous](#), Superseded 13/03/2015

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[Health](#), Superseded 05/10/2016

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[Indigenous primary health care: PI04b-Proportion of Indigenous children who are fully immunised, 2015-2017](#)

[Health](#), Superseded 25/01/2018

[Indigenous](#), Superseded 27/02/2018

[Indigenous primary health care: PI05a-Number of regular clients with Type II diabetes who have had an HbA1c measurement result recorded, 2012](#)

[Health](#), Superseded 23/02/2012

[Indigenous primary health care: PI05a-Number of regular clients with Type II diabetes who have had an HbA1c measurement result recorded, 2013](#)

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[Indigenous primary health care: PI05b-Proportion of regular clients with Type II diabetes who have had an HbA1c measurement result recorded, 2013](#)

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[Indigenous primary health care: PI05b-Proportion of regular clients with Type II](#)

[diabetes who have had an HbA1c measurement result recorded, 2015-2017](#)

[Health](#), Superseded 25/01/2018

[Indigenous](#), Superseded 27/02/2018

[Indigenous primary health care: PI06a-Number of regular clients with Type II diabetes whose HbA1c measurement result was within a specified level, 2012](#)

[Health](#), Superseded 23/02/2012

[Indigenous primary health care: PI06a-Number of regular clients with Type II diabetes whose HbA1c measurement result was within a specified level, 2013](#)

[Health](#), Superseded 21/11/2013

[Indigenous](#), Superseded 21/11/2013

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[Health](#), Superseded 05/10/2016

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[Indigenous primary health care: PI06b-Proportion of regular clients with Type II diabetes whose HbA1c measurement result was within a specified level, 2015-2017](#)

[Health](#), Superseded 25/01/2018

[Indigenous](#), Superseded 27/02/2018

[Indigenous primary health care: PI07a-Number of regular clients with a chronic disease for whom a GP Management Plan \(MBS Item 721\) was claimed, 2014](#)

[Health](#), Superseded 13/03/2015

[Indigenous](#), Superseded 13/03/2015

[Indigenous primary health care: PI07a-Number of regular clients with a chronic disease for whom a GP Management Plan \(MBS Item 721\) was claimed, 2015](#)

[Health](#), Superseded 05/10/2016

[Indigenous](#), Superseded 20/01/2017

[Indigenous primary health care: PI07a-Number of regular clients with a chronic disease for whom a GP Management Plan \(MBS Item 721\) was claimed, 2015-2017](#)

[Health](#), Superseded 25/01/2018

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[Indigenous primary health care: PI07a-Number of regular clients with a chronic disease who have received a GP Management Plan \(MBS Item 721\), 2012](#)

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[Health](#), Superseded 23/02/2012

[Indigenous primary health care: PI07b-Proportion of regular clients with a chronic disease who have received a GP Management Plan \(MBS Item 721\), 2013](#)

[Health](#), Superseded 21/11/2013
[Indigenous](#), Superseded 21/11/2013

[Indigenous primary health care: PI08a-Number of regular clients with a chronic disease for whom a Team Care Arrangement \(MBS Item 723\) was claimed, 2014](#)

[Health](#), Superseded 13/03/2015
[Indigenous](#), Superseded 13/03/2015

[Indigenous primary health care: PI08a-Number of regular clients with a chronic disease for whom a Team Care Arrangement \(MBS Item 723\) was claimed, 2015](#)

[Health](#), Superseded 05/10/2016
[Indigenous](#), Superseded 20/01/2017

[Indigenous primary health care: PI08a-Number of regular clients with a chronic disease for whom a Team Care Arrangement \(MBS Item 723\) was claimed, 2015-2017](#)

[Health](#), Superseded 25/01/2018
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[Indigenous primary health care: PI08a-Number of regular clients with a chronic disease who have received a Team Care Arrangement \(MBS Item 723\), 2012](#)

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[Indigenous primary health care: PI09a-Number of regular clients whose smoking status has been recorded, 2012](#)

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[Indigenous primary health care: PI09b-Proportion of regular clients whose smoking status has been recorded, 2015-2017](#)

[Health](#), Superseded 25/01/2018

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[Indigenous primary health care: PI10a-Number of regular clients with a smoking status result, 2013](#)

[Health](#), Superseded 21/11/2013

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[Health](#), Superseded 13/03/2015

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[Indigenous primary health care: PI11a-Number of regular clients who gave birth within the previous 12 months with a smoking status of 'current smoker', 'ex-smoker' or 'never smoked', 2014](#)

[Health](#), Superseded 13/03/2015

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[Health](#), Superseded 25/01/2018

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[Indigenous primary health care: PI12a-Number of regular clients who are classified as overweight or obese, 2012](#)

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[Indigenous primary health care: PI12b-Proportion of regular clients who are classified as overweight or obese, 2013](#)
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[Indigenous primary health care: PI12b-Proportion of regular clients who are classified as overweight or obese, 2015-2017](#)
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[Indigenous primary health care: PI13a-Number of regular clients who had their first antenatal care visit within specified periods, 2013](#)
[Health](#), Superseded 21/11/2013
[Indigenous](#), Superseded 21/11/2013

[Indigenous primary health care: PI13a-Number of regular clients who had their first antenatal care visit within specified periods, 2014](#)
[Health](#), Superseded 13/03/2015
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[Indigenous primary health care: PI13a-Number of regular clients who had their first antenatal care visit within specified periods, 2015](#)
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[Health](#), Superseded 25/01/2018
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[Indigenous primary health care: PI13b-Proportion of regular clients who had their first antenatal care visit within specified periods, 2013](#)
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[Indigenous primary health care: PI13b-Proportion of regular clients who had their first antenatal care visit within specified periods, 2014](#)
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[Indigenous primary health care: PI15a-Number of regular clients with Type II diabetes or COPD who are immunised against influenza, 2013](#)

[Health](#), Superseded 21/11/2013
[Indigenous](#), Superseded 21/11/2013

[Indigenous primary health care: PI15a-Number of regular clients with Type II diabetes or COPD who are immunised against influenza, 2014](#)

[Health](#), Superseded 13/03/2015
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