

Non-admitted patient service event—service delivery mode, code N

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Non-admitted patient service event—service delivery mode, code N

Identifying and definitional attributes

Metadata item type:	Data Element
Short name:	Service delivery mode
Synonymous names:	Service mode
METEOR identifier:	410953
Registration status:	Health , Superseded 13/11/2014 Independent Hospital Pricing Authority , Standard 01/11/2012
Definition:	The method of communication between a non-admitted patient and a healthcare provider during a service event, as represented by a code.
Data Element Concept:	Non-admitted patient service event—service delivery mode
Value Domain:	Service delivery mode code N

Value domain attributes

Representational attributes

Representation class:	Code	
Data type:	Number	
Format:	N	
Maximum character length:	1	
	Value	Meaning
Permissible values:	1	In person
	2	Telephone
	3	Videoconference
	4	Electronic mail
	5	Postal/courier service
	8	Other

Collection and usage attributes

Guide for use:	<p>CODE 1 In person</p> <p>The healthcare provider delivers the service in the physical presence of the patient (i.e., in the same room). Codes 1 and 3 provide a measure of 'face-to-face' service delivery.</p> <p>CODE 2 Telephone</p> <p>The healthcare provider delivers the service using a telephone. This includes teleconference.</p> <p>CODE 3 Videoconference</p> <p>The healthcare provider delivers the service using videoconference equipment. Codes 1 and 3 provide a measure of 'face-to-face' service delivery.</p> <p>CODE 4 Electronic mail</p> <p>The healthcare provider delivers the service via electronic mail.</p> <p>CODE 5 Postal/courier service</p> <p>The healthcare provider delivers the service via postal (including courier) services. Guide for use sourced from Queensland Health (data element QHLTH 040780).</p>
Comments:	

Data element attributes

Collection and usage attributes

Collection methods:	The mode is from the point of view of the patient in relation to the healthcare provider who records the service event in the patient's medical record.
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Source and reference attributes

Submitting organisation:	NAP NMDS (Phase 1) Working Group
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Relational attributes

Related metadata references:	<p>Supersedes Non-admitted patient service event—service mode, hospital code N{.N} Health, Superseded 06/10/2010</p> <p>Has been superseded by Non-admitted patient service event—service delivery mode, code N Health, Superseded 05/10/2016</p> <p>See also Appointment—service delivery mode, code AAA WA Health, Standard 19/03/2015</p> <p>See also Appointment—service delivery mode, code AAA WA Health, Standard 24/04/2015</p> <p>See also Non-admitted patient service event—service delivery setting, code N Health, Superseded 13/11/2014 Independent Hospital Pricing Authority, Standard 01/11/2012</p>
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Implementation in Data Set Specifications:

[Activity based funding: Non-admitted patient care DSS 2013-2014](#)

[Independent Hospital Pricing Authority](#), Superseded 01/03/2013

Implementation start date: 01/07/2013

Implementation end date: 30/06/2014

[Non-admitted patient activity based funding DSS 2012-2013](#)

[Independent Hospital Pricing Authority](#), Superseded 30/10/2012

Implementation start date: 01/07/2012

Implementation end date: 30/06/2013

[Non-admitted patient DSS 2011-12](#)

[Health](#), Superseded 07/12/2011

Implementation start date: 01/07/2011

Implementation end date: 30/06/2012

[Non-admitted patient DSS 2012-13](#)

[Health](#), Superseded 02/05/2013

Implementation start date: 01/07/2012

Implementation end date: 30/06/2013

[Non-admitted patient DSS 2013-14](#)

[Health](#), Superseded 07/03/2014

Implementation start date: 01/07/2013

Implementation end date: 30/06/2014

[Non-admitted patient DSS 2014-15](#)

[Health](#), Superseded 13/11/2014

Implementation start date: 01/07/2014

Implementation end date: 30/06/2015