

Non-admitted patient service event—service delivery mode, code N

Exported from METEOR (AIHW's Metadata Online Registry)

© Australian Institute of Health and Welfare 2024

This product, excluding the AIHW logo, Commonwealth Coat of Arms and any material owned by a third party or protected by a trademark, has been released under a Creative Commons BY 4.0 (CC BY 4.0) licence. Excluded material owned by third parties may include, for example, design and layout, images obtained under licence from third parties and signatures. We have made all reasonable efforts to identify and label material owned by third parties.

You may distribute, remix and build on this website's material but must attribute the AIHW as the copyright holder, in line with our attribution policy. The full terms and conditions of this licence are available at <https://creativecommons.org/licenses/by/4.0/>.

Enquiries relating to copyright should be addressed to info@aihw.gov.au.

Enquiries or comments on the METEOR metadata or download should be directed to the METEOR team at meteor@aihw.gov.au.

Non-admitted patient service event—service delivery mode, code N

Identifying and definitional attributes

Metadata item type:	Data Element
Short name:	Service delivery mode
Synonymous names:	Service mode
METEOR identifier:	410953
Registration status:	Health , Superseded 13/11/2014 Independent Hospital Pricing Authority , Standard 01/11/2012
Definition:	The method of communication between a non-admitted patient and a healthcare provider during a service event, as represented by a code.
Data Element Concept:	Non-admitted patient service event—service delivery mode
Value Domain:	Service delivery mode code N

Value domain attributes

Representational attributes

Representation class:	Code
Data type:	Number
Format:	N
Maximum character length:	1

	Value	Meaning
Permissible values:	1	In person
	2	Telephone
	3	Videoconference
	4	Electronic mail
	5	Postal/courier service
	8	Other

Collection and usage attributes

Guide for use:	<p>CODE 1 In person</p> <p>The healthcare provider delivers the service in the physical presence of the patient (i.e., in the same room). Codes 1 and 3 provide a measure of 'face-to-face' service delivery.</p> <p>CODE 2 Telephone</p> <p>The healthcare provider delivers the service using a telephone. This includes teleconference.</p> <p>CODE 3 Videoconference</p> <p>The healthcare provider delivers the service using videoconference equipment. Codes 1 and 3 provide a measure of 'face-to-face' service delivery.</p> <p>CODE 4 Electronic mail</p> <p>The healthcare provider delivers the service via electronic mail.</p> <p>CODE 5 Postal/courier service</p> <p>The healthcare provider delivers the service via postal (including courier) services. Guide for use sourced from Queensland Health (data element QHLTH 040780).</p>
Comments:	

Data element attributes

Collection and usage attributes

Collection methods:	The mode is from the point of view of the patient in relation to the healthcare provider who records the service event in the patient's medical record.
----------------------------	---

Source and reference attributes

Submitting organisation:	NAP NMDS (Phase 1) Working Group
---------------------------------	----------------------------------

Relational attributes

Related metadata references:	<p>Supersedes Non-admitted patient service event—service mode, hospital code N{.N} Health, Superseded 06/10/2010</p> <p>Has been superseded by Non-admitted patient service event—service delivery mode, code N Health, Superseded 05/10/2016</p> <p>See also Appointment—service delivery mode, code AAA WA Health, Standard 19/03/2015</p> <p>See also Appointment—service delivery mode, code AAA WA Health, Standard 24/04/2015</p> <p>See also Non-admitted patient service event—service delivery setting, code N Health, Superseded 13/11/2014 Independent Hospital Pricing Authority, Standard 01/11/2012</p>
-------------------------------------	---

Implementation in Data Set Specifications:

[Activity based funding: Non-admitted patient care DSS 2013-2014](#)

[Independent Hospital Pricing Authority](#), Superseded 01/03/2013

Implementation start date: 01/07/2013

Implementation end date: 30/06/2014

[Non-admitted patient activity based funding DSS 2012-2013](#)

[Independent Hospital Pricing Authority](#), Superseded 30/10/2012

Implementation start date: 01/07/2012

Implementation end date: 30/06/2013

[Non-admitted patient DSS 2011-12](#)

[Health](#), Superseded 07/12/2011

Implementation start date: 01/07/2011

Implementation end date: 30/06/2012

[Non-admitted patient DSS 2012-13](#)

[Health](#), Superseded 02/05/2013

Implementation start date: 01/07/2012

Implementation end date: 30/06/2013

[Non-admitted patient DSS 2013-14](#)

[Health](#), Superseded 07/03/2014

Implementation start date: 01/07/2013

Implementation end date: 30/06/2014

[Non-admitted patient DSS 2014-15](#)

[Health](#), Superseded 13/11/2014

Implementation start date: 01/07/2014

Implementation end date: 30/06/2015