

# Service delivery mode code N

## Identifying and definitional attributes

**Metadata item type:** Value Domain

**METEOR identifier:** 410942

**Registration status:**

- [Health](#), Superseded 25/01/2018
- [Independent Hospital Pricing Authority](#), Standard 01/11/2012

**Definition:** A code set representing the method of communication between the patient or client and the healthcare provider.

## Representational attributes

**Representation class:** Code

**Data type:** Number

**Format:** N

**Maximum character length:** 1

**Permissible values:**

Value	Meaning
1	In person
2	Telephone
3	Videoconference
4	Electronic mail
5	Postal/courier service
8	Other

## Collection and usage attributes

**Guide for use:** CODE 1 In person

The healthcare provider delivers the service in the physical presence of the patient (i.e., in the same room). Codes 1 and 3 provide a measure of 'face-to-face' service delivery.

CODE 2 Telephone

The healthcare provider delivers the service using a telephone. This includes teleconference.

CODE 3 Videoconference

The healthcare provider delivers the service using videoconference equipment. Codes 1 and 3 provide a measure of 'face-to-face' service delivery.

CODE 4 Electronic mail

The healthcare provider delivers the service via electronic mail.

CODE 5 Postal/courier service

The healthcare provider delivers the service via postal (including courier) services.

**Comments:** Guide for use sourced from Queensland Health (data element QHLTH 040780).

## Relational attributes

### Related metadata references:

Supersedes [Hospital service mode code N{N}](#)

- [Health](#), Standard 01/03/2005

Has been superseded by [Service delivery mode code N](#)

- [Health](#), Superseded 17/07/2020

### Data elements implementing this value domain:

[Non-admitted patient service event—service delivery mode, code N](#)

- [Health](#), Superseded 25/01/2018

[Non-admitted patient service event—service delivery mode, code N](#)

- [Health](#), Superseded 13/11/2014
- [Independent Hospital Pricing Authority](#), Standard 01/11/2012

[Non-admitted patient service event—service delivery mode, code N](#)

- [Health](#), Superseded 05/10/2016