

# Service delivery mode code N

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## Identifying and definitional attributes

<b>Metadata item type:</b>	Value Domain
<b>METEOR identifier:</b>	410942
<b>Registration status:</b>	<a href="#">Health, Superseded 25/01/2018</a> <a href="#">Independent Hospital Pricing Authority, Standard 01/11/2012</a>
<b>Definition:</b>	A code set representing the method of communication between the patient or client and the healthcare provider.

## Representational attributes

<b>Representation class:</b>	Code	
<b>Data type:</b>	Number	
<b>Format:</b>	N	
<b>Maximum character length:</b>	1	
<b>Permissible values:</b>	<b>Value</b>	<b>Meaning</b>
	1	In person
	2	Telephone
	3	Videoconference
	4	Electronic mail
	5	Postal/courier service
	8	Other

## Collection and usage attributes

<b>Guide for use:</b>	CODE 1 In person  The healthcare provider delivers the service in the physical presence of the patient (i.e., in the same room). Codes 1 and 3 provide a measure of 'face-to-face' service delivery.  CODE 2 Telephone  The healthcare provider delivers the service using a telephone. This includes teleconference.  CODE 3 Videoconference  The healthcare provider delivers the service using videoconference equipment. Codes 1 and 3 provide a measure of 'face-to-face' service delivery.  CODE 4 Electronic mail  The healthcare provider delivers the service via electronic mail.  CODE 5 Postal/courier service  The healthcare provider delivers the service via postal (including courier) services.
<b>Comments:</b>	Guide for use sourced from Queensland Health (data element QHLTH 040780).

## Relational attributes

**Related metadata references:**

Supersedes [Hospital service mode code N{.N} Health](#), Standard 01/03/2005

Has been superseded by [Service delivery mode code N Health](#), Superseded 17/07/2020

**Data elements implementing this value domain:**

[Non-admitted patient service event—service delivery mode, code N Health](#), Superseded 25/01/2018

[Non-admitted patient service event—service delivery mode, code N Health](#), Superseded 13/11/2014  
[Independent Hospital Pricing Authority](#), Standard 01/11/2012

[Non-admitted patient service event—service delivery mode, code N Health](#), Superseded 05/10/2016