

© Australian Institute of Health and Welfare 2024

This product, excluding the AlHW logo, Commonwealth Coat of Arms and any material owned by a third party or protected by a trademark, has been released under a Creative Commons BY 4.0 (CC BY 4.0) licence. Excluded material owned by third parties may include, for example, design and layout, images obtained under licence from third parties and signatures. We have made all reasonable efforts to identify and label material owned by third parties.

You may distribute, remix and build on this website's material but must attribute the AlHW as the copyright holder, in line with our attribution policy. The full terms and conditions of this licence are available at https://creativecommons.org/licenses/by/4.0/.

Enquiries relating to copyright should be addressed to info@aihw.gov.au.

Enquiries or comments on the METEOR metadata or download should be directed to the METEOR team at meteor@aihw.gov.au.

Service delivery mode code N

Identifying and definitional attributes

Metadata item type: Value Domain

METEOR identifier: 410942

Registration status: <u>Health</u>, Superseded 25/01/2018

Independent Hospital Pricing Authority, Standard 01/11/2012

Definition: A code set representing the method of communication between the patient or client

and the healthcare provider.

Representational attributes

Representation class: Code

Data type: Number

Format: N

Maximum character length: 1

ValueMeaningPermissible values:1In person2Telephone3Videoconference4Electronic mail5Postal/courier service8Other

Collection and usage attributes

Guide for use: CODE 1 In person

The healthcare provider delivers the service in the physical presence of the patient (i.e., in the same room). Codes 1 and 3 provide a measure of 'face-to-face' service

delivery.

CODE 2 Telephone

The healthcare provider delivers the service using a telephone. This includes

teleconference.

CODE 3 Videoconference

The healthcare provider delivers the service using videoconference equipment.

Codes 1 and 3 provide a measure of 'face-to-face' service delivery.

CODE 4 Electronic mail

The healthcare provider delivers the service via electronic mail.

CODE 5 Postal/courier service

The healthcare provider delivers the service via postal (including courier) services.

Comments: Guide for use sourced from Queensland Health (data element QHLTH 040780).

Relational attributes

Related metadata references:

Supersedes <u>Hospital service mode code N{.N}</u>

Health, Standard 01/03/2005

Has been superseded by Service delivery mode code N

Health, Superseded 17/07/2020

Data elements implementing this value domain:

Non-admitted patient service event—service delivery mode, code N Health, Superseded 25/01/2018

Non-admitted patient service event—service delivery mode, code N

Health, Superseded 13/11/2014

Independent Hospital Pricing Authority, Standard 01/11/2012

Non-admitted patient service event—service delivery mode, code N

Health, Superseded 05/10/2016