Service delivery mode code N

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Identifying and definitional attributes

Metadata item type:	Value Domain
METEOR identifier:	410942
Registration status:	Health, Superseded 25/01/2018
	Independent Hospital Pricing Authority, Standard 01/11/2012
Definition:	A code set representing the method of communication between the patient or client and the healthcare provider.

Representational attributes

Representation class:	Code	
Data type:	Number	
Format:	N	
Maximum character length:	1	
	Value	**Meaning**
Permissible values:	1	In person
	2	Telephone
	3	Videoconference
	4	Electronic mail
	5	Postal/courier service
	8	Other

Collection and usage attributes

Guide for use:	CODE 1 In person
	The healthcare provider delivers the service in the physical presence of the patient (i.e., in the same room). Codes 1 and 3 provide a measure of 'face-to-face' service delivery.
	CODE 2 Telephone
	The healthcare provider delivers the service using a telephone. This includes teleconference.
	CODE 3 Videoconference
	The healthcare provider delivers the service using videoconference equipment. Codes 1 and 3 provide a measure of 'face-to-face' service delivery.
	CODE 4 Electronic mail
	The healthcare provider delivers the service via electronic mail.
	CODE 5 Postal/courier service
	The healthcare provider delivers the service via postal (including courier) services.
Comments:	Guide for use sourced from Queensland Health (data element QHLTH 040780).

Relational attributes

Related metadata references:

Supersedes [Hospital service mode code N{.N}](#)
[Health](#), Standard 01/03/2005

Has been superseded by [Service delivery mode code N](#)
[Health](#), Superseded 17/07/2020

Data elements implementing this value domain:

[Non-admitted patient service event—service delivery mode, code N](#)
[Health](#), Superseded 25/01/2018

[Non-admitted patient service event—service delivery mode, code N](#)
[Health](#), Superseded 13/11/2014
[Independent Hospital Pricing Authority](#), Standard 01/11/2012

[Non-admitted patient service event—service delivery mode, code N](#)
[Health](#), Superseded 05/10/2016