

Tier 3: Health system performance

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Tier 3: Health system performance

Identifying and definitional attributes

Item type: Framework Dimension
METEOR identifier: 401175

Dimensions of this framework

- [Accessibility](#)

Identifying and definitional attributes

Item type: Framework Dimension
METEOR identifier: 401189
Description: People can obtain health care at the right place and the right time, irrespective of income, physical location and cultural background.

- [Continuity of care](#)

Identifying and definitional attributes

Item type: Framework Dimension
METEOR identifier: 401190
Description: Ability to provide uninterrupted, coordinated care or service across programs, practitioners, organisations and levels over time.

- [Effectiveness](#)

Identifying and definitional attributes

Item type: Framework Dimension
METEOR identifier: 401194
Description: Care/intervention/action provided is relevant to the client's needs and based on established standards. Care, intervention or action achieves the desired outcome.

- [Efficiency and sustainability](#)

Identifying and definitional attributes

Item type: Framework Dimension
METEOR identifier: 401185
Description: Achieving desired results with most cost-effective use of resources. Capacity of system to sustain workforce and infrastructure, to innovate and respond to emerging needs.

- [Responsiveness](#)

Identifying and definitional attributes

Item type:	Framework Dimension
METEOR identifier:	401192
Description:	Service is client oriented. Clients are treated with dignity, confidentiality, and encouraged to participate in choices related to their care.

- [Safety](#)

Identifying and definitional attributes

Item type:	Framework Dimension
METEOR identifier:	401193
Description:	The avoidance, or reduction to acceptable limits, of actual or potential harm from health-care management or the environment in which health care is delivered.