Person—service requested, homelessness code N

Exported from METEOR (AIHW's Metadata Online Registry)

Person—service requested, homelessness code N

Identifying and definitional attributes

Metadata item type:	Data Element
Short name:	Service requested
METEOR identifier:	400408
Registration status:	Homelessness, Superseded 10/08/2018 Housing assistance, Standard 23/08/2010
Definition:	The service(s) requested by a person of a Specialist Homelessness Agency, as represented by a code.

Data element concept attributes

Identifying and definitional attributes

Data element concept:	Person—services requested
METEOR identifier:	400404
Registration status:	Homelessness, Standard 23/08/2010 Housing assistance, Standard 23/08/2010
Definition:	The service requested by a person.
Object class:	Person
Property:	Services requested

Value domain attributes

Identifying and definitional attributes

Value domain:	Homelessness services code N
METEOR identifier:	400406
Registration status:	Homelessness, Superseded 10/08/2018 Housing assistance, Standard 23/08/2010
Definition:	A code set representing the broad nature of the service or services which may be requested of a Specialist Homelessness Agency.

Representational attributes

Representation class:	Code	
Data type:	Number	
Format:	N	
Maximum character length:	1	
	Value	**Meaning**
Permissible values:	1	Short-term or emergency accommodation
	2	Other housing/accommodation
	3	General assistance and support
	4	Specialised services
Supplementary values:	9	Not stated/inadequately described

Data element attributes

Collection and usage attributes

Guide for use:

CODE 1 Short-term or emergency accommodation

Assistance with accommodation in a refuge, a crisis shelter, or in emergency accommodation arranged in hotels, motels by a specialist homelessness agency.

CODE 2 Other housing/accommodation

Other housing/accommodation should be selected where a person is requiring assistance for any other form of housing or accommodation that is not short term or emergency accommodation. This may include assistance to access other forms of accommodation, such as medium term or transitional accommodation, or assistance to maintain their current form of housing/accommodation (i.e. prevent foreclosure on a mortgage, assistance with rental arrears, etc.).

CODE 3 General assistance and support

General assistance and support refers to a wide range of support provided by an agency worker that it is not a specialised service. That is, the support is provided without the expectation that the worker has completed formal, specialised training in that area of assistance. General assistance may cover a range of assistance from financial assistance/information, employment/training assistance, to assistance for domestic/family violence and family/relationship assistance. For a more comprehensive list of possible services see, Service activity - type of service activity.

CODE 4 Specialised services

Specialised services refer to assistance that can be provided only by a person with formal, specialised training in that area of assistance. Specialised services may range from Psychological/psychiatric services to Professional legal services (For a more comprehensive list of possible specialised services see, Service activity - type of service activity). Specialised services may be provided by agency workers, or may require an agency worker to assist the client in receiving external services.

Collection methods:

The permissible values for this data element are used to form the response categories to the question:

'Please indicate the service(s) the person requires from your agency, from the list below:'

Relational attributes

Related metadata references:

Has been superseded by Person—service requested, homelessness code N Homelessness, Standard 10/08/2018

Implementation in Data Set Specifications:

Specialist Homelessness Services NMDS 2011
    Homelessness, Superseded 01/05/2013
    Housing assistance, Superseded 01/05/2013
Implementation start date: 01/07/2011
DSS specific information: In the Specialist Homelessness Services NMDS, this Data Element is collected only for persons who have not received the services requested, that is, it is collected only for persons known as 'turnaways'.

Specialist Homelessness Services NMDS 2012-13
    Homelessness, Superseded 01/05/2013
    Housing assistance, Superseded 01/05/2013
Implementation start date: 01/07/2012
Implementation end date: 30/06/2013
DSS specific information: In the Specialist Homelessness Services NMDS, this Data Element is collected only for persons who have not received the services requested, that is, it is collected only for persons known as 'turnaways'.

Specialist Homelessness Services NMDS 2013-14
    Homelessness, Superseded 26/08/2014
    Housing assistance, Superseded 26/08/2014

Implementation start date: 01/07/2013
Implementation end date: 30/06/2014
Conditional obligation:

In the Specialist Homelessness Services NMDS, this data element is only collected for 'turnaways'. Turnaways are people who have not received the requested services or assessment.

DSS specific information:

This question allows the client to check all responses that apply, and therefore the client may have up to 4 valid responses for this question.

[Specialist Homelessness Services NMDS 2014-15](#)
    [Homelessness](#), Superseded 24/11/2016
    [Housing assistance](#), Superseded 24/11/2016
Implementation start date: 01/07/2014
Implementation end date: 30/06/2015
Conditional obligation:

In the Specialist Homelessness Services NMDS, this data element is only collected for 'turnaways'. Turnaways are people who have not received the requested services or assessment.

DSS specific information:

This question allows the client to check all responses that apply, and therefore the client may have up to 4 valid responses for this question.

[Specialist Homelessness Services NMDS 2015-17](#)
    [Homelessness](#), Superseded 24/11/2016
Implementation start date: 01/07/2015
Implementation end date: 30/06/2017
Conditional obligation:

In the Specialist Homelessness Services NMDS, this data element is only collected for 'turnaways'. Turnaways are people who have not received the requested services or assessment.

DSS specific information:

This question allows the client to check all responses that apply, and therefore the client may have up to 4 valid responses for this question.

[Specialist Homelessness Services NMDS 2017-19](#)
    [Homelessness](#), Superseded 10/08/2018
Implementation start date: 01/07/2017
Implementation end date: 30/06/2019
Conditional obligation:

In the Specialist Homelessness Services NMDS, this data element is only collected for 'turnaways'. Turnaways are people who have not received the requested services or assessment.

DSS specific information:

This question allows the client to check all responses that apply, and therefore the client may have up to 4 valid responses for this question.