# Welfare PI Framework

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## **Welfare PI Framework**

## Identifying and definitional attributes

Item type:	Framework Dimension
METEOR identifier:	392692
Description:	A conceptual framework for Australia's welfare summary indicators was first presented in Australian Welfare 2001. The framework was developed based on a review of national and international frameworks and indicator sets. The components reflect the welfare of Australian society and in particular, the measurable aspects of welfare status. The framework is designed to underpin the

development of a set of practical and relevant statistical indicators.

## Dimensions of this framework

## Autonomy and participation

## Identifying and definitional attributes

Item type:	Framework Dimension
METEOR identifier:	392703
Description:	Autonomy and participation are considered to be essential indicators of welfare, and reflect the very human and personal aspects of individuality, and workplace and community interactions that are vital to positive wellbeing. Data relating to autonomy the capacity to have freedom of opportunity and choice in daily living and participation in the community provide information on personal and environmental factors that make up welfare.
	Further sub-dimensions are autonomy and participation:
	education and knowledge, economic resources, employment, transport and communication, and recreational use of time.
	These indicators not only identify our individual resources and our national employment patterns, but also reflect the ways in which Australians interact within society.

- <u>National Disability Agreement: e(1)-Proportion of potential population expressing unmet demand for disability support services, 2012</u> Community Services (retired), Superseded 23/05/2013
- National Disability Agreement: e(3)-Proportion of potential population expressing unmet demand for disability support services, 2012 Community Services (retired), Superseded 23/05/2013
- <u>National Disability Agreement: e(2)-Proportion of potential population expressing unmet demand for disability support services, 2012</u> <u>Community Services (retired)</u>, Superseded 23/05/2013
- National Disability Agreement: e(1)-Proportion of the potential population of people with disability who report a need for more formal assistance, 2013
   <u>Community Services (retired)</u>, Standard 23/05/2013
   <u>Disability</u>, Standard 13/08/2015
- <u>National Disability Agreement: e(2)-Proportion of people with disability who are satisfied with the range of organised and formal service options available, 2013</u> <u>Community Services (retired)</u>, Standard 23/05/2013 <u>Disability</u>, Standard 13/08/2015
- <u>National Disability Agreement: e(3)-Proportion of people with disability who are satisfied with the quality of assistance received from organised and formal services in the last six months, 2013</u> <u>Community Services (retired)</u>, Standard 23/05/2013

Disability, Standard 13/08/2015

- <u>National Disability Agreement: i(3)-Proportion of carers of people with disability who are satisfied with the quality of assistance received from organised and formal services, for the person with disability and the carer (last 6 months), 2013</u>
   <u>Community Services (retired)</u>, Standard 23/05/2013
- <u>National Disability Agreement: d(1)-Proportion of the potential population who used State/Territory delivered disability support services, 2013</u>
   <u>Community Services (retired)</u>, Standard 23/05/2013
   <u>Disability</u>, Standard 13/08/2015
- <u>National Disability Agreement: f(2)-Number of non-Indigenous persons and Indigenous persons receiving</u> permanent residential aged care services, 2013 <u>Community Services (retired)</u>, Standard 23/05/2013 Disability, Standard 13/08/2015
- <u>National Disability Agreement: f(3)-Number of non-Indigenous persons and Indigenous persons who separated from permanent residential aged care to return home/family, 2013</u> <u>Community Services (retired)</u>, Standard 23/05/2013 <u>Disability</u>, Standard 13/08/2015
- National Disability Agreement: h(1)-Proportion of primary carers of people with disability who feel satisfied with their caring role, 2013 Community Services (retired), Standard 23/05/2013 Disability, Standard 13/08/2015
- <u>National Disability Agreement: h(2)-Proportion of primary carers of people with disability who do not experience negative impacts on their wellbeing due to their caring role, 2013</u> <u>Community Services (retired)</u>, Standard 23/05/2013 <u>Disability</u>, Standard 13/08/2015
- <u>National Disability Agreement: i(1)-Proportion of primary carers of people with disability who report a need for further assistance in their caring roles, 2013</u> <u>Community Services (retired)</u>, Standard 23/05/2013 <u>Disability</u>, Standard 13/08/2015
- National Disability Agreement: i(2)-Proportion of carers of people with disability who are satisfied with the range of organised and formal services options available to help them in their caring role, 2013 Community Services (retired), Standard 23/05/2013 Disability, Standard 13/08/2015
- <u>National Disability Agreement: f(1)-Rate of non-Indigenous persons and Indigenous persons admitted to permanent residential aged care, 2013</u>
   <u>Community Services (retired)</u>, Standard 23/05/2013
   <u>Disability</u>, Standard 13/08/2015

#### Sub-dimensions of this framework

• Economic resources and security

## Identifying and definitional attributes

Item type:Framework DimensionMETEOR identifier:392708

The material standard of living enjoyed by individual Australians primarily depends on their command of economic resources, both in the immediate and long term. Economic factors are related to all aspects of the welfare framework, including health, education, employment and social networks.

Indicators to describe the economic wellbeing of Australians . While income data are the most commonly reported measures of economic status, an individual's income can fluctuate dramatically across different life stages, and alone does not determine material quality of life. Other factors are the extent to which income is 'buffered' by accumulated wealth, and the amount of economic resources needed to fulfil different financial commitments.

Income and income distribution

Income disadvantage

Financial stress and hardship

Wealth and wealth distribution

#### Indicators in this framework

- <u>National Disability Agreement: c(1)-Proportion of Disability Support Pension recipients who report</u> <u>earnings, 2013</u> <u>Community Services (retired)</u>, Standard 23/05/2013
  - Disability, Standard 13/08/2015
- <u>National Disability Agreement: c(2)-Proportion of Newstart and Youth Allowance recipients with disability and an assessed future work capacity of 0-29 hours per week who report earnings, 2013</u> <u>Community Services (retired)</u>, Standard 23/05/2013 <u>Disability</u>, Standard 13/08/2015

#### • Education and knowledge

## Identifying and definitional attributes

Item type:	Framework Dimension
METEOR identifier:	392707
Description:	Education and knowledge help to empower individuals and allow them to become more autonomous within society. Education is increasingly viewed as a lifelong process by which both individuals and their communities benefit from the acquisition of new knowledge and skills. Education relates to many other facets of society, including employment, health and participation in the civic, cultural and social life of communities. Three major indicators of education and knowledge are : participation, attainment and literacy.

#### • Employment and labour force participation

# Identifying and definitional attributes

Item type:	Framework Dimension
METEOR identifier:	392706

Employment provides avenues for income and as such is a major factor influencing material wellbeing. In addition, employment is strongly related to other aspects of the welfare framework. It is recognised as an integral part of adult participation in society, providing individuals with opportunities for personal development and social interaction. Indicators include:

Labour force participation and employment

Employment basis and conditions

Employment and labour force differentials

#### Indicators in this framework

- <u>National Disability Agreement: a(1)-Labour force participation rate for people with disability aged</u> <u>15-64 years, 2012</u>
  - Community Services (retired), Superseded 23/05/2013
- <u>National Disability Agreement: a(2)-Labour force participation rate for people with disability aged</u> <u>15-64 years, 2012</u> Community Services (retired), Superseded 23/05/2013
  - John Manay Convicts (retrict), Odported 20,00,2010
- <u>National Disability Agreement: a(3)-Labour force participation rate for people with disability aged</u> <u>15-64 years, 2012</u> <u>Community Services (retired)</u>, Superseded 23/05/2013
- National Disability Agreement: g-Labour force participation rate for carers aged 15-64 of people with disability, 2012

Community Services (retired), Superseded 23/05/2013

 <u>National Disability Agreement: a(1)- Proportion of people with disability who are in the labour force,</u> 2013

<u>Community Services (retired)</u>, Standard 23/05/2013 <u>Disability</u>, Standard 13/08/2015

- <u>National Disability Agreement: a(2)- Proportion of people with disability who are employed, 2013</u> <u>Community Services (retired)</u>, Standard 23/05/2013 <u>Disability</u>, Standard 13/08/2015
- <u>National Disability Agreement: a(3)- Proportion of people with disability who are unemployed, 2013</u> <u>Community Services (retired)</u>, Standard 23/05/2013 <u>Disability</u>, Standard 13/08/2015
- <u>National Disability Agreement: a(4)- Proportion of people with disability who are underemployed,</u> 2013
  - <u>Community Services (retired)</u>, Standard 23/05/2013 <u>Disability</u>, Standard 13/08/2015
- National Disability Agreement: d(2)-Proportion of people with a disability with an employment restriction who used Disability Employment Services (Open Employment), 2013 Community Services (retired), Standard 23/05/2013 Disability, Standard 13/08/2015
- National Disability Agreement: d(3)-Proportion of the potential population who used Australian Disability Enterprises (Supported Employment), 2013 Community Services (retired), Standard 23/05/2013 Disability, Standard 13/08/2015
- National Disability Agreement: g(1)-Proportion of carers (of people with disability) who are in the labour force, 2013 Community Services (retired), Standard 23/05/2013 Disability, Standard 13/08/2015
- <u>National Disability Agreement: g(2)-Proportion of carers (of people with disability) who are employed, 2013</u>
   <u>Community Services (retired)</u>, Standard 23/05/2013
   <u>Disability</u>, Standard 13/08/2015
- <u>National Disability Agreement: g(3)-Proportion of carers (of people with disability) in the labour force who are unemployed, 2013</u>
   <u>Community Services (retired)</u>, Standard 23/05/2013
   <u>Disability</u>, Standard 13/08/2015

 <u>National Disability Agreement: g(4)-Proportion of carers (of people with disability) who are underemployed, 2013</u> <u>Community Services (retired)</u>, Standard 23/05/2013 <u>Disability</u>, Standard 13/08/2015

#### • Recreation and leisure

## Identifying and definitional attributes

Item type: METEOR identifier:	Framework Dimension 392705
Description:	Participation in recreational and leisure activities contributes to overall wellbeing through benefits to physical and mental health, and by providing opportunities for social interaction and community engagement. The importance of leisure time is recognised by the United Nations Universal Declaration of Human Rights, which states that 'Everyone has the right to rest and leisure, including reasonable limitation of working hours and periodic holidays without pay' (UN 1948).

#### • Transport and communication

## Identifying and definitional attributes

Item type:	Framework Dimension
METEOR identifier:	392704
Description:	Having access to reliable transport allows people to participate and interact with the community. Reliable transport not only enhances social wellbeing but can also broaden access to jobs, which in turn may increase financial security. Access to means of communication is also beneficial to many aspects of welfare. The rapid increase in communication technologies is making interpersonal communication more accessible through mobile phones and over the Internet. This enables greater access to many more educational and social resources.

## Healthy living

## Identifying and definitional attributes

Item type:	Framework Dimension
METEOR identifier:	392698
Description:	Healthy living represents the basic necessities of everyday living, such as nutritious food, clean air and water, appropriate shelter and positive feelings of safety.
	All of these factors play an important role in the promotion and maintenance of physical, mental, and social wellbeing.

#### Sub-dimensions of this framework

• Food, water and air

## Identifying and definitional attributes

Item type: METEOR identifier:

392702

Framework Dimension

Living in an environment free from harmful levels of pollution, with access to safe drinking water and nutritious food, are fundamental needs of healthy living.

These basic requirements greatly influence the health and wellbeing of individuals and communities.

The indicators presented in this section represent key issues relating to the opportunities, constraints and choices that face Australians as they seek to lead healthy lives.

#### • Health

## Identifying and definitional attributes

Item type:	Framework Dimension
METEOR identifier:	392701
Description:	Health has been defined as 'a state of complete physical, mental and social wellbeing and not merely the absence of disease and infirmity' (WHO 1946). As a part of the welfare framework, good health represents quality of life in terms of longevity, functioning and participation, all of which play an important role in everyday living. Further subdimensions that represent different aspects of health are;
	Life expectancy,
	Expected years of life lived with disability,
	Infant mortality,
	Mental health,
	Physical activity, and
	Prevalence of obesity

- <u>National Disability Agreement: c(1)-Proportion of the potential population accessing disability</u> services, 2012
   Community Services (retired) Supercoded 22/05/2012
  - Community Services (retired), Superseded 23/05/2013
- <u>National Disability Agreement: c(2)-Proportion of the potential population accessing disability</u> services, 2012 <u>Community Services (retired)</u>, Superseded 23/05/2013
- National Disability Agreement: d-Proportion of people with disability who are satisfied with the range of disability service options and quality of support received, 2012 Community Services (retired), Superseded 23/05/2013
- <u>National Disability Agreement: f(1)-Number of Indigenous people with disability receiving disability services as a proportion of the Indigenous potential population requiring services, 2012</u> <u>Community Services (retired)</u>, Superseded 23/05/2013 <u>Indigenous</u>, Standard 11/09/2012
- National Disability Agreement: f(2)-Number of Indigenous people with disability receiving disability services as a proportion of the Indigenous potential population requiring services, 2012 Community Services (retired), Superseded 23/05/2013 Indigenous, Standard 11/09/2012
- <u>National Disability Agreement: h-Proportion of carers of people with disability accessing support</u> services to assist in their caring role (h-interim), 2012 <u>Community Services (retired)</u>, Superseded 23/05/2013
- Safety

Item type: METEOR identifier:	Framework Dimension 392700
Description:	Safety is an important component of both physical and mental wellbeing. The idea of safety includes perceptions as well as protection from actual harm. Experiences of crime or injury can be seriously detrimental to feelings of safety, not only for those directly affected but also for those who witness these events or are involved through family, friendship or community ties. Further sub-dimensions include: perceptions of personal safety, experience of crime and occurrence of injury (including intentional selfharm).

#### • Shelter and housing

## Identifying and definitional attributes

Item type:	Framework Dimension	
item type.	Tanlework Dimension	
METEOR identifier:	392699	
Description:	Access to adequate shelter and housing is recognised as a basic numan need. As well as providing protection from environmental elements and access to facilities such as heating and sanitation, nousing gives people a place to enjoy privacy and recreational activities, keep their possessions, spend time with friends and family, and express their identity (ABS 2001a). Housing equity is also a major component of personal wealth.	
<ul> <li>Australians and can be further devided into three sut</li> <li>1. Housing tenure relates to the issues of security home ownership also gives autonomy and a for insurance to owners.</li> <li>2. Housing affordability affects the broader econo wellbeing of individuals and communities.</li> <li>3. Homelessness indicates housing deprivation, be influenced by a wide range of social issues (sut</li> </ul>	Shelter and housing are used to describe the housing circumstances of Australians and can be further devidied into three sub dimensions.	
	<ol> <li>Housing affordability affects the broader economic and social wellbeing of individuals and communities.</li> <li>Homelessness indicates housing deprivation, but as it is influenced by a wide range of social issues (such as mental health and family breakdown) it also provides a gauge of more general</li> </ol>	
Indicators in this framework		

- <u>National Affordability Housing Agreement: g-Proportion of Indigenous households living in overcrowded conditions, 2010</u>
   <u>Homelessness</u>, Standard 16/02/2011
   <u>Indigenous</u>, Standard 11/09/2012
- <u>National Affordability Housing Agreement: 3: Proportion of Australians who are homeless, 2010</u> <u>Homelessness</u>, Standard 16/02/2011
- <u>National Affordable Housing Agreement: Output 5a-Number of people receiving home purchase assistance, 2011</u>
   <u>Homelessness</u>, Recorded 27/09/2011
   <u>Housing assistance</u>, Recorded 27/09/2011
- <u>National Affordable Housing Agreement: Indicator 4-Proportion of people experiencing repeat</u> periods of homelessness, 2011 <u>Homelessness</u>, Recorded 27/09/2011 <u>Housing assistance</u>, Recorded 27/09/2011
- <u>National Affordable Housing Agreement: Indicator 5-Proportion of Australian households owning or purchasing a home, 2011</u>
   <u>Homelessness</u>, Recorded 27/09/2011
   <u>Housing assistance</u>, Recorded 27/09/2011
- <u>National Affordable Housing Agreement: Indicator 3-Proportion of Australians who are homeless</u>, 2011

Homelessness, Recorded 27/09/2011 Housing assistance, Recorded 27/09/2011

- National Affordable Housing Agreement: Indicator 8-Proportion of Indigenous households living in houses of an acceptable standard, 2011 Homelessness, Recorded 27/09/2011 Housing assistance, Recorded 27/09/2011
- National Affordable Housing Agreement: Indicator 7-Proportion of Indigenous households living in overcrowded conditions, 2011 Homelessness, Recorded 27/09/2011
  - Housing assistance, Recorded 27/09/2011
- National Affordable Housing Agreement: Output 1 (supplementary a)-Number of people who are homeless or at risk of homelessness who are assisted to secure and sustain their tenancies: Housing proxy, 2011

Homelessness, Recorded 27/09/2011 Housing assistance, Recorded 27/09/2011

<u>National Affordable Housing Agreement: Output 3-Number of households assisted in social housing, 2011</u>

Homelessness, Recorded 27/09/2011 Housing assistance, Recorded 27/09/2011

<u>National Affordable Housing Agreement: Indicator 1 (main)-Proportion of low income households in rental stress, 2011</u>
 <u>Homelessness</u>, Recorded 27/09/2011

Housing assistance, Recorded 27/09/2011

- <u>National Affordability Housing Agreement: 4: Proportion of people experiencing repeat periods of homelessness, 2010</u>
   <u>Homelessness</u>, Standard 16/02/2011
- <u>National Affordable Housing Agreement: Indicator 2-Proportion of homes sold or built that are affordable by low and moderate income households, 2011</u> <u>Homelessness</u>, Recorded 27/09/2011 <u>Housing assistance</u>, Recorded 27/09/2011
- National Affordable Housing Agreement: Output 2-Number of people who are assisted to move from crisis accommodation or primary homelessness to sustainable accommodation, 2011 Homelessness, Recorded 27/09/2011 Housing assistance, Recorded 27/09/2011
- <u>National Affordable Housing Agreement: Output 1 (main)-Number of people who are homeless or at risk of homelessness who are assisted to secure and sustain their tenancies, 2011</u>
   <u>Homelessness</u>, Recorded 27/09/2011
   <u>Housing assistance</u>, Recorded 27/09/2011

## Social cohesion

## Identifying and definitional attributes

Item type:	Framework Dimension
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METEOR identifier: 392693

Description:

Social cohesion refers to the interrelatedness and unity between the individuals, groups and associations that exist within society. This unity is established through social relationships based on trust, shared values, feelings of belonging and the expectation of reciprocity. However, given the diversity of values and relationships that exist in a pluralist society, a high degree of unity between some individuals and groups may result in the mistrust or exclusion of others. Therefore inequalities and exclusion (of self or others) are to be minimised for society as a whole to be truly cohesive.

- <u>National Disability Agreement: e(1)-Proportion of the potential population of people with disability who</u> report a need for more formal assistance, 2013
   <u>Community Services (retired)</u>, Standard 23/05/2013
  - Disability, Standard 13/08/2015
- National Disability Agreement: e(2)-Proportion of people with disability who are satisfied with the range of organised and formal service options available, 2013

Community Services (retired), Standard 23/05/2013 Disability, Standard 13/08/2015

- <u>National Disability Agreement: e(3)-Proportion of people with disability who are satisfied with the quality of assistance received from organised and formal services in the last six months, 2013</u>
   <u>Community Services (retired)</u>, Standard 23/05/2013

   <u>Disability</u>, Standard 13/08/2015
- National Disability Agreement: i(3)-Proportion of carers of people with disability who are satisfied with the quality of assistance received from organised and formal services, for the person with disability and the carer (last 6 months), 2013 <u>Community Services (retired)</u>, Standard 23/05/2013 Disability, Standard 13/08/2015
- <u>National Disability Agreement: d(1)-Proportion of the potential population who used State/Territory delivered disability support services, 2013</u>
   <u>Community Services (retired)</u>, Standard 23/05/2013
   <u>Disability</u>, Standard 13/08/2015
- <u>National Disability Agreement: f(2)-Number of non-Indigenous persons and Indigenous persons receiving permanent residential aged care services, 2013</u> <u>Community Services (retired)</u>, Standard 23/05/2013 <u>Disability</u>, Standard 13/08/2015
- National Disability Agreement: f(3)-Number of non-Indigenous persons and Indigenous persons who separated from permanent residential aged care to return home/family, 2013 Community Services (retired), Standard 23/05/2013 Disability, Standard 13/08/2015
- <u>National Disability Agreement: h(1)-Proportion of primary carers of people with disability who feel</u> <u>satisfied with their caring role, 2013</u> <u>Community Services (retired)</u>, Standard 23/05/2013 <u>Disability</u>, Standard 13/08/2015
- <u>National Disability Agreement: h(2)-Proportion of primary carers of people with disability who do not experience negative impacts on their wellbeing due to their caring role, 2013</u> <u>Community Services (retired)</u>, Standard 23/05/2013 <u>Disability</u>, Standard 13/08/2015
- <u>National Disability Agreement: i(1)-Proportion of primary carers of people with disability who report a need for further assistance in their caring roles, 2013</u> <u>Community Services (retired)</u>, Standard 23/05/2013 <u>Disability</u>, Standard 13/08/2015
- National Disability Agreement: i(2)-Proportion of carers of people with disability who are satisfied with the range of organised and formal services options available to help them in their caring role, 2013 <u>Community Services (retired)</u>, Standard 23/05/2013 <u>Disability</u>, Standard 13/08/2015
- <u>National Disability Agreement: f(1)-Rate of non-Indigenous persons and Indigenous persons admitted to permanent residential aged care, 2013</u>

   <u>Community Services (retired)</u>, Standard 23/05/2013
   <u>Disability</u>, Standard 13/08/2015

## Sub-dimensions of this framework

• Community and civic engagement

## Identifying and definitional attributes

Item type:Framework DimensionMETEOR identifier:392697

Community and civic engagement can be expressed in various ways, such as being involved in the community or political life, or through volunteering. Community and civic engagement not only allows individuals to have a say in the future direction of their communities but also promotes a cohesive network of people from various backgrounds. The networks formed within the confines of civic engagement are often seen as more formal than those that exist through family and friends. Due to the nature of these formal bonds, the community ties may not be as strong as informal bonds, although they may be more far-reaching. That is, while individuals may not have overly strong relationships that are established through community and civic engagement, more diversity and understanding is established throughout the community through the socialisation of people from various backgrounds who may not otherwise communicate or interact.

#### Indicators in this framework

<u>National Disability Agreement: i-Proportion of carers of people with disability who are satisfied with the range of disability service options and quality of support received, 2012</u>
 <u>Community Services (retired)</u>, Superseded 23/05/2013

#### • Family formation and functioning

## Identifying and definitional attributes

Item type:	Framework Dimension
METEOR identifier:	392696
cared within chang a key the ba The s transf and e	Families are the core unit of society in which people are supported and cared for and social values are developed. The role of each member within a family can be affected by changes in family situations and changes in the formation of the family itself. How well families function is a key factor in their ability to nurture personal wellbeing and serve as the basis for a cohesive society.
	The structure of Australian families has undergone considerable transformation over recent years, reflecting wider social, demographic and economic changes. Further sub-dimensions include: social marriage status, family composition and age-specific and divorce

rates. Together, they illustrate some of the main ways in which the

concept of family continues to develop and change.

#### • Social and support networks

## Identifying and definitional attributes

Item type:	Framework Dimension
METEOR identifier:	392695
Description:	Social and support networks are the connections between individuals and groups. These networks refer to the informal relationships people have with family, friends, neighbours, work colleagues and other members of their community. Support networks can act in a variety of ways, such as provision of information or emotional, practical or financial support, and these in turn provide individuals with a sense of belonging.

- <u>National Disability Agreement: b(1)-Proportion of people with disability who participate in social and community activities, 2012</u> <u>Community Services (retired)</u>, Superseded 23/05/2013
- National Disability Agreement: b(2)-Proportion of people with disability who participate in social

and community activities, 2012 Community Services (retired), Superseded 23/05/2013

- <u>National Disability Agreement: b(3)-Proportion of people with disability who participate in social and community activities, 2012</u> <u>Community Services (retired)</u>, Superseded 23/05/2013
- <u>National Disability Agreement: b(1)-Proportion of people with disability who had face-to-face contact with ex-household family or friends in the previous week, 2013</u> <u>Community Services (retired)</u>, Standard 23/05/2013 <u>Disability</u>, Standard 13/08/2015
- National Disability Agreement: b(2)-Proportion of people with disability who travelled to a social activity in the last two weeks, 2013 Community Services (retired), Standard 23/05/2013 Disability, Standard 13/08/2015
- National Disability Agreement: b(3)-Proportion of people with disability who report the main reason for not leaving home as often as they would like is their disability or condition, 2013 <u>Community Services (retired)</u>, Standard 23/05/2013 <u>Disability</u>, Standard 13/08/2015

#### ∘ <u>Trust</u>

## Identifying and definitional attributes

Item type:	Framework Dimension
METEOR identifier:	392694
Description:	Trust lies at the heart of all positive relationships, whether between individuals or groups, and as such is a key dimension of social capital. People¿s trust in others is often described with reference to the type of relationship: interpersonal trust refers to individuals well known to them, social trust refers to casual acquaintances or strangers, and civic trust refers to public or high-profile institutions.