

# Responsiveness

Service is client orientated. Clients are treated with dignity, confidentiality, and encouraged to participate in choices related to their care.

## Indicators in this framework

- [National Healthcare Agreement: P31-Proportion of people with asthma with a written asthma plan, 2010 Health](#), Superseded 08/06/2011
- [National Healthcare Agreement: P58-Patient satisfaction/experience, 2010 Health](#), Superseded 08/06/2011
- [National Healthcare Agreement: PI 58-Patient satisfaction/experience, 2011 Health](#), Superseded 31/10/2011
- [National Healthcare Agreement: PI 31-Proportion of people with asthma with a written asthma plan, 2012 Health](#), Retired 25/06/2013
- [National Healthcare Agreement: PI 58-Patient satisfaction/experience, 2012 Health](#), Superseded 25/06/2013
- [National Healthcare Agreement: PI 32-Patient satisfaction/experience, 2013 Health](#), Superseded 30/04/2014
- [National Healthcare Agreement: PI 32-Patient satisfaction/experience, 2014 Health](#), Superseded 14/01/2015
- [National Healthcare Agreement: PI 32-Patient satisfaction/experience, 2015 Health](#), Superseded 08/07/2016
- [National Healthcare Agreement: PI 31-Proportion of people with asthma with a written asthma plan, 2011 Health](#), Superseded 31/10/2011
- [National Healthcare Agreement: PI 32–Patient satisfaction/experience, 2016 Health](#), Superseded 31/01/2017
- [National Healthcare Agreement: PI 32–Patient satisfaction/experience, 2017 Health](#), Superseded 30/01/2018
- [National Healthcare Agreement: PI 32–Patient satisfaction/experience, 2018 Health](#), Superseded 19/06/2019
- [National Healthcare Agreement: PI 32–Patient satisfaction/experience, 2019 Health](#), Superseded 13/03/2020
- [National Healthcare Agreement: PI 32–Patient satisfaction/experience, 2020 Health](#), Standard 13/03/2020
- [National Healthcare Agreement: PI 32–Patient satisfaction/experience, 2021 Health](#), Standard 03/07/2020
- [National Healthcare Agreement: PI 32–Patient satisfaction/experience, 2022 Health](#), Standard 24/09/2021