Service event—amount of assistance, total hours NNN

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# Service event—amount of assistance, total hours NNN

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| Identifying and definitional attributes | |
| Metadata item type: | Data Element |
| Short name: | Amount of assistance (total hours-service event) |
| METEOR identifier: | 382343 |
| Registration status: | [Community Services (retired)](https://meteor.aihw.gov.au/RegistrationAuthority/1), Recorded 16/11/2009 |
| Definition: | The number of hours of assistance received by a client of an agency or organisation in a service event. |
| Data Element Concept: | [Service event—amount of assistance](https://meteor.aihw.gov.au/content/382341) |
| Value Domain: | [Total hours NNN](https://meteor.aihw.gov.au/content/270719) |

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| Value domain attributes | | |
| Representational attributes | | |
| Representation class: | Total | |
| Data type: | String | |
| Format: | NNN | |
| Maximum character length: | 3 | |
|  | **Value** | **Meaning** |
| Supplementary values: | 999 | Not stated/inadequately described |
| Unit of measure: | Hour (h) | |

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| Collection and usage attributes | |
| Guide for use: | Total hours expressed as 000, 001 etc. |



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| Data element attributes | |
| Collection and usage attributes | |
| Guide for use: | As this data element is a measure of time (in hours) of services directly received by clients it will not accrue to give a total of assistance provided on an agency or organisation (in terms of money, time or quantity of goods or services). Therefore it should not be used for National Accounts reporting. |
| Collection methods: | Where clients receive support in a group setting the hours received in this setting for all attending service users should be reported (i.e. agencies should not apportion group hours across the number of clients attending). For example, where one worker is supplying services to 3 clients for 4 hours, each client should be counted as receiving 4 hours of service.  Hours received during sleepover duties should be included in the total hours received by the client. |
| Source and reference attributes | |
| Submitting organisation: | Australian Institute of Health and Welfare.  CSTDA NMDS Network. |
| Origin: | Commonwealth State/Territory Disability Agreement National Minimum Data Set (CSTDA NMDS) collection. Data Guide: data items and definitions 2006-07. |
| Relational attributes | |
| Implementation in Data Set Specifications: | [Home and Community Care (HACC) assistance received (time) cluster](https://meteor.aihw.gov.au/content/386624)  [Community Services (retired)](https://meteor.aihw.gov.au/RegistrationAuthority/1), Recorded 16/11/2009  ***Implementation start date:*** 01/07/2009  ***Conditional obligation:*** In the Home and Community Care (HACC) Minimum Data Set (MDS), time is used to record amount of assistance (rather than provision of goods and equipment) for the following assistance types: • Domestic Assistance • Social Support • Nursing Care received at home • Nursing Care received at centre/other • Allied Health care received at home • Allied Health care received at centre/other • Personal Care • Centre-based Day Care • Other Food Services • Respite Care • Assessment • Client Care Coordination • Case Management • Home Maintenance • Counselling/Support, Information and Advocacy (Carer) • Counselling/Support, Information and Advocacy (Care Recipient). |