

Contact method SAAP code N

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Contact method SAAP code N

Identifying and definitional attributes

Metadata item type:	Value Domain
METEOR identifier:	336119
Registration status:	Community Services (retired) , Retired 01/07/2011
Definition:	A code set representing the method by which contact is made with the agency.

Representational attributes

Representation class:	Code
Data type:	Number
Format:	N
Maximum character length:	1

	Value	Meaning
Permissible values:	1	Via a third party, visiting agency
	2	By person/group, visiting agency
	3	By person/group, by phone
	4	Via a third party, by phone

Collection and usage attributes

Guide for use: For a mapping of this value domain to the national standard for contact method follow this link: ['Contact method code mapping from NCSD to SAAP'](#).

CODE 1 Via a third party, visiting agency

This code is used if a third party visited the agency to make a request for accommodation on someone else's behalf, and did not require accommodation themselves. This may include requests made by parents, friends and various agencies such as the police. A third party contact does not include situations where one person requested accommodation for themselves and another person.

CODE 2 By person/group, visiting agency

This code is selected if the person or group visited the agency and requested accommodation.

CODE 3 By person/group, by phone

This code is used if the person or group made a request for accommodation by phone.

CODE 4 Via a third party, by phone

This code is selected if a third party phoned the agency to make a request for accommodation on someone else's behalf, and did not require accommodation themselves. This may include requests made by parents, friends and various agencies such as the police, Centrelink, and referral, or other, SAAP agencies. A third party contact does not include situations where one person requested accommodation for themselves and another person.

Relational attributes

**Data elements
implementing this value
domain:**

[Person—contact method, SAAP code N](#)
[Community Services \(retired\)](#), Retired 01/07/2011