

Person—contact method, SAAP code N

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Person—contact method, SAAP code N

Identifying and definitional attributes

Metadata item type:	Data Element
Short name:	Contact method (SAAP)
Synonymous names:	Contact method
METEOR identifier:	336114
Registration status:	Community Services (retired) , Retired 01/07/2011 [Non Dictionary]
Definition:	The means by which a person makes contact with an agency, as represented by a code.
Data Element Concept:	Person—contact method
Value Domain:	Contact method SAAP code N

Value domain attributes

Representational attributes

Representation class:	Code
Data type:	Number
Format:	N
Maximum character length:	1

	Value	Meaning
Permissible values:	1	Via a third party, visiting agency
	2	By person/group, visiting agency
	3	By person/group, by phone
	4	Via a third party, by phone

Collection and usage attributes

Guide for use:

For a mapping of this value domain to the national standard for contact method follow this link: '[Contact method code mapping from NCSDD to SAAP](#)'.

CODE 1 Via a third party, visiting agency

This code is used if a third party visited the agency to make a request for accommodation on someone else's behalf, and did not require accommodation themselves. This may include requests made by parents, friends and various agencies such as the police. A third party contact does not include situations where one person requested accommodation for themselves and another person.

CODE 2 By person/group, visiting agency

This code is selected if the person or group visited the agency and requested accommodation.

CODE 3 By person/group, by phone

This code is used if the person or group made a request for accommodation by phone.

CODE 4 Via a third party, by phone

This code is selected if a third party phoned the agency to make a request for accommodation on someone else's behalf, and did not require accommodation themselves. This may include requests made by parents, friends and various agencies such as the police, Centrelink, and referral, or other, SAAP agencies. A third party contact does not include situations where one person requested accommodation for themselves and another person.

Data element attributes

Collection and usage attributes

Comments:

This information can be used to assist in the development of appropriate ways to collect information about people seeking accommodation. It will also increase understanding about referral processes in SAAP.

Source and reference attributes

Submitting organisation: Australian Institute of Health and Welfare

Relational attributes

Implementation in Data Set Specifications: [SAAP Demand for Accommodation National Minimum Data Set Community Services \(retired\)](#), Retired 01/07/2011

Implementation start date: 21/04/2006

Implementation end date: 01/08/2006