

# Client—case management plan indicator, yes/no code N

Exported from METEOR (AIHW's Metadata Online Registry)

© Australian Institute of Health and Welfare 2024

This product, excluding the AIHW logo, Commonwealth Coat of Arms and any material owned by a third party or protected by a trademark, has been released under a Creative Commons BY 4.0 (CC BY 4.0) licence. Excluded material owned by third parties may include, for example, design and layout, images obtained under licence from third parties and signatures. We have made all reasonable efforts to identify and label material owned by third parties.

You may distribute, remix and build on this website's material but must attribute the AIHW as the copyright holder, in line with our attribution policy. The full terms and conditions of this licence are available at <https://creativecommons.org/licenses/by/4.0/>.

Enquiries relating to copyright should be addressed to [info@aihw.gov.au](mailto:info@aihw.gov.au).

Enquiries or comments on the METEOR metadata or download should be directed to the METEOR team at [meteor@aihw.gov.au](mailto:meteor@aihw.gov.au).

# Client—case management plan indicator, yes/no code N

## Identifying and definitional attributes

|                              |  |
|------------------------------|--|
| <b>Metadata item type:</b>   | Data Element   |
| <b>Short name:</b>           | Case management plan indicator   |
| <b>METEOR identifier:</b>    | 321129   |
| <b>Registration status:</b>  | <a href="#">Community Services (retired)</a> , Standard 29/04/2006<br><a href="#">Homelessness</a> , Superseded 10/08/2018<br><a href="#">Housing assistance</a> , Standard 23/08/2010 |
| <b>Definition:</b>           | Whether or not a current (at the time of recording) case management plan has been developed for the client, as represented by a code.  |
| <b>Data Element Concept:</b> | <a href="#">Client—case management plan indicator</a>  |
| <b>Value Domain:</b>         | <a href="#">Yes/no/not stated/inadequately described code N</a>  |

## Value domain attributes

### Representational attributes

|                                  |              |                                   |
|----------------------------------|--------------|-----------------------------------|
| <b>Representation class:</b>     | Code         |                                   |
| <b>Data type:</b>                | Boolean      |                                   |
| <b>Format:</b>                   | N            |                                   |
| <b>Maximum character length:</b> | 1            |                                   |
|                                  | <b>Value</b> | <b>Meaning</b>                    |
| <b>Permissible values:</b>       | 1            | Yes                               |
|                                  | 2            | No                                |
| <b>Supplementary values:</b>     | 9            | Not stated/inadequately described |

### Collection and usage attributes

|                       |   |
|-----------------------|---|
| <b>Guide for use:</b> | CODE 9 Not stated/inadequately described<br>This code is not for use in primary data collections. |
|-----------------------|---|

### Source and reference attributes

|                                 |  |
|---------------------------------|--|
| <b>Submitting organisation:</b> | Australian Institute of Health and Welfare |
|---------------------------------|--|

## Data element attributes

### Collection and usage attributes

**Collection methods:**

This metadata item would be collected either at an initial assessment or subsequent assessments of a person(s).

Due to the variety across community services as to what constitutes a case management plan, and whether it is considered to be developed, agreed to and implemented, it is up to individual collections to further clearly specify these aspects when collecting data for their individual purposes. This could include whether or not the plan is written.

An example of a question used by the Day Therapy Centre program (DTC) to establish whether a care plan has been developed for the client is:

Was a care plan developed for the person?

- Yes
- No

Individual collections may also have certain quality issues regarding case management plans that may be as important as whether or not one has been developed.

**Comments:**

A case management plan is a personal plan or a support agreement that usually has a statement of the person(s) problems or needs, some goals for the person(s) and strategies to achieve those goals. It is usually developed between the person and agency as a result of an assessment process.

The plan or agreement can relate to services provided by one agency or a number of agencies.

## Source and reference attributes

**Submitting organisation:**

Australian Institute of Health and Welfare

**Origin:**

National Community Services Data Dictionary Version 2, 2000

## Relational attributes

**Related metadata references:**

Supersedes [Client—case management plan indicator, code N Community Services \(retired\)](#), Superseded 29/04/2006

Has been superseded by [Client—case management plan indicator, yes/no code N Homelessness](#), Standard 10/08/2018

See also [Client—case management goal status, code N Community Services \(retired\)](#), Standard 17/11/2010  
[Homelessness](#), Superseded 10/08/2018  
[Housing assistance](#), Standard 23/08/2010

See also [Client—reason case management plan does not exist, code N Community Services \(retired\)](#), Standard 17/11/2010  
[Homelessness](#), Superseded 10/08/2018  
[Housing assistance](#), Standard 23/08/2010

See also [Client—reason case management plan does not exist, text \[A\(50\)\] Community Services \(retired\)](#), Standard 19/09/2013  
[Homelessness](#), Superseded 10/08/2018  
[Housing assistance](#), Standard 01/05/2013

**Implementation in Data Set Specifications:**

[SAAP Client Collection National Minimum Data Set](#)

[Community Services \(retired\)](#), Retired 01/07/2011

**DSS specific information:** This item records the view of the service provider at the end of the support period as to whether a case management plan was developed and agreed to by the client.

[Specialist Homelessness Services NMDS 2011](#)

[Homelessness](#), Superseded 01/05/2013

[Housing assistance](#), Superseded 01/05/2013

**Implementation start date:** 01/07/2011

[Specialist Homelessness Services NMDS 2012-13](#)

[Homelessness](#), Superseded 01/05/2013

[Housing assistance](#), Superseded 01/05/2013

**Implementation start date:** 01/07/2012

**Implementation end date:** 30/06/2013

[Specialist Homelessness Services NMDS 2013-14](#)

[Homelessness](#), Superseded 26/08/2014

[Housing assistance](#), Superseded 26/08/2014

**Implementation start date:** 01/07/2013

**Implementation end date:** 30/06/2014

**Conditional obligation:** In the Specialist Homelessness Services NMDS, this item is only asked of clients.

**DSS specific information:**

In the Specialist Homelessness Services NMDS, this data element is collected at the end of each reporting period, ie each calendar month.

[Specialist Homelessness Services NMDS 2014-15](#)

[Homelessness](#), Superseded 24/11/2016

[Housing assistance](#), Superseded 24/11/2016

**Implementation start date:** 01/07/2014

**Implementation end date:** 30/06/2015

**Conditional obligation:** In the Specialist Homelessness Services NMDS, this item is only asked of clients.

**DSS specific information:**

In the Specialist Homelessness Services NMDS, this data element is collected at the end of each reporting period, ie each calendar month.

[Specialist Homelessness Services NMDS 2015-17](#)

[Homelessness](#), Superseded 24/11/2016

**Implementation start date:** 01/07/2015

**Implementation end date:** 30/06/2017

**Conditional obligation:**

In the Specialist Homelessness Services NMDS, this item is only asked of clients.

**DSS specific information:**

In the Specialist Homelessness Services NMDS, this data element is collected at the end of each reporting period, ie each calendar month.

[Specialist Homelessness Services NMDS 2017-19](#)

[Homelessness](#), Superseded 10/08/2018

**Implementation start date:** 01/07/2017

**Implementation end date:** 30/06/2019

**Conditional obligation:**

In the Specialist Homelessness Services NMDS, this item is only asked of clients.

**DSS specific information:**

In the Specialist Homelessness Services NMDS, this data element is collected at the end of each reporting period, i.e. each calendar month.

