

Service event

Identifying and definitional attributes

Metadata item type:	Object Class
METEOR identifier:	320989
Registration status:	<ul style="list-style-type: none">• Children and Families, Standard 22/11/2016• Commonwealth Department of Health, Standard 14/10/2015• Community Services (retired), Standard 07/03/2006• Disability, Standard 13/08/2015• Health, Recorded 05/08/2022• Homelessness, Standard 23/08/2010• Housing assistance, Standard 23/08/2010• Indigenous, Standard 11/08/2014• National Health Performance Authority (retired), Retired 01/07/2016• Youth Justice, Standard 15/02/2022

Definition: An instance or occasion of assistance received by a client from a service provider.

Context: Information about individual instances of the receipt of assistance by a client from a service agency is of fundamental interest to service providers, but may or may not be required for national reporting purposes. However, information about an individual service event is a basic building block for other information that is of relevance to national reporting and statistical analysis. For example, if information about the length of time that certain types of persons have received particular types of assistance from specific types of agencies is required, then information about each instance of service provision should be recorded in a standard way. This should enable reliable, valid and comparable data to be reported nationally.

Generally, a service event is described by a cluster of data elements that provide information about when it happened, where it happened, what assistance was received, how much and from whom. The need for information about service events reflects an interest in locating community service assistance to clients in time. This information may help to identify the intensity of assistance received by a person during a time period. Knowing when a person received assistance from an agency also helps to identify those records that are of interest to particular data collections. For example, an agency may be required to report on all assistance provided to clients during, say 1999-2000.

As with the definition of *client*, what constitutes a *service event* is influenced by the definition of 'assistance'. That is, every interaction between an agency and a client may not be considered of sufficient significance to warrant recording as a *service event*. Furthermore, decisions about what is included or excluded from the definition of 'assistance' may be affected by specific program requirements as well as practical considerations related to the amount of time and resources it takes to record every interaction between an agency and a client.

Source and reference attributes

Submitting organisation:	Australian Youth Justice Administrators (AYJA)
Reference documents:	Home and Community Care (HACC) Data Dictionary Version 1.0, 1998

Relational attributes

Data Element Concepts implementing this Object Class:	Service event—accommodation period end date <ul style="list-style-type: none">• Homelessness, Standard 10/08/2018 Service event—accommodation period end date
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- [Community Services \(retired\)](#), Standard 30/11/2007
- [Homelessness](#), Superseded 10/08/2018
- [Housing assistance](#), Standard 23/08/2010

[Service event—accommodation period start date](#)

- [Homelessness](#), Standard 10/08/2018

[Service event—accommodation period start date](#)

- [Community Services \(retired\)](#), Standard 30/11/2007
- [Homelessness](#), Superseded 10/08/2018
- [Housing assistance](#), Standard 23/08/2010

[Service event—amount of assistance](#)

- [Community Services \(retired\)](#), Standard 10/04/2013
- [Disability](#), Standard 13/08/2015

[Service event—assessment date](#)

- [Community Services \(retired\)](#), Standard 01/03/2005
- [Disability](#), Standard 13/08/2015

[Service event—assistance received date](#)

- [Community Services \(retired\)](#), Standard 01/03/2005
- [Housing assistance](#), Standard 01/05/2013

[Service event—assistance request date](#)

- [Community Services \(retired\)](#), Standard 01/03/2005
- [Homelessness](#), Superseded 10/08/2018
- [Housing assistance](#), Standard 23/08/2010

[Service event—assistance request date](#)

- [Homelessness](#), Standard 10/08/2018

[Service event—assistance type](#)

- [Community Services \(retired\)](#), Standard 30/04/2008

[Service event—assistance type](#)

- [Housing assistance](#), Standard 01/05/2013

[Service event—assistance urgency](#)

- [Community Services \(retired\)](#), Standard 01/03/2005

[Service event—bulk billed General Practitioner \(GP\) service](#)

- [National Health Performance Authority \(retired\)](#), Retired 01/07/2016

[Service event—date assistance received](#)

- [Housing assistance](#), Recorded 01/10/2012

[Service event—date of service](#)

- [Indigenous](#), Standard 11/08/2014

[Service event—duration of service](#)

- [Community Services \(retired\)](#), Standard 10/04/2013
- [Disability](#), Standard 13/08/2015

[Service event—financial payment indicator](#)

- [Children and Families](#), Standard 22/11/2016

[Service event—first service contact date](#)

- [Community Services \(retired\)](#), Standard 01/03/2005
- [Homelessness](#), Standard 23/08/2010
- [Housing assistance](#), Standard 23/08/2010
- [Youth Justice](#), Standard 15/02/2022

[Service event—funding source](#)

- [Community Services \(retired\)](#), Standard 10/04/2013
- [Disability](#), Standard 13/08/2015

[Service event—General Practitioner \(GP\) service](#)

- [National Health Performance Authority \(retired\)](#), Retired 01/07/2016

[Service event—Indigenous agency placement indicator](#)

- [Children and Families](#), Standard 22/11/2016
- [Community Services \(retired\)](#), Candidate 12/02/2014

[Service event—last service provision date](#)

- [Community Services \(retired\)](#), Standard 07/03/2006
- [Disability](#), Standard 07/10/2014
- [Homelessness](#), Standard 23/08/2010
- [Housing assistance](#), Standard 23/08/2010

[Service event—living arrangement end date](#)

- [Children and Families](#), Standard 22/11/2016
- [Community Services \(retired\)](#), Candidate 21/02/2014

[Service event—living arrangement start date](#)

- [Children and Families](#), Standard 22/11/2016
- [Community Services \(retired\)](#), Candidate 17/02/2014

[Service event—living arrangement type](#)

- [Children and Families](#), Standard 22/11/2016

[Service event—Medicare Benefits Schedule \(MBS\) processing date](#)

- [Commonwealth Department of Health](#), Standard 14/10/2015
- [National Health Performance Authority \(retired\)](#), Retired 01/07/2016

[Service event—number of clients receiving services](#)

- [Community Services \(retired\)](#), Standard 10/04/2013
- [Disability](#), Standard 13/08/2015

[Service event—number of workers providing services](#)

- [Community Services \(retired\)](#), Standard 10/04/2013
- [Disability](#), Standard 13/08/2015

[Service event—payment type](#)

- [Housing assistance](#), Superseded 30/08/2017

[Service event—payment type](#)

- [Housing assistance](#), Standard 30/08/2017

[Service event—planned service event indicator](#)

- [Community Services \(retired\)](#), Standard 10/04/2013
- [Disability](#), Standard 13/08/2015

[Service event—purchase method](#)

- [Community Services \(retired\)](#), Standard 10/04/2013
- [Disability](#), Standard 13/08/2015

[Service event—purchase of goods and services](#)

- [Community Services \(retired\)](#), Standard 10/04/2013
- [Disability](#), Standard 13/08/2015

[Service event—reason assistance not provided](#)

- [Community Services \(retired\)](#), Standard 01/03/2005

[Service event—respite placement indicator](#)

- [Children and Families](#), Standard 22/11/2016
- [Community Services \(retired\)](#), Candidate 11/02/2014

[Service event—service activity type](#)

- [Community Services \(retired\)](#), Standard 10/04/2013
- [Disability](#), Standard 13/08/2015

[Service event—service commencement date](#)

- [Community Services \(retired\)](#), Standard 10/04/2013
- [Disability](#), Standard 13/08/2015

[Service event—service commencement time](#)

- [Community Services \(retired\)](#), Standard 10/04/2013
- [Disability](#), Standard 13/08/2015

[Service event—service delivery setting](#)

- [Community Services \(retired\)](#), Standard 02/05/2006
- [Disability](#), Standard 13/08/2015

[Service event—service end date](#)

- [Community Services \(retired\)](#), Standard 10/04/2013
- [Disability](#), Standard 13/08/2015

[Service event—service end time](#)

- [Community Services \(retired\)](#), Standard 10/04/2013
- [Disability](#), Standard 13/08/2015

[Service event—service event frequency](#)

- [Community Services \(retired\)](#), Standard 10/04/2013
- [Disability](#), Standard 13/08/2015

[Service event—service event length](#)

- [Community Services \(retired\)](#), Standard 10/04/2013
- [Disability](#), Standard 13/08/2015

[Service event—supported accommodation type](#)

- [Community Services \(retired\)](#), Standard 30/11/2007
- [Homelessness](#), Standard 23/08/2010
- [Housing assistance](#), Standard 23/08/2010

[Service event—tenancy end date](#)

- [Housing assistance](#), Standard 01/05/2013

[Service event—tenancy start date](#)

- [Housing assistance](#), Standard 01/05/2013

[Service event—type of assistive product received](#)

- [Community Services \(retired\)](#), Standard 10/04/2013
- [Disability](#), Standard 13/08/2015

Service event—type of goods and equipment received

- Community Services (retired), Superseded 10/04/2013