Specialised mental health service organisation—carer participation arrangements status (formal complaints mechanism)

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Specialised mental health service organisation—carer participation arrangements status (formal complaints mechanism)

Identifying and definitional attributes

Metadata item type:	Data Element Concept
METEOR identifier:	295446
Registration status:	Health, Superseded 07/03/2014
Definition:	Whether a specialised mental health service organisation has a formal internal complaints mechanism in which complaints made by carers are regularly reviewed by a committee that includes carers, to promote the participation of mental health carers in the planning, delivery and evaluation of the service.
Context:	Specialised mental health services.

Object Class attributes

Identifying and definitional attributes

Object class:	Specialised mental health service organisation
Definition:	A separately constituted specialised mental health service that is responsible for the clinical governance, administration and financial management of service units providing specialised mental health care.
Context:	Specialised mental health services.
Specialisation of:	Organisation

Collection and usage attributes

Guide for use:

A specialised mental health service organisation may consist of one or more service units based in different locations and providing services in admitted patient, residential and ambulatory settings. For example, a specialised mental health service organisation may consist of several hospitals or two or more community centres.

Where the specialised mental health service organisation consists of multiple service units, those units can be considered to be components of the same organisation where they:

- operate under a common clinical governance arrangement;
- aim to work together as interlocking services that provide integrated, coordinated care to consumers across all mental health service settings; and
- share clinical records or, in the case where there is more than one physical clinical record for each patient, staff may access (if required) the information contained in all of the physical records held by the organisation for that patient.

For most states and territories, the Specialised mental health service organisation object class is equivalent to the Area/District Mental Health Service. These are usually organised to provide the full range of admitted patient, residential and ambulatory services to a given catchment population. However, the object class may also be used to refer to health care organisations which provide only one type of mental health service (e.g. acute admitted patient care) or which serve a specialised or state-wide function.

Source and reference attributes

Origin:	Department of Health and Ageing 2003. Mental Health National Outcomes and Casemix Collection. Technical specification of State and Territory reporting requirements for the outcomes and casemix components of 'Agreed Data', Version 1.50. Canberra: Department of Health and Ageing

Property attributes

Identifying and definitional attributes

Property:	Carer participation arrangements
Definition:	Mechanisms in place to promote the participation of mental health carers in the planning, delivery and evaluation of a service.
Property group:	Service provision event

Source and reference attributes

Submitting organisation:	Australian Institute of Health and Welfare

Data element concept attributes

Collection and usage attributes

Guide for use:	A carer is a person whose life is affected by virtue of a family or close relationship and caring role with a mental health consumer.

Relational attributes

Related metadata references:	Has been superseded by Specialised mental health service organisation—use of formal complaints mechanism for carer participation arrangements indicator Health, Standard 07/03/2014
Data Elements implementing this Data Element Concept:	Specialised mental health service organisation—carer participation arrangements status (formal complaints mechanism), code N Health, Superseded 07/03/2014