Specialised mental health service organisation—consumer participation arrangements (formal complaints mechanism), code N

Exported from METEOR

(AIHW's Metadata Online Registry)

© Australian Institute of Health and Welfare 2024

This product, excluding the AIHW logo, Commonwealth Coat of Arms and any material owned by a third party or protected by a trademark, has been released under a Creative Commons BY 4.0 (CC BY 4.0) licence. Excluded material owned by third parties may include, for example, design and layout, images obtained under licence from third parties and signatures. We have made all reasonable efforts to identify and label material owned by third parties.

You may distribute, remix and build on this website’s material but must attribute the AIHW as the copyright holder, in line with our attribution policy. The full terms and conditions of this licence are available at https://creativecommons.org/licenses/by/4.0/.

Enquiries relating to copyright should be addressed to info@aihw.gov.au.

Enquiries or comments on the METEOR metadata or download should be directed to the METEOR team at meteor@aihw.gov.au.

# Specialised mental health service organisation—consumer participation arrangements (formal complaints mechanism), code N

|  |
| --- |
| Identifying and definitional attributes |
| Metadata item type: | Data Element |
| Short name: | Consumer participation arrangements—formal complaints mechanism |
| METEOR identifier: | 290415 |
| Registration status: | [Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Superseded 07/03/2014 |
| Definition: | Whether the service has developed a formal internal complaints mechanism in which complaints can be made by consumers and are regularly reviewed by a committee that includes consumers, in order to promote the participation of mental health consumers in the planning, delivery and evaluation of the service, as represented by a code. |
| Data Element Concept: | [Specialised mental health service organisation—consumer participation arrangements (formal internal complaints mechanism)](https://meteor.aihw.gov.au/content/295426) |
| Value Domain: | [Yes/no/don't know code N](https://meteor.aihw.gov.au/content/295396) |

|  |
| --- |
| Value domain attributes |
| Representational attributes |
| Representation class: | Code |
| Data type: | Boolean |
| Format: | N |
| Maximum character length: | 1 |
|   | **Value** | **Meaning** |
| Permissible values: | 1 | Yes |
|   | 2 | No |
| Supplementary values: | 9  | Don't know  |

|  |
| --- |
| Data element attributes  |
| Relational attributes |
| Related metadata references: | Has been superseded by [Specialised mental health service organisation—use of formal complaints mechanism for consumer participation arrangements indicator, code N](https://meteor.aihw.gov.au/content/529180)[Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Superseded 13/11/2014See also [Specialised mental health service organisation—consumer participation arrangements (consumer consultants employed), code N](https://meteor.aihw.gov.au/content/288866)[Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Standard 08/12/2004See also [Specialised mental health service organisation—consumer participation arrangements (consumer satisfaction surveys), code N](https://meteor.aihw.gov.au/content/290418)[Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Superseded 07/03/2014See also [Specialised mental health service organisation—consumer participation arrangements (formal participation policy), code N](https://meteor.aihw.gov.au/content/290410)[Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Superseded 07/03/2014See also [Specialised mental health service organisation—consumer participation arrangements (regular discussion groups), code N](https://meteor.aihw.gov.au/content/290408)[Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Superseded 07/03/2014 |
| Implementation in Data Set Specifications: | [Mental health establishments NMDS 2005-06](https://meteor.aihw.gov.au/content/298027)[Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Superseded 07/12/2005***Implementation start date:*** 01/07/2005***DSS specific information:*** Obligation condition: reporting of this data element is optional for non-government residential mental health services and specialised mental health services provided by private hospitals that receive state or territory government funding.[Mental health establishments NMDS 2005-06](https://meteor.aihw.gov.au/content/311875)[Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Superseded 21/03/2006***Implementation start date:*** 01/07/2005***Implementation end date:*** 30/06/2006***DSS specific information:*** Obligation condition: reporting of this data element is optional for non-government residential mental health services and specialised mental health services provided by private hospitals that receive state or territory government funding.[Mental health establishments NMDS 2006-07](https://meteor.aihw.gov.au/content/334283)[Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Superseded 23/10/2006***Implementation start date:*** 01/07/2006***Implementation end date:*** 30/06/2007***DSS specific information:*** Obligation condition: reporting of this data element is optional for non-government residential mental health services and specialised mental health services provided by private hospitals that receive state or territory government funding.[Mental health establishments NMDS 2007-08](https://meteor.aihw.gov.au/content/345134)[Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Superseded 05/02/2008***Implementation start date:*** 01/07/2007***Implementation end date:*** 30/06/2008***DSS specific information:*** Obligation condition: reporting of this data element is optional for non-government residential mental health services and specialised mental health services provided by private hospitals that receive state or territory government funding.[Mental health establishments NMDS 2008-09](https://meteor.aihw.gov.au/content/362299)[Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Superseded 03/12/2008***Implementation start date:*** 01/07/2008***Implementation end date:*** 30/06/2009***DSS specific information:*** Obligation condition: reporting of this data element is optional for non-government residential mental health services and specialised mental health services provided by private hospitals that receive state or territory government funding.[Mental health establishments NMDS 2009-10](https://meteor.aihw.gov.au/content/374981)[Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Superseded 02/12/2009***Implementation start date:*** 01/07/2009***Implementation end date:*** 30/06/2010***DSS specific information:*** Obligation condition: reporting of this data element is optional for non-government residential mental health services and specialised mental health services provided by private hospitals that receive state or territory government funding.[Mental health establishments NMDS 2010-11](https://meteor.aihw.gov.au/content/378611)[Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Superseded 01/12/2010***Implementation start date:*** 01/07/2010***Implementation end date:*** 30/06/2011[Mental health establishments NMDS 2011-12](https://meteor.aihw.gov.au/content/424725)[Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Superseded 07/12/2011***Implementation start date:*** 01/07/2011***Implementation end date:*** 30/06/2012[Mental health establishments NMDS 2012-13](https://meteor.aihw.gov.au/content/468195)[Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Superseded 07/02/2013***Implementation start date:*** 01/07/2012***Implementation end date:*** 30/06/2013[Mental health establishments NMDS 2013-14](https://meteor.aihw.gov.au/content/493652)[Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Superseded 07/03/2014***Implementation start date:*** 01/07/2013***Implementation end date:*** 30/06/2014 |