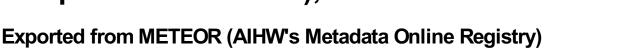
Specialised mental health service organisation—consumer participation arrangements (formal complaints mechanism), code N



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Specialised mental health service organisation—consumer participation arrangements (formal complaints mechanism), code N

Identifying and definitional attributes

Metadata item type: Data Element

Short name: Consumer participation arrangements—formal complaints mechanism

METEOR identifier: 290415

Registration status: Health, Superseded 07/03/2014

Definition: Whether the service has developed a formal internal complaints mechanism in

which complaints can be made by consumers and are regularly reviewed by a committee that includes consumers, in order to promote the participation of mental health consumers in the planning, delivery and evaluation of the service, as

represented by a code.

Data Element Concept: Specialised mental health service organisation—consumer participation

arrangements (formal internal complaints mechanism)

Value Domain: Yes/no/don't know code N

Value domain attributes

Representational attributes

Representation class: Code

Data type: Boolean

Format: N
Maximum character length: 1

Value Meaning

Permissible values: 1 Yes

2 No

Supplementary values: 9 Don't know

Data element attributes

Relational attributes

Related metadata references:

Has been superseded by <u>Specialised mental health service organisation—use of formal complaints mechanism for consumer participation arrangements indicator, code N</u>

Health, Superseded 13/11/2014

See also <u>Specialised mental health service organisation—consumer participation</u> <u>arrangements (consumer consultants employed), code N</u>

Health, Standard 08/12/2004

See also Specialised mental health service organisation—consumer participation arrangements (consumer satisfaction surveys), code N

Health, Superseded 07/03/2014

See also Specialised mental health service organisation—consumer participation arrangements (formal participation policy), code N

Health, Superseded 07/03/2014

See also Specialised mental health service organisation—consumer participation arrangements (regular discussion groups), code N

Health, Superseded 07/03/2014

Implementation in Data Set Specifications:

Implementation in Data Set Mental health establishments NMDS 2005-06

<u>Health</u>, Superseded 07/12/2005 **Implementation start date:** 01/07/2005

DSS specific information: Obligation condition: reporting of this data element is optional for non-government residential mental health services and specialised mental health services provided by private hospitals that receive state or territory government funding.

Mental health establishments NMDS 2005-06

Health, Superseded 21/03/2006

Implementation start date: 01/07/2005

Implementation end date: 30/06/2006

DSS specific information: Obligation condition: reporting of this data element is optional for non-government residential mental health services and specialised mental health services provided by private hospitals that receive state or territory government funding.

Mental health establishments NMDS 2006-07

<u>Health</u>, Superseded 23/10/2006 *Implementation start date:* 01/07/2006 *Implementation end date:* 30/06/2007

DSS specific information:

Obligation condition: reporting of this data element is optional for non-government residential mental health services and specialised mental health services provided by private hospitals that receive state or territory government funding.

Mental health establishments NMDS 2007-08

Health, Superseded 05/02/2008

Implementation start date: 01/07/2007 Implementation end date: 30/06/2008

DSS specific information:

Obligation condition: reporting of this data element is optional for non-government residential mental health services and specialised mental health services provided by private hospitals that receive state or territory government funding.

Mental health establishments NMDS 2008-09

<u>Health</u>, Superseded 03/12/2008 *Implementation start date:* 01/07/2008 *Implementation end date:* 30/06/2009

DSS specific information:

Obligation condition: reporting of this data element is optional for non-government residential mental health services and specialised mental health services provided by private hospitals that receive state or territory government funding.

Mental health establishments NMDS 2009-10

Health, Superseded 02/12/2009

Implementation start date: 01/07/2009 Implementation end date: 30/06/2010

DSS specific information:

Obligation condition: reporting of this data element is optional for non-government residential mental health services and specialised mental health services provided by private hospitals that receive state or territory government funding.

Mental health establishments NMDS 2010-11

Health, Superseded 01/12/2010

Implementation start date: 01/07/2010 Implementation end date: 30/06/2011

Mental health establishments NMDS 2011-12

Health, Superseded 07/12/2011
Implementation start date: 01/07/2011
Implementation end date: 30/06/2012

Mental health establishments NMDS 2012-13

Health, Superseded 07/02/2013

Implementation start date: 01/07/2012

Implementation end date: 30/06/2013

Mental health establishments NMDS 2013-14

Health, Superseded 07/03/2014

Implementation start date: 01/07/2013

Implementation end date: 30/06/2014