

Specialised mental health service organisation— consumer participation arrangements (formal complaints mechanism), code N

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Specialised mental health service organisation—consumer participation arrangements (formal complaints mechanism), code N

Identifying and definitional attributes

Metadata item type:	Data Element
Short name:	Consumer participation arrangements—formal complaints mechanism
METEOR identifier:	290415
Registration status:	Health , Superseded 07/03/2014
Definition:	Whether the service has developed a formal internal complaints mechanism in which complaints can be made by consumers and are regularly reviewed by a committee that includes consumers, in order to promote the participation of mental health consumers in the planning, delivery and evaluation of the service, as represented by a code.
Data Element Concept:	Specialised mental health service organisation—consumer participation arrangements (formal internal complaints mechanism)
Value Domain:	Yes/no/don't know code N

Value domain attributes

Representational attributes

Representation class:	Code	
Data type:	Boolean	
Format:	N	
Maximum character length:	1	
	Value	Meaning
Permissible values:	1	Yes
	2	No
Supplementary values:	9	Don't know

Data element attributes

Relational attributes

Related metadata references:

Has been superseded by [Specialised mental health service organisation—use of formal complaints mechanism for consumer participation arrangements indicator, code N](#)

[Health](#), Superseded 13/11/2014

See also [Specialised mental health service organisation—consumer participation arrangements \(consumer consultants employed\), code N](#)

[Health](#), Standard 08/12/2004

See also [Specialised mental health service organisation—consumer participation arrangements \(consumer satisfaction surveys\), code N](#)

[Health](#), Superseded 07/03/2014

See also [Specialised mental health service organisation—consumer participation arrangements \(formal participation policy\), code N](#)

[Health](#), Superseded 07/03/2014

See also [Specialised mental health service organisation—consumer participation arrangements \(regular discussion groups\), code N](#)

[Health](#), Superseded 07/03/2014

Implementation in Data Set Specifications:

[Mental health establishments NMDs 2005-06](#)

[Health](#), Superseded 07/12/2005

Implementation start date: 01/07/2005

DSS specific information: Obligation condition: reporting of this data element is optional for non-government residential mental health services and specialised mental health services provided by private hospitals that receive state or territory government funding.

[Mental health establishments NMDs 2005-06](#)

[Health](#), Superseded 21/03/2006

Implementation start date: 01/07/2005

Implementation end date: 30/06/2006

DSS specific information: Obligation condition: reporting of this data element is optional for non-government residential mental health services and specialised mental health services provided by private hospitals that receive state or territory government funding.

[Mental health establishments NMDs 2006-07](#)

[Health](#), Superseded 23/10/2006

Implementation start date: 01/07/2006

Implementation end date: 30/06/2007

DSS specific information:

Obligation condition: reporting of this data element is optional for non-government residential mental health services and specialised mental health services provided by private hospitals that receive state or territory government funding.

[Mental health establishments NMDs 2007-08](#)

[Health](#), Superseded 05/02/2008

Implementation start date: 01/07/2007

Implementation end date: 30/06/2008

DSS specific information:

Obligation condition: reporting of this data element is optional for non-government residential mental health services and specialised mental health services provided by private hospitals that receive state or territory government funding.

[Mental health establishments NMDs 2008-09](#)

[Health](#), Superseded 03/12/2008

Implementation start date: 01/07/2008

Implementation end date: 30/06/2009

DSS specific information:

Obligation condition: reporting of this data element is optional for non-government residential mental health services and specialised mental health services provided by private hospitals that receive state or territory government funding.

[Mental health establishments NMDs 2009-10](#)

[Health](#), Superseded 02/12/2009

Implementation start date: 01/07/2009

Implementation end date: 30/06/2010

DSS specific information:

Obligation condition: reporting of this data element is optional for non-government residential mental health services and specialised mental health services provided by private hospitals that receive state or territory government funding.

[Mental health establishments NMDS 2010-11](#)

[Health](#), Superseded 01/12/2010

Implementation start date: 01/07/2010

Implementation end date: 30/06/2011

[Mental health establishments NMDS 2011-12](#)

[Health](#), Superseded 07/12/2011

Implementation start date: 01/07/2011

Implementation end date: 30/06/2012

[Mental health establishments NMDS 2012-13](#)

[Health](#), Superseded 07/02/2013

Implementation start date: 01/07/2012

Implementation end date: 30/06/2013

[Mental health establishments NMDS 2013-14](#)

[Health](#), Superseded 07/03/2014

Implementation start date: 01/07/2013

Implementation end date: 30/06/2014