Mental health service contact—patient/client participation indicator

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Mental health service contact—patient/client participation indicator

Identifying and definitional attributes

Metadata item type:	Data Element Concept
METEOR identifier:	286853
Registration status:	Health, Superseded 07/02/2013
Definition:	Indicates whether the patient/client has participated in a service contact.
Context:	Specialised mental health services (Ambulatory mental health care services)

Object Class attributes

Identifying and definitional attributes

Object class:	Mental health service contact
Definition:	The provision of a clinically significant service by a specialised mental health service provider(s) for patients/clients, other than those patients/clients admitted to psychiatric hospitals or designated psychiatric units in acute care hospitals, and those resident in 24 hour staffed specialised residential mental health services, where the nature of the service would normally warrant a dated entry in the clinical record of the patient/client in question.
Specialisation of:	Service/care event

Collection and usage attributes

Guide for use:

A service contact must involve at least two persons, one of whom must be a specialised mental health service provider.

Mobile and outreach services and consultation and liaison services are included as service contacts.

Service contacts are not restricted to in person communication but can include telephone, video link or other forms of direct communication.

Service contacts can either be with a patient/client, or with a third party such as a carer or family member, other professional or mental health worker or other service provider. Services involving only a service provider and a third party(ies) are included as service contacts, where the nature of the service would normally warrant a dated entry in the clinical record of the patient/client in question.

There may be multiple service contacts on any one day for a patient/client or a third party(ies) and each service contact should be recorded separately.

A service contact should be recorded for each patient/client for which the service is provided, whether by phone or other electronic means or in person, regardless of the number of patients/clients or third parties participating or the number of service providers providing the service. Service provision is only regarded as a service contact if it is relevant to the clinical condition of the patient/client. This means that it does not include services of an administrative nature (e.g. telephone contact to schedule an appointment) except where the nature of the service would normally warrant a dated entry in the clinical record of the patient/client in question.

There may however be instances where notes are made in the patient/client clinical record that have not been prompted by a service provision for a patient/client (e.g. noting receipt of test results that require no further action). These instances would not be regarded as service contacts.

In instances where documenting the patient/client's service contact details is separated in time from the service provision, this is not counted as a separate service contact.
Travel to or from the location at which the service is provided, for example to or from outreach facilities or private homes, is not to be reported as a service contact.

Source and reference attributes

Submitting organisation: Australian Institute of Health and Welfare

Property attributes

Identifying and definitional attributes

Property: Patient/client participation indicator

Definition: An indication of participation in a service contact.

Property group: Service provision event

Source and reference attributes

Submitting organisation: Australian Institute of Health and Welfare

Data element concept attributes

Relational attributes

Related metadata references: Has been superseded by Mental health service contact—patient/client participation indicator
Health, Superseded 20/01/2021

Data Elements implementing this Data Element Concept:	Mental health service contact—patient/client participation indicator, yes/no code N Health, Superseded 07/02/2013