# Service delivery outlet

Important note: This is an archived metadata standard from the AIHW Knowledgebase. For current metadata standards and related information please access METeOR, the AIHW's Metadata Online Registry at <a href="http://meteor.aihw.gov.au">http://meteor.aihw.gov.au</a>

## Identifying and Definitional Attributes

Data Dictionary: NHDD

Knowledgebase ID: 000845 Version number: 1

Metadata type: DATA ELEMENT CONCEPT

Admin status: SUPERSEDED Effective date: 01-MAR-05

Definition: A site from which an organisation, or sub-unit of an organisation,

delivers a health/community service.

Context: Alcohol and other drug treatment services:

Required to identify the agency sites that conduct treatment episodes, as distinguished from administration centres. Identification of sites from which health care or community services are delivered facilitates assessment of the accessibility of

services to the population.

## Relational and Representational Attributes

Datatype:

Related metadata: relates to the data element Treatment delivery setting for alcohol

and other drugs version 1

relates to the data element Establishment identifier version 4 relates to the data element Geographical location of service

delivery outlet version 1

#### Administrative Attributes

Source Document:

Source Organisation: Intergovernmental Committee on Drugs NMDS-WG

Comments: An organisation may have one or more service delivery outlets.

An organisation with a devolved structure for service delivery may or may not devolve all functions to the service delivery outlet level. It is common for administrative functions, including personnel management, to be retained at a higher or central level of an organisation. The service delivery outlet is the lowest level of an organisation at which, or from which, services are delivered.

The site from which a service is delivered relates to the physical location of the service and is to be clearly differentiated from the service delivery setting which refers to the type of physical setting in which a service is actually provided to a client (eg. client's home, non-residential treatment facility etc).

For example, where a service provider regularly delivers a service at a variety of clients' homes (eg home visits every Monday, Wednesday and Friday) or a mobile service delivers a service to a variety of different locations, then the service delivery outlet should be recorded as the location of the clinic in which the service provider is based. However, where a mobile unit regularly (eg every Monday) delivers a service from the same geographical location then this location will be recorded as the service delivery outlet.

### Data Element Links

Information Model Entities linked to this Data Element
NHIM Service delivery setting
Data Agreements which include this Data Element

NMDS - Alcohol and other drug treatment From 01-Jul-03 to services