# Operational problems

Important note: This is an archived metadata standard from the AIHW Knowledgebase. For current metadata standards and related information please access METeOR, the AIHW's Metadata Online Registry at <a href="http://meteor.aihw.gov.au">http://meteor.aihw.gov.au</a>

## Identifying and Definitional Attributes

Data Dictionary:

Knowledgebase ID: 000468 Version number: 0

Metadata type: DATA ELEMENT

Registration ANZTC Admin status: DRAFT

Authority: Effective date: 07-APR-00

Definition: Technical problems experienced by a site during a telehealth session.

Context: Telehealth. This data item can be a useful indicator of quality and

safety.

### Relational and Representational Attributes

Datatype: Numeric

Representational CODE

form:

Representation N

layout:

Minimum Size: 1 Maximum Size: 1

Data Domain: 1 none

initial connection problemtransmission problem

4 image problem

5 sound problem

8 other

Guide For Use: Multiple problems may be recorded.

Initial connections problems include bandwidth problems.

Verification Rules: This is a multivalued item, except when code 1 is recorded, and then no other code can apply.

#### Administrative Attributes

Source Document:

Source Organisation: The Australian New Zealand Telehealth Committee

Comments: Telehealth, by definition, is based on application of telecommunication technologies, thus, recording of this data item can be a useful indicator of quality and safety.

In addition to this and the other Telehealth data elements identifiable as having ANZTC as "Source Organisation", the following

additional data elements are also associated with Telehealth:

- Area of usual residence,
- Date of birth.
- Sex,
- Geographical location of establishment,
- Person identifier, and
- Indigenous status.

Further details regarding Telehealth data definition and collection activity can be obtained from the Australian New Zealand Telehealth

Committee's web site at www.telehealth.org.au

#### Data Element Links

Information Model Entities linked to this Data Element
NHIM Availability factor
Data Agreements which include this Data Element

Draft DSS - Telehealth (NHIMAC subcommittee) From 14-Jul-00 to