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# Service cessation reason

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**Important note: This is an archived metadata standard from the AIHW Knowledgebase. For current metadata standards and related information please access METeOR, the AIHW's Metadata Online Registry at <http://meteor.aihw.gov.au>**

## *Identifying and Definitional Attributes*

Data Dictionary: NCSDD  
Knowledgebase ID: 000607 Version number: 1  
Metadata type: DATA ELEMENT  
Registration Authority: NCSIMG Admin status: SUPERSEDED  
Effective date: 01-MAR-05  
Definition: The reason that the person ceased to receive services from the agency.  
Context: Service provision and planning:  
This data element provides information about the circumstances surrounding the ending of a client's receipt of services from an agency. This data element contributes to a general understanding of the patterns of client movement into and out of the care and support of agencies. Reason for cessation of services also gives some indication of the impact on client turnover of factors relating to the agency's operations and to changes in client needs and circumstances.

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## *Relational and Representational Attributes*

Datatype: Numeric  
Representational form: CODE  
Representation layout: N  
Minimum Size: 1  
Maximum Size: 1  
Data Domain: 1 Client no longer needs assistance from agency  
2 Client referred or moved to other agency  
3 Client's needs have not changed but agency can or will no longer provide assistance  
4 Client moved out of area  
5 Client terminated service  
6 Client died  
8 Other reason  
9 Not stated/ inadequately described

Guide For Use: 1 Client no longer needs assistance from agency: Where the problem is resolved or no longer exists or client is able to manage without the agency's assistance. Where the client has moved to another agency or form of assistance (either of their own choice or the agency 's) code 2 Client referred or moved to other agency, should be used.

2 Client referred or moved to other agency, includes situations where the client's changing dependency or need for assistance has reached the point where the agency can no longer provide the necessary assistance and the client is referred to a more appropriate agency. Includes situations where the agency's assistance is no longer provided because the client has moved onto another form of assistance (e.g. from home with a carer to an institutional or residential care setting or a supported accommodation care setting).

3 Client's needs have not changed but agency can or will no longer provide assistance

Includes situations where the client's need for assistance has not changed but the agency has ceased to provide assistance to the client because of the agency's resource limitations. This would usually be associated with a review of the relative need of all agency clients in order to decide on which clients have priority. Where the main reason the client ceased to receive services from the agency was because the client's increased level of need /dependency led to a referral to another agency or program that provides a higher level of community care, code 2 should be used.

Also includes when an agency terminates service to a client for worker (or volunteer) occupational health and safety reasons. Safety issues may relate to the physical setting of service delivery (eg unsafe or unsanitary dwelling) or to concerns with the physical or emotional wellbeing of the worker (or volunteer) due to the client's behaviour.

4 Client moved out of area

The client ceased to receive assistance from the agency because the client moved out of the geographic area of coverage of the agency. That is, the reason the agency ceases to assist the client is primarily because of a change in client's residential location and not because of any change in their need for assistance.

5 Client terminated service

The decision to cease receiving assistance from the agency is made by the client. That is, it was the client's choice and not the result of any agency assessment of need or change in the client's external circumstances. If the client had not made this choice they would have continued to receive assistance from the agency.

Collection Methods: This data element should be recorded for clients who cease to

