
Referral/ contact method

Important note: This is an archived metadata standard from the AIHW Knowledgebase. For current metadata standards and related information please access METeOR, the AIHW's Metadata Online Registry at <http://meteor.aihw.gov.au>

Identifying and Definitional Attributes

Data Dictionary: NCSDD
Knowledgebase ID: 000581 Version number: 1
Metadata type: DATA ELEMENT
Registration Authority: NCSIMG Admin status: SUPERSEDED
Effective date: 01-MAR-05
Definition: The method by which contact with an agency (by a person, party or other agency, or a referral to an agency) was made.
Context: Service planning:
This item can be used to describe the way in which contact was made with an agency at any time, and the method by which a referral to an agency was made.

Relational and Representational Attributes

Datatype: Numeric
Representational form: CODE
Representation layout: N
Minimum Size: 1
Maximum Size: 1
Data Domain: 1 Face to face
 2 Over the telephone
 3 In writing (including electronic)
 4 Other method of referral/contact
 9 Not stated/ inadequately described
Guide For Use: This item only describes the way in which contact or referral was made. It can be applied to anyone or any party making contact or referral. Source of referral to community service agency provides the information on who is actually making the contact or referral.
Collection Methods: This information should be collected at the time at which contact or referral is made. It can be collected for each contact or referral or specified ones (for example, initial contact, referral from particular agencies etc)

Related metadata: relates to the data element concept Agency version 1

Administrative Attributes

Source Document: Supported Accommodation Assistance Program (SAAP) National Data Collection Agency 2001. National Data Collection Data Dictionary. Version 2. Unpublished.

Source Organisation: Australian Institute of Health and Welfare

Data Element Links

Information Model Entities linked to this Data Element

NCSIM Referral event

Data Agreements which include this Data Element
