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# Service operation hours

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**Important note: This is an archived metadata standard from the AIHW Knowledgebase. For current metadata standards and related information please access METeOR, the AIHW's Metadata Online Registry at <http://meteor.aihw.gov.au>**

## *Identifying and Definitional Attributes*

Data Dictionary: NCSDD

Knowledgebase ID: 000576

Version number: 1

Metadata type: DATA ELEMENT

Registration Authority: NCSIMG

Admin status: SUPERSEDED

Authority:

Effective date: 01-MAR-05

Definition: The actual number of hours per day that the agency is open for the provision of service. (Not the number of hours staffed, eg. a 'group home' would operate 24 hours a day, but might only be staffed a few hours if at all on some days).

Context: Service provision and planning:  
This item helps in gaining a greater understanding of patterns of service delivery. When collected in conjunction with 'Service operation days', and 'Service operation weeks' can provide useful information on patterns of service delivery.

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## *Relational and Representational Attributes*

Datatype: Numeric

Representational form: QUANTITATIVE VALUE

Representation layout: NN

Minimum Size: 2

Maximum Size: 2

Data Domain: NOVAL      Whole numbers of hours of operation per day (no decimals or fractions).  
Valid numbers are 01 to 24 and  
90 No regular pattern of operation through a day  
99 Not stated/ inadequately described

Guide For Use: Round to the nearest whole hour.  
Services that have no regular daily pattern of operation, or which have different weekday and weekend patterns, should tick the 'no regular pattern of operation through a day' box (eg. Flexible hours, on call, 24 hour sleepover).

Collection Methods: It may be necessary to collect the information separately for week-

days versus weekend days, or for individual days of the week if there is no consistent pattern.

Related metadata: relates to the data element concept Agency version 1

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### *Administrative Attributes*

Source Document: Australian Institute of Health and Welfare 2002. Commonwealth State/Territory Disability Agreement National Minimum Data Set collection: Data guide-data items and definitions 2002-03

Source Organisation: Australian Institute of Health and Welfare

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### *Data Element Links*

*Information Model Entities linked to this Data Element*

NCSIM Agency characteristic

*Data Agreements which include this Data Element*

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