
Case management plan indicator

Important note: This is an archived metadata standard from the AIHW Knowledgebase. For current metadata standards and related information please access METeOR, the AIHW's Metadata Online Registry at <http://meteor.aihw.gov.au>

Identifying and Definitional Attributes

Data Dictionary: NCSDD
Knowledgebase ID: 000554 Version number: 1
Metadata type: DATA ELEMENT
Registration Authority: NCSIMG Admin status: SUPERSEDED
Effective date: 01-MAR-05

Definition: Whether or not a current (at the time of recording) case management plan has been developed for the client, implemented and/or agreed to by the client.
A case management plan is a personal plan or a support agreement that usually has a statement of the person(s) problems or needs, some goals for the person(s) and strategies to achieve those goals. It is usually developed between the person and agency as a result of an assessment process.
The plan or agreement can relate to services provided by one agency or a number of agencies.

Context: Establishing clear agreements between clients and their community service providers is recognised as good practice (e.g. in Supported Accommodation Assistance Program and child protection).
Therefore, collecting information on whether a case management plan has been developed, implemented and agreed to can be useful in measuring performance of agencies. This is especially the case if collected in conjunction with information regarding the quality of the plan e.g. whether the plan is reviewed regularly, whether plan is devised in consultation with all relevant parties etc.
In addition, it may be a useful management tool for agencies to be aware of the existence, or lack of, case management plans for an individual client.

Relational and Representational Attributes

Datatype: Numeric
Representational form: CODE
Representation layout: N
Minimum Size: 1

Maximum Size: 1

Data Domain: 0	Not applicable
1	Plan developed
2	Plan agreed to by client or advocate
3	Plan implemented
9	Not stated/inadequately described

Guide For Use: Multiple responses may be recorded for Codes 1, 2 and 3. If a plan is implemented (Code 3 Plan implemented), then of necessity it must also have been developed (Code 1 Plan developed). Code 0 Not applicable, and Code 9 Not stated/inadequately described, can only be recorded individually though.

Code 0 Not applicable: Case management plans may not be appropriate for all clients, for example, where a client receives supported accommodation for a 24-hour period or less.

Code 1 Plan developed: The case management plan does not necessarily need to be in operation to record yes; it is whether one has been developed and there is an intention to carry it out.

Code 2 Plan agreed to by client or advocate: The client or their advocate (such as a parent or partner) agrees to the implementation of the plan. The plan does not need to be implemented to record this code. In many cases of statutory intervention, whilst desirable, client agreement is not essential.

Code 3 Plan implemented: Some part of the plan must be implemented. That is, the plan must be in operation at the time of recording.

Collection Methods: This item would be collected either at an initial assessment or subsequent reassessment of a person(s).

Due to the variety across community services as to what constitutes a case management plan, and whether it is considered to be developed, agreed to and implemented, it is up to individual collections to further clearly specify these aspects when collecting data for their individual purposes.

Individual collections may also have certain quality issues regarding case management plans that may be as important as whether or not one has been developed.

Related metadata: relates to the data element concept Agency version 1

relates to the data element concept Client version 1

relates to the data element concept Goods and equipment received version 1

Administrative Attributes

Source Document: Supported Accommodation Assistance Program (SAAP) National Data Collection Agency 2001. National Data Collection Data Dictionary. Version 2. Unpublished.

Source Organisation: SAAP, National Data Collection Agency, Australian Institute of Health and Welfare

Data Element Links

Information Model Entities linked to this Data Element

NCSIM Case management event

Data Agreements which include this Data Element
