

Service event—first service contact date, DDMMYYYY

Identifying and definitional attributes

Metadata item type:	Data Element
Short name:	First service contact date
METEOR identifier:	270163
Registration status:	<ul style="list-style-type: none">• Community Services (retired), Standard 01/03/2005• Homelessness, Superseded 10/08/2018• Housing assistance, Standard 23/08/2010
Definition:	The date on which the agency provides the first service to the client.
Data Element Concept:	Service event—first service contact date

Value domain attributes

Representational attributes

Representation class:	Date
Data type:	Date/Time
Format:	DDMMYYYY
Maximum character length:	8

Data element attributes

Collection and usage attributes


Guide for use:	Due to the considerable variation in the types of services provided in the community services sector, it is not possible at this stage to define in generic terms what will constitute the first service contact date.
Collection methods:	For each separate service episode a separate 'Service event—first service contact date, DDMMYYYY' should be recorded.
Comments:	This metadata item is used in calculation of measures of periods of support and duration of assistance.

Source and reference attributes

Submitting organisation:	Australian Institute of Health and Welfare
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Relational attributes

Related metadata references:

Supersedes  [First service contact date, version 2, DE, NCSDD, NCSIMG, Superseded 01/03/2005.pdf](#) (14.7 KB) *No registration status*

Has been superseded by [Service event—first service contact date, DDMMYYYY](#)

- [Homelessness](#), Standard 10/08/2018
- [Youth Justice](#), Standard 15/02/2022

Implementation in Data Set Specifications:

[Juvenile Justice Client file cluster Community Services \(retired\)](#), Standard 14/09/2009
[Youth Justice](#), Recorded 23/05/2022

Implementation start date: 24/09/2009

DSS specific information:

This Data Element is used in the Juvenile Justice Client file, as the date on which the person was first supervised or case managed by the juvenile justice department.

The date can be before the start of the NMDS (i.e. 1/7/00).

If the first service contact date is unknown, leave the field blank.

Business rules

The date must be before or equal to the earliest order entry date in the JJ NMDS.

The young person's age at the first service contact date (calculated using DOB) should be at least 10 years.

Merge rules

If the young person's first service contact date has changed between previous extracts and the current extract, the latest first service contact date will be recorded.

[Juvenile Justice NMDS 2007 Community Services \(retired\)](#), Superseded 19/05/2010

Implementation start date: 01/07/2005

DSS specific information:

The date on which the juvenile justice client first comes under the supervision or case management of the juvenile justice department under a specific legal arrangement.

The date of first contact is still valid where that date falls outside the scope of the current collection.

[Specialist Homelessness Services NMDS 2011 Homelessness](#), Superseded 01/05/2013
[Housing assistance](#), Superseded 01/05/2013

Implementation start date: 01/07/2011

DSS specific information:

This data element refers to a specific provision of a service (a service event) within the service episode.

In the Specialist Homelessness Services NMDS, this data element is collected for all clients.

In the Specialist Homelessness Services NMDS, the reporting period is defined as being a calendar month. Therefore any date of the calendar month may be reported for this Data Element.

This data element is collected for the first service contact date within the reporting period. If the first service contact was also the start of the service episode, as recorded by the data element Service episode—episode start date, DDMMYYYY, then the same date will be recorded for both data elements. If the service episode is ongoing but the service event is new, then the actual date of the new service event should be recorded.

This data element should ascertain the actual date of service, not the date when the data is recorded.

[Specialist Homelessness Services NMDS 2012-13 Homelessness](#), Superseded 01/05/2013
[Housing assistance](#), Superseded 01/05/2013

Implementation start date: 01/07/2012

Implementation end date: 30/06/2013

DSS specific information:

This data element refers to a specific provision of a service (a service event) within the service episode.

In the Specialist Homelessness Services NMDS, this data element is collected for all clients.

In the Specialist Homelessness Services NMDS, the reporting period is defined as being a calendar month. Therefore any date of the calendar month may be reported for this Data Element.

This data element is collected for the first service contact date within the reporting period. If the first service contact was also the start of the service episode, as recorded by the data element Service episode—episode start date, DDMMYYYY, then the same date will be recorded for both data elements. If the service episode is ongoing but the service event is new, then the actual date of the new service event should be recorded.

This data element should ascertain the actual date of service, not the date when the data is recorded.

[Specialist Homelessness Services NMDS 2013-14](#)

[Homelessness](#), Superseded 26/08/2014

[Housing assistance](#), Superseded 26/08/2014

Implementation start date: 01/07/2013

Implementation end date: 30/06/2014

Conditional obligation:

In the Specialist Homelessness Services NMDS, this item is only asked of clients.

DSS specific information:

In the Specialist Homelessness Services NMDS, this data element is collected for all clients.

This data element is collected for the first service contact date within the reporting period. If the first service contact was also the start of the service episode, as recorded by the data element Service episode—episode start date, DDMMYYYY, then the same date will be recorded for both data elements. If the service episode is ongoing but the service event is new, then the actual date of the new service event should be recorded.

This data element should ascertain the actual date of service, not the date when the data is recorded.

[Specialist Homelessness Services NMDS 2014-15 Homelessness](#), Superseded 24/11/2016
[Housing assistance](#), Superseded 24/11/2016

Implementation start date: 01/07/2014

Implementation end date: 30/06/2015

Conditional obligation:

In the Specialist Homelessness Services NMDS, this item is only asked of clients.

DSS specific information:

In the Specialist Homelessness Services NMDS, this data element is collected for all clients.

This data element is collected for the first service contact date within the reporting period. If the first service contact was also the start of the service episode, as recorded by the data element Service episode—episode start date, DDMMYYYY, then the same date will be recorded for both data elements. If the service episode is ongoing but the service event is new, then the actual date of the new service event should be recorded.

This data element should ascertain the actual date of service, not the date when the data is recorded.

[Specialist Homelessness Services NMDS 2015-17 Homelessness](#), Superseded 24/11/2016

Implementation start date: 01/07/2015

Implementation end date: 30/06/2017

Conditional obligation:

In the Specialist Homelessness Services NMDS, this item is only asked of clients.

DSS specific information:

In the Specialist Homelessness Services NMDS, this data element is collected for all clients.

This data element is collected for the first service contact date within the reporting period. If the first service contact was also the start of the service episode, as recorded by the data element Service episode—episode start date, DDMMYYYY, then the same date will be recorded for both data elements. If the service episode is ongoing but the service event is new, then the actual date of the new service event should be recorded.

This data element should ascertain the actual date of service, not the date when the data is recorded.

[Specialist Homelessness Services NMDS 2017-19 Homelessness](#), Superseded 10/08/2018

Implementation start date: 01/07/2017

Implementation end date: 30/06/2019

Conditional obligation:

In the Specialist Homelessness Services NMDS, this item is only asked of clients.

DSS specific information:

In the Specialist Homelessness Services NMDS, this data element is collected for all clients.

This data element is collected for the first service contact date within the reporting period. If the first service contact was also the start of the service episode, as recorded by the data element [Service episode—episode start date, DDMMYYYY](#), then the same date will be recorded for both data elements. If the service episode is ongoing but the service event is new, then the actual date of the new service event should be recorded.

This data element should ascertain the actual date of service, not the date when the data is recorded.