

# **Service event—first service contact date, DDMMYYYY**

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# Service event—first service contact date, DDMMYYYY

## Identifying and definitional attributes

<b>Metadata item type:</b>	Data Element
<b>Short name:</b>	First service contact date
<b>METEOR identifier:</b>	270163
<b>Registration status:</b>	<a href="#">Community Services (retired)</a> , Standard 01/03/2005 <a href="#">Homelessness</a> , Superseded 10/08/2018 <a href="#">Housing assistance</a> , Standard 23/08/2010 <a href="#">Youth Justice</a> , Superseded 23/03/2023
<b>Definition:</b>	The date on which the agency provides the first service to the client.
<b>Data Element Concept:</b>	<a href="#">Service event—first service contact date</a>
<b>Value Domain:</b>	<a href="#">Date DDMMYYYY</a>

## Value domain attributes

## Representational attributes

<b>Representation class:</b>	Date
<b>Data type:</b>	Date/Time
<b>Format:</b>	DDMMYYYY
<b>Maximum character length:</b>	8

## Source and reference attributes

<b>Submitting organisation:</b>	Australian Institute of Health and Welfare
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## Data element attributes

## Collection and usage attributes

<b>Guide for use:</b>	Due to the considerable variation in the types of services provided in the community services sector, it is not possible at this stage to define in generic terms what will constitute the first service contact date.
<b>Collection methods:</b>	For each separate service episode a separate 'Service event—first service contact date, DDMMYYYY' should be recorded.
<b>Comments:</b>	This metadata item is used in calculation of measures of periods of support and duration of assistance.


## Source and reference attributes

<b>Submitting organisation:</b>	Australian Institute of Health and Welfare
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## Relational attributes

**Related metadata references:**

Has been superseded by [Service event—first service contact date, DDMMYYYY Homelessness](#), Standard 10/08/2018  
[Youth Justice](#), Standard 15/02/2022

Is re-engineered from  [First service contact date, version 2, DE, NCSDD, NCSIMG, Superseded 01/03/2005.pdf](#) (14.7 KB)  
*No registration status*

**Implementation in Data Set Specifications:**

[Juvenile Justice Client file cluster](#)  
[Community Services \(retired\)](#), Standard 14/09/2009  
[Youth Justice](#), Superseded 24/03/2023

**DSS specific information:**

This Data Element is used in the Juvenile Justice Client file, as the date on which the person was first supervised or case managed by the juvenile justice department.

The date can be before the start of the NMDS (i.e. 1/7/00).

If the first service contact date is unknown, leave the field blank.

**Business rules**

The date must be before or equal to the earliest order entry date in the JJ NMDS.

The young person's age at the first service contact date (calculated using DOB) should be at least 10 years.

**Merge rules**

If the young person's first service contact date has changed between previous extracts and the current extract, the latest first service contact date will be recorded.

[Juvenile Justice NMDS 2007](#)

[Community Services \(retired\)](#), Superseded 19/05/2010

**Implementation start date:** 01/07/2005

**DSS specific information:**

The date on which the juvenile justice client first comes under the supervision or case management of the juvenile justice department under a specific legal arrangement.

The date of first contact is still valid where that date falls outside the scope of the current collection.

[Specialist Homelessness Services NMDS 2011](#)

[Homelessness](#), Superseded 01/05/2013

[Housing assistance](#), Superseded 01/05/2013

**Implementation start date:** 01/07/2011

**DSS specific information:**

This data element refers to a specific provision of a service (a service event) within the service episode.

In the Specialist Homelessness Services NMDS, this data element is collected for all clients.

In the Specialist Homelessness Services NMDS, the reporting period is defined as being a calendar month. Therefore any date of the calendar month may be reported for this Data Element.

This data element is collected for the first service contact date within the reporting period. If the first service contact was also the start of the service episode, as recorded by the data element Service episode—episode start date, DDMMYYYY, then the same date will be recorded for both data elements. If the service episode is ongoing but the service event is new, then the actual date of the new service event should be recorded.

This data element should ascertain the actual date of service, not the date when the data is recorded.

### Specialist Homelessness Services NMDS 2012-13

Homelessness, Superseded 01/05/2013

Housing assistance, Superseded 01/05/2013

**Implementation start date:** 01/07/2012

**Implementation end date:** 30/06/2013

#### **DSS specific information:**

This data element refers to a specific provision of a service (a service event) within the service episode.

In the Specialist Homelessness Services NMDS, this data element is collected for all clients.

In the Specialist Homelessness Services NMDS, the reporting period is defined as being a calendar month. Therefore any date of the calendar month may be reported for this Data Element.

This data element is collected for the first service contact date within the reporting period. If the first service contact was also the start of the service episode, as recorded by the data element Service episode—episode start date, DDMMYYYY, then the same date will be recorded for both data elements. If the service episode is ongoing but the service event is new, then the actual date of the new service event should be recorded.

This data element should ascertain the actual date of service, not the date when the data is recorded.

### Specialist Homelessness Services NMDS 2013-14

Homelessness, Superseded 26/08/2014

Housing assistance, Superseded 26/08/2014

**Implementation start date:** 01/07/2013

**Implementation end date:** 30/06/2014

**Conditional obligation:** In the Specialist Homelessness Services NMDS, this item is only asked of clients.

#### **DSS specific information:**

In the Specialist Homelessness Services NMDS, this data element is collected for all clients.

This data element is collected for the first service contact date within the reporting period. If the first service contact was also the start of the service episode, as recorded by the data element Service episode—episode start date, DDMMYYYY, then the same date will be recorded for both data elements. If the service episode is ongoing but the service event is new, then the actual date of the new service event should be recorded.

This data element should ascertain the actual date of service, not the date when the data is recorded.

### Specialist Homelessness Services NMDS 2014-15

Homelessness, Superseded 24/11/2016

Housing assistance, Superseded 24/11/2016

**Implementation start date:** 01/07/2014

**Implementation end date:** 30/06/2015

**Conditional obligation:** In the Specialist Homelessness Services NMDS, this item is only asked of clients.

#### **DSS specific information:**

In the Specialist Homelessness Services NMDS, this data element is collected for all clients.

This data element is collected for the first service contact date within the reporting period. If the first service contact was also the start of the service episode, as recorded by the data element Service episode—episode start date, DDMMYYYY, then the same date will be recorded for both data elements. If the service episode is ongoing but the service event is new, then the actual date of the new service event should be recorded.

This data element should ascertain the actual date of service, not the date when the

data is recorded.

[Specialist Homelessness Services NMDS 2015-17](#)

[Homelessness](#), Superseded 24/11/2016

**Implementation start date:** 01/07/2015

**Implementation end date:** 30/06/2017

**Conditional obligation:**

In the Specialist Homelessness Services NMDS, this item is only asked of clients.

**DSS specific information:**

In the Specialist Homelessness Services NMDS, this data element is collected for all clients.

This data element is collected for the first service contact date within the reporting period. If the first service contact was also the start of the service episode, as recorded by the data element [Service episode—episode start date, DDMMYYYY](#), then the same date will be recorded for both data elements. If the service episode is ongoing but the service event is new, then the actual date of the new service event should be recorded.

This data element should ascertain the actual date of service, not the date when the data is recorded.

[Specialist Homelessness Services NMDS 2017-19](#)

[Homelessness](#), Superseded 10/08/2018

**Implementation start date:** 01/07/2017

**Implementation end date:** 30/06/2019

**Conditional obligation:**

In the Specialist Homelessness Services NMDS, this item is only asked of clients.

**DSS specific information:**

In the Specialist Homelessness Services NMDS, this data element is collected for all clients.

This data element is collected for the first service contact date within the reporting period. If the first service contact was also the start of the service episode, as recorded by the data element [Service episode—episode start date, DDMMYYYY](#), then the same date will be recorded for both data elements. If the service episode is ongoing but the service event is new, then the actual date of the new service event should be recorded.

This data element should ascertain the actual date of service, not the date when the data is recorded.