

Service event—assistance request date, DDMMYYYY

Identifying and definitional attributes

Metadata item type:	Data Element
Short name:	Assistance request date
METEOR identifier:	270043
Registration status:	<ul style="list-style-type: none">• Community Services (retired), Standard 01/03/2005• Homelessness, Superseded 10/08/2018• Housing assistance, Standard 23/08/2010

Definition: The date on which assistance was requested.

Context: Service provision and planning:

This item can be useful for measuring the immediacy of response times and the responsiveness to people's requests for assistance (in conjunction with the date the assistance commenced and the [reason assistance was requested](#)). It also has important uses in measuring actual assistance provided and unmet demand.

Data Element Concept: [Service event—assistance request date](#)

Value domain attributes

Representational attributes

Representation class:	Date
Data type:	Date/Time
Format:	DDMMYYYY
Maximum character length:	8

Data element attributes

Collection and usage attributes

Guide for use: This metadata item should always be recorded as an 8-digit valid date comprising day, month and year. Year should always be recorded in its full 4-digit format. For days and months with a numeric value of less than 10, zeros should be used to ensure that the date contains the required 8 digits. For example if a person requested assistance from an agency on 1 July 2000 the Date assistance requested should be recorded as 01072000 as specified in the representational layout.

Collection methods: This item should be collected on the date on which a person(s) made the initial request for assistance. The person(s) requesting assistance need not necessarily be a client as a request does not necessarily result in provision of a service.

May be collected for individual types of assistance or service requested.

Comments: A request does not necessarily result in provision of a service.

Source and reference attributes

Submitting organisation: Australian Institute of Health and Welfare

Origin: Supported Accommodation Assistance Program (SAAP) National Data Collection Agency 2001. National Data Collection Data Dictionary. Version 2. Unpublished

Relational attributes

Related metadata references: Supersedes [Assistance request date, version 1, DE, NCSDD, NCSIMG, Superseded 01/03/2005.pdf](#) (14.9 KB) *No registration status*

Has been superseded by [Service event—assistance request date, DDMMYYYY](#)

- [Homelessness](#), Standard 10/08/2018

Implementation in Data Set Specifications:

[Specialist Homelessness Services NMDS 2011Homelessness](#), Superseded 01/05/2013

[Housing assistance](#), Superseded 01/05/2013

Implementation start date: 01/07/2011

DSS specific information:

In the Specialist Homelessness Services NMDS, this Data Element refers to 'turnaways' and clients, that is, it captures the date on which a person sought assistance from a Specialist Homelessness Agency but did not receive the assistance or service sought.

[Specialist Homelessness Services NMDS 2012-13Homelessness](#), Superseded 01/05/2013

[Housing assistance](#), Superseded 01/05/2013

Implementation start date: 01/07/2012

Implementation end date: 30/06/2013

DSS specific information:

In the Specialist Homelessness Services NMDS, this Data Element refers to 'turnaways' and clients, that is, it captures the date on which a person sought assistance from a Specialist Homelessness Agency but did not receive the assistance or service sought.

[Specialist Homelessness Services NMDS 2013-14Homelessness](#), Superseded 26/08/2014

[Housing assistance](#), Superseded 26/08/2014

Implementation start date: 01/07/2013

Implementation end date: 30/06/2014

DSS specific information:

In the Specialist Homelessness Services NMDS, this Data Element is relevant to 'turnaways' and clients. It captures the date on which a person sought assistance from a Specialist Homelessness Agency. This may not be the same date the assistance or service is received by the client.

[Specialist Homelessness Services NMDS 2014-15Homelessness](#), Superseded 24/11/2016

[Housing assistance](#), Superseded 24/11/2016

Implementation start date: 01/07/2014

Implementation end date: 30/06/2015

DSS specific information:

In the Specialist Homelessness Services NMDS, this Data Element is relevant to 'turnaways' and clients. It captures the date on which a person sought assistance from a Specialist Homelessness Agency. This may not be the same date the assistance or service is received by the client.

[Specialist Homelessness Services NMDS 2015-17Homelessness](#), Superseded 24/11/2016

Implementation start date: 01/07/2015

Implementation end date: 30/06/2017

DSS specific information:

In the Specialist Homelessness Services NMDS, this Data Element is relevant to 'turnaways' and clients. It captures the date on which a person sought assistance from a Specialist Homelessness Agency. This may not be the same date the assistance or service is received by the client.

[Specialist Homelessness Services NMDS 2017-19Homelessness](#), Superseded 10/08/2018

Implementation start date: 01/07/2017

Implementation end date: 30/06/2019

DSS specific information:

In the Specialist Homelessness Services NMDS, this data element is relevant to 'turnaways' and clients. It captures the date on which a person sought assistance from a Specialist Homelessness Agency. This may not be the same date the assistance or service is received by the client.