

Service event—type of goods and equipment received

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Service event—type of goods and equipment received

Identifying and definitional attributes

Metadata item type: Data Element Concept

METEOR identifier: 269831

Registration status: [Community Services \(retired\)](#), Superseded 10/04/2013

Definition: The types of goods or equipment received by the client (by purchase, loan, or gift) during a service event.

Context: Resource and financial planning:

This provides one measure of the assistance received by a client on an occasion of service. This metadata item does not record an amount of assistance with goods and equipment in the same way that an amount is recorded for the other types of assistance provided by agencies (i.e. in time, quantity or cost). Rather this metadata item indicates the type of goods or equipment that the agency provides to the person on an occasion of service delivery.

Information about the types of goods and equipment provided to clients by agencies facilitates interstate and cross regional comparisons of service provision and comparisons between different client sub-populations.

Object Class attributes

Identifying and definitional attributes

Object class: [Service event](#)

METEOR identifier: 320989

Registration status: [Community Services \(retired\)](#), Standard 07/03/2006
[Housing assistance](#), Standard 23/08/2010
[Homelessness](#), Standard 23/08/2010
[Indigenous](#), Standard 11/08/2014
[Disability](#), Standard 13/08/2015
[National Health Performance Authority \(retired\)](#), Retired 01/07/2016
[Children and Families](#), Standard 22/11/2016
[Youth Justice](#), Standard 15/02/2022
[Health](#), Recorded 05/08/2022
[Commonwealth Department of Health](#), Retired 19/10/2023

Definition: An instance or occasion of assistance received by a client from a service provider.

Context: Information about individual instances of the receipt of assistance by a client from a service agency is of fundamental interest to service providers, but may or may not be required for national reporting purposes. However, information about an individual service event is a basic building block for other information that is of relevance to national reporting and statistical analysis. For example, if information about the length of time that certain types of persons have received particular types of assistance from specific types of agencies is required, then information about each instance of service provision should be recorded in a standard way. This should enable reliable, valid and comparable data to be reported nationally.

Generally, a service event is described by a cluster of data elements that provide information about when it happened, where it happened, what assistance was received, how much and from whom. The need for information about service events reflects an interest in locating community service assistance to clients in time. This information may help to identify the intensity of assistance received by a person during a time period. Knowing when a person received assistance from an agency also helps to identify those records that are of interest to particular data collections. For example, an agency may be required to report on all assistance provided to clients during, say 1999-2000.

As with the definition of *client*, what constitutes a *service event* is influenced by the definition of 'assistance'. That is, every interaction between an agency and a client may not be considered of sufficient significance to warrant recording as a *service event*. Furthermore, decisions about what is included or excluded from the definition of 'assistance' may be affected by specific program requirements as well as practical considerations related to the amount of time and resources it takes to record every interaction between an agency and a client.

Specialisation of: [Service/care event](#)

Source and reference attributes

Submitting organisation: Australian Youth Justice Administrators (AYJA)

Reference documents: Home and Community Care (HACC) Data Dictionary Version 1.0, 1998

Property attributes

Identifying and definitional attributes

Property: [Type of goods and equipment received](#)

METEOR identifier: 269305

Registration status: [Community Services \(retired\)](#), Standard 01/03/2005

Definition: A descriptor of the class of material assistance received.

Property group: [Service provision event](#)

Source and reference attributes

Submitting organisation: Australian Institute of Health and Welfare

Data element concept attributes

Source and reference attributes

Submitting organisation: Australian Institute of Health and Welfare

Relational attributes

Related metadata references: Has been superseded by [Service event—type of assistive product received](#)
[Community Services \(retired\)](#), Standard 10/04/2013
[Disability](#), Standard 13/08/2015

**Data Elements
implementing this Data
Element Concept:**

[Service event—type of goods and equipment received, code N](#)
[Community Services \(retired\)](#), Superseded 10/04/2013

[Service event—type of goods and equipment received, code N](#)
[Community Services \(retired\)](#), Superseded 29/04/2006