Service delivery outlet

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Service delivery outlet

Identifying and definitional attributes

Metadata item type:	Object Class
METEOR identifier:	268970
Registration status:	Health, Standard 01/03/2005
Definition:	A site from which an organisation, or sub-unit of an organisation, delivers a health/community service.
Context:	Alcohol and other drug treatment services: Required to identify the agency sites that conduct treatment episodes, as distinguished from administration centres. Identification of sites from which health care or community services are delivered facilitates assessment of the accessibility of services to the population.
Specialisation of:	Organisation

Collection and usage attributes

Comments:	An organisation may have one or more service delivery outlets. An organisation with a devolved structure for service delivery may or may not devolve all functions to the service delivery outlet level. It is common for administrative functions, including personnel management, to be retained at a higher or central level of an organisation. The service delivery outlet is the lowest level of an organisation at which, or from which, services are delivered. The site from which a service is delivered relates to the physical location of the service and is to be clearly differentiated from the service delivery setting which refers to the type of physical setting in which a service is actually provided to a client (e.g. client's home, non-residential treatment facility etc). For example, where a service provider regularly delivers a service at a variety of clients' homes (e.g. home visits every Monday, Wednesday and Friday) or a mobile service delivers a service to a variety of different locations, then the service delivery outlet should be recorded as the location of the clinic in which the service provider is based. However, where a mobile unit regularly (e.g. every Monday) delivers a service from the same geographical location then this location will be recorded as the service delivery outlet.

Source and reference attributes

Submitting organisation:	Intergovernmental Committee on Drugs NMDS-WG

Relational attributes

Related metadata references:	Has been superseded by Service delivery site Indigenous, Recorded 25/03/2024 Is re-engineered from Service delivery outlet, version 1, DEC, NHDD, NHIMG, Superseded 01/03/2005.pdf (14.7 KB) *No registration status*
Data Element Concepts implementing this Object Class:	Service delivery outlet—geographic location Health, Standard 01/03/2005