Health system

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Health system

Identifying and definitional attributes

Item type:	Framework Dimension
METEOR identifier:	721195
Description:	Is the health system (by itself, and with others) working to prevent illness, injury and disease? Is it delivering safe, effective, and accessible coordinated care appropriate for each individual? Is the health system efficient and sustainable? Is the health system working to support/facilitate mental health recovery? Does the health system address the needs of consumers and family/kin/friends/carers (referred to in this framework as 'consumers and carers') and include them as part of the care?

Dimensions of this framework

- ## [Accessibility](#)

  ## Identifying and definitional attributes

Item type:	Framework Dimension
METEOR identifier:	721203
Description:	People can obtain health care at the right place and right time, taking account of different population needs and the affordability of care.

  ## Indicators in this framework

  - [KPIs for Australian Public Mental Health Services: PI 08J – Population access to specialised clinical mental health care, 2020](#)
    [Health](#), Superseded 17/12/2021

  - [KPIs for Australian Public Mental Health Services: PI 09J – Mental health new client index, 2020](#)
    [Health](#), Superseded 17/12/2021

  - [KPIs for Australian Public Mental Health Services: PI 11J – Admission preceded by community mental health care, 2020](#)
    [Health](#), Superseded 17/12/2021

  - [KPIs for Australian Public Mental Health Services: PI 08 – Population access to specialised clinical mental health care, 2021– (Service level)](#)
    [Health](#), Standard 17/12/2021

  - [KPIs for Australian Public Mental Health Services: PI 09 – Mental health new client index, 2021– (Service level)](#)
    [Health](#), Standard 17/12/2021

  - [KPIs for Australian Public Mental Health Services: PI 10 – Comparative area resources, 2021– (Service level)](#)
    [Health](#), Standard 17/12/2021

  - [KPIs for Australian Public Mental Health Services: PI 11 – Admission preceded by community mental health care, 2021– (Service level)](#)
    [Health](#), Standard 17/12/2021

  - [KPIs for Australian Public Mental Health Services: PI 08J – Population access to specialised clinical mental health care, 2021](#)
    [Health](#), Superseded 16/09/2022

  - [KPIs for Australian Public Mental Health Services: PI 09J – Mental health new client index, 2021](#)
    [Health](#), Superseded 16/09/2022

  - [KPIs for Australian Public Mental Health Services: PI 11J – Admission preceded by community mental health care, 2021](#)
    [Health](#), Superseded 16/09/2022

- KPIs for Australian Public Mental Health Services: PI 09J – Mental health new client index, 2022
  - Health, Superseded 06/09/2023

- KPIs for Australian Public Mental Health Services: PI 11J – Admission preceded by community mental health care, 2022
  - Health, Superseded 06/09/2023

- KPIs for Australian Public Mental Health Services: PI 08J – Population access to specialised clinical mental health care, 2022
  - Health, Superseded 06/09/2023

- KPIs for Australian Public Mental Health Services: PI 08J – Population access to specialised clinical mental health care, 2023
  - Health, Standard 06/09/2023

- KPIs for Australian Public Mental Health Services: PI 09J – Mental health new client index, 2023
  - Health, Standard 06/09/2023

- KPIs for Australian Public Mental Health Services: PI 11J – Admission preceded by community mental health care, 2023
  - Health, Standard 06/09/2023

- KPIs for Australian Public Mental Health Services: PI 08 – Population access to specialised clinical mental health care, 2020 (Service level)
  - Health, Superseded 17/12/2021

- KPIs for Australian Public Mental Health Services: PI 09 – Mental health new client index, 2020 (Service level)
  - Health, Superseded 17/12/2021

- KPIs for Australian Public Mental Health Services: PI 10 – Comparative area resources, 2020 (Service level)
  - Health, Superseded 17/12/2021

- KPIs for Australian Public Mental Health Services: PI 11 – Admission preceded by community mental health care, 2020 (Service level)
  - Health, Superseded 17/12/2021

- KPIs for Australian Public Mental Health Services: PI 11J – Admission preceded by community mental health care, 2024
  - Health, Recorded 07/03/2024

- KPIs for Australian Public Mental Health Services: PI 08J – Population access to specialised clinical mental health care, 2024
  - Health, Recorded 07/03/2024

- KPIs for Australian Public Mental Health Services: PI 09J – Mental health new client index, 2024
  - Health, Recorded 07/03/2024

- # **Appropriateness**

  ## Identifying and definitional attributes

Item type:	Framework Dimension
METEOR identifier:	721198
Description:	Service is a person-centred, culturally appropriate, rights-based, trauma-informed and recovery oriented. Mental health consumers and carers are treated with dignity and confidentiality and encouraged to participate in choices related to their care. Consumers and carers report positive experiences (PROMs & PREMs).

  ## Indicators in this framework

  - KPIs for Australian Public Mental Health Services: PI 13 – Mental health consumer outcomes participation, 2021– (Service level)
    - Health, Standard 17/12/2021

  - KPIs for Australian Public Mental Health Services: PI 13 – Mental health consumer outcomes participation, 2020 (Service level)
    - Health, Superseded 17/12/2021

- ## [Continuity of care](#)

  ### Identifying and definitional attributes

Item type:	Framework Dimension
METEOR identifier:	721201
Description:	Ability to provide uninterrupted and integrated care or service across program, practitioners and levels over time. Coordination mechanisms work for mental health consumers, carers and health care providers. Care and support is holistic and includes psychosocial and physical dimensions.

  ### Indicators in this framework

  - [KPIs for Australian Public Mental Health Services: PI 12J – Post-discharge community mental health care, 2020](#)
    [Health](#), Superseded 17/12/2021
  - [KPIs for Australian Public Mental Health Services: PI 12 – Post-discharge community mental health care, 2021– (Service level)](#)
    [Health](#), Standard 17/12/2021
  - [KPIs for Australian Public Mental Health Services: PI 12J – Post-discharge community mental health care, 2021](#)
    [Health](#), Superseded 16/09/2022
  - [KPIs for Australian Public Mental Health Services: PI 12J – Post-discharge community mental health care, 2022](#)
    [Health](#), Superseded 06/09/2023
  - [KPIs for Australian Public Mental Health Services: PI 12J – Post-discharge community mental health care, 2023](#)
    [Health](#), Standard 06/09/2023
  - [KPIs for Australian Public Mental Health Services: PI 12 – Post-discharge community mental health care, 2020 (Service level)](#)
    [Health](#), Superseded 17/12/2021
  - [KPIs for Australian Public Mental Health Services: PI 12J – Post-discharge community mental health care, 2024](#)
    [Health](#), Recorded 07/03/2024

- ## [Effectiveness](#)

  ### Identifying and definitional attributes

Item type:	Framework Dimension
METEOR identifier:	721196
Description:	Care, intervention or action achieves the desired outcome from both the clinical perspective (clinician-reported outcome measure–CROMs) and the mental health consumer and carer perspective (patient-reported outcome measures–PROMs). Care provided is based on evidence-based standards.

  ### Indicators in this framework

  - [KPIs for Australian Public Mental Health Services: PI 03J – National Mental Health Service Standards compliance, 2020](#)
    [Health](#), Superseded 17/12/2021
  - [KPIs for Australian Public Mental Health Services: PI 01J – Change in mental health consumer's clinical outcomes, 2020](#)
    [Health](#), Superseded 17/12/2021
  - [KPIs for Australian Public Mental Health Services: PI 02J – Mental health readmissions to hospital, 2020](#)
    [Health](#), Superseded 17/12/2021
  - [KPIs for Australian Public Mental Health Services: PI 01J – Change in mental health consumer's clinical

Health, Superseded 16/09/2022

- KPIs for Australian Public Mental Health Services: PI 02 – Mental health readmissions to hospital, 2021– (Service level)
  Health, Standard 17/12/2021

- KPIs for Australian Public Mental Health Services: PI 01 – Change in mental health consumer's clinical outcomes, 2021– (Service level)
  Health, Standard 17/12/2021

- KPIs for Australian Public Mental Health Services: PI 03 – National Mental Health Service Standards compliance, 2021– (Service level)
  Health, Standard 17/12/2021

- KPIs for Australian Public Mental Health Services: PI 02J – Mental health readmissions to hospital, 2021
  Health, Superseded 16/09/2022

- KPIs for Australian Public Mental Health Services: PI 03J – National Mental Health Service Standards compliance, 2021
  Health, Superseded 16/09/2022

- KPIs for Australian Public Mental Health Services: PI 02J – Mental health readmissions to hospital, 2022
  Health, Superseded 06/09/2023

- KPIs for Australian Public Mental Health Services: PI 01J – Change in mental health consumer's clinical outcomes, 2022
  Health, Superseded 06/09/2023

- KPIs for Australian Public Mental Health Services: PI 03J – National Mental Health Service Standards compliance, 2022
  Health, Superseded 06/09/2023

- KPIs for Australian Public Mental Health Services: PI 01J – Change in mental health consumer's clinical outcomes, 2023
  Health, Standard 06/09/2023

- KPIs for Australian Public Mental Health Services: PI 03J – National Mental Health Service Standards compliance, 2023
  Health, Standard 06/09/2023

- KPIs for Australian Public Mental Health Services: PI 02J – Mental health readmissions to hospital, 2023
  Health, Standard 06/09/2023

- KPIs for Australian Public Mental Health Services: PI 02 – Mental health readmissions to hospital, 2020 (Service level)
  Health, Superseded 17/12/2021

- KPIs for Australian Public Mental Health Services: PI 03 – National Mental Health Service Standards compliance, 2020 (Service level)
  Health, Superseded 17/12/2021

- KPIs for Australian Public Mental Health Services: PI 01 – Change in mental health consumer's clinical outcomes, 2020 (Service level)
  Health, Superseded 17/12/2021

- KPIs for Australian Public Mental Health Services: PI 03J – National Mental Health Service Standards compliance, 2024
  Health, Recorded 07/03/2024

- KPIs for Australian Public Mental Health Services: PI 01J – Change in mental health consumer's clinical outcomes, 2024
  Health, Recorded 07/03/2024

- KPIs for Australian Public Mental Health Services: PI 02J – Mental health readmissions to hospital, 2024
  Health, Recorded 07/03/2024

Efficiency and sustainability

Identifying and definitional attributes

Item type:	Framework Dimension
METEOR identifier:	721208

Description: The right care is delivered at minimum cost and human and physical capital and technology are maintained and renewed *while* innovation occurs to improve efficiency and respond to emerging needs. Members of the workforce receive appropriate support and report positive experiences.

Indicators in this framework

- [KPIs for Australian Public Mental Health Services: PI 04J – Average length of acute mental health inpatient stay, 2020](#)
  [Health](#), Superseded 17/12/2021

- [KPIs for Australian Public Mental Health Services: PI 05J – Average cost per acute mental health admitted patient day, 2020](#)
  [Health](#), Superseded 17/12/2021

- [KPIs for Australian Public Mental Health Services: PI 06J – Average treatment days per three-month community mental health care period, 2020](#)
  [Health](#), Superseded 17/12/2021

- [KPIs for Australian Public Mental Health Services: PI 07J – Average cost per community mental health treatment day, 2020](#)
  [Health](#), Superseded 17/12/2021

- [KPIs for Australian Public Mental Health Services: PI 06J – Average treatment days per three-month community mental health care period, 2021](#)
  [Health](#), Superseded 16/09/2022

- [KPIs for Australian Public Mental Health Services: PI 07J – Average cost per community mental health treatment day, 2021](#)
  [Health](#), Superseded 16/09/2022

- [KPIs for Australian Public Mental Health Services: PI 05 – Average cost per acute mental health admitted patient day, 2021– (Service level)](#)
  [Health](#), Standard 17/12/2021

- [KPIs for Australian Public Mental Health Services: PI 06 – Average treatment days per three-month community mental health care period, 2021– (Service level)](#)
  [Health](#), Standard 17/12/2021

- [KPIs for Australian Public Mental Health Services: PI 04 – Average length of acute mental health inpatient stay, 2021– (Service level)](#)
  [Health](#), Standard 17/12/2021

- [KPIs for Australian Public Mental Health Services: PI 07 – Average cost per community mental health treatment day, 2021– (Service level)](#)
  [Health](#), Standard 17/12/2021

- [KPIs for Australian Public Mental Health Services: PI 04J – Average length of acute mental health inpatient stay, 2021](#)
  [Health](#), Superseded 16/09/2022

- [KPIs for Australian Public Mental Health Services: PI 05J – Average cost per acute mental health admitted patient day, 2021](#)
  [Health](#), Superseded 16/09/2022

- [KPIs for Australian Public Mental Health Services: PI 04J – Average length of acute mental health inpatient stay, 2022](#)
  [Health](#), Superseded 06/09/2023

- [KPIs for Australian Public Mental Health Services: PI 05J – Average cost per acute mental health admitted patient day, 2022](#)
  [Health](#), Superseded 06/09/2023

- [KPIs for Australian Public Mental Health Services: PI 07J – Average cost per community mental health treatment day, 2022](#)
  [Health](#), Superseded 06/09/2023

- [KPIs for Australian Public Mental Health Services: PI 06J – Average treatment days per three-month community mental health care period, 2022](#)
  [Health](#), Superseded 06/09/2023

- [KPIs for Australian Public Mental Health Services: PI 06J – Average treatment days per three-month community mental health care period, 2023](#)
  [Health](#), Standard 06/09/2023

- [KPIs for Australian Public Mental Health Services: PI 04J – Average length of acute mental health](#)

inpatient stay, 2023
  Health, Standard 06/09/2023

- KPIs for Australian Public Mental Health Services: PI 05J – Average cost per acute mental health admitted patient day, 2023
  Health, Standard 06/09/2023

- KPIs for Australian Public Mental Health Services: PI 07J – Average cost per community mental health treatment day, 2023
  Health, Standard 06/09/2023

- KPIs for Australian Public Mental Health Services: PI 04 – Average length of acute mental health inpatient stay, 2020 (Service level)
  Health, Superseded 17/12/2021

- KPIs for Australian Public Mental Health Services: PI 05 – Average cost per acute mental health admitted patient day, 2020 (Service level)
  Health, Superseded 17/12/2021

- KPIs for Australian Public Mental Health Services: PI 06 – Average treatment days per three-month community mental health care period, 2020 (Service level)
  Health, Superseded 17/12/2021

- KPIs for Australian Public Mental Health Services: PI 07 – Average cost per community mental health treatment day, 2020 (Service level)
  Health, Superseded 17/12/2021

- KPIs for Australian Public Mental Health Services: PI 04J – Average length of acute mental health inpatient stay, 2024
  Health, Recorded 07/03/2024

- KPIs for Australian Public Mental Health Services: PI 05J – Average cost per acute mental health admitted patient day, 2024
  Health, Recorded 07/03/2024

- KPIs for Australian Public Mental Health Services: PI 06J – Average treatment days per three-month community mental health care period, 2024
  Health, Recorded 07/03/2024

- KPIs for Australian Public Mental Health Services: PI 07J – Average cost per community mental health treatment day, 2024
  Health, Recorded 07/03/2024

Safety

Identifying and definitional attributes

Item type:	Framework Dimension
METEOR identifier:	721197
Description:	The avoidance of, or reduction to, acceptable limits of actual or potential harm (physical or psychological) from health care management or the environment in which health care is delivered. Includes aspects of the safety of care delivered to consumers (including patient-reported incidents and restrictive practices) as well as safety of carers and workforce.

Indicators in this framework

- KPIs for Australian Public Mental Health Services: PI 16J – Restraint rate, 2020
  Health, Superseded 17/12/2021

- KPIs for Australian Public Mental Health Services: PI 15J – Seclusion rate, 2020
  Health, Superseded 17/12/2021

- KPIs for Australian Public Mental Health Services: PI 15 – Seclusion rate, 2021– (Service level)
  Health, Standard 17/12/2021

- KPIs for Australian Public Mental Health Services: PI 16 – Restraint rate, 2021– (Service level)
  Health, Standard 17/12/2021

- KPIs for Australian Public Mental Health Services: PI 15J – Seclusion rate, 2021
  Health, Superseded 16/09/2022

- KPIs for Australian Public Mental Health Services: PI 16J – Restraint rate, 2021
  Health, Superseded 16/09/2022

- KPIs for Australian Public Mental Health Services: PI 17aJ – Involuntary hospital treatment, 2021
  Health, Superseded 16/09/2022

- KPIs for Australian Public Mental Health Services: PI 17bJ – Involuntary patient days, 2021
  Health, Superseded 16/09/2022

- KPIs for Australian Public Mental Health Services: PI 15J – Seclusion rate, 2022
  Health, Superseded 06/09/2023

- KPIs for Australian Public Mental Health Services: PI 17aJ – Involuntary hospital treatment, 2022
  Health, Superseded 06/09/2023

- KPIs for Australian Public Mental Health Services: PI 17bJ – Involuntary patient days, 2022
  Health, Superseded 06/09/2023

- KPIs for Australian Public Mental Health Services: PI 16J – Restraint rate, 2022
  Health, Superseded 06/09/2023

- KPIs for Australian Public Mental Health Services: PI 16J – Restraint rate, 2023
  Health, Standard 06/09/2023

- KPIs for Australian Public Mental Health Services: PI 15J – Seclusion rate, 2023
  Health, Standard 06/09/2023

- KPIs for Australian Public Mental Health Services: PI 17aJ – Involuntary hospital treatment, 2023
  Health, Standard 06/09/2023

- KPIs for Australian Public Mental Health Services: PI 17bJ – Involuntary patient days, 2023
  Health, Standard 06/09/2023

- KPIs for Australian Public Mental Health Services: PI 15 – Seclusion rate, 2020 (Service level)
  Health, Superseded 17/12/2021

- KPIs for Australian Public Mental Health Services: PI 16 – Restraint rate, 2020 (Service level)
  Health, Superseded 17/12/2021

- KPIs for Australian Public Mental Health Services: PI 15J – Seclusion rate, 2024
  Health, Recorded 07/03/2024

- KPIs for Australian Public Mental Health Services: PI 17aJ – Involuntary hospital treatment, 2024
  Health, Recorded 07/03/2024

- KPIs for Australian Public Mental Health Services: PI 17bJ – Involuntary patient days, 2024
  Health, Recorded 07/03/2024

- KPIs for Australian Public Mental Health Services: PI 16J – Restraint rate, 2024
  Health, Recorded 07/03/2024