Non-admitted patient service event—service delivery mode, code N

Exported from METEOR (AIHW's Metadata Online Registry)

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Identifying and definitional attributes

Metadata item type:	Data Element
Short name:	Service delivery mode
Synonymous names:	Service mode
METEOR identifier:	679543
Registration status:	Health, Superseded 17/07/2020
Definition:	The method of communication between a non-admitted patient and a healthcare provider during a service event, as represented by a code.
Data Element Concept:	Non-admitted patient service event—service delivery mode
Value Domain:	Service delivery mode code N

Value domain attributes

Representational attributes

Representation class:	Code
Data type:	Number
Format:	N
Maximum character length:	1

	Value	Meaning
Permissible values:	1	In person
	2	Telephone
	3	Videoconference
	4	Electronic mail
	5	Postal/courier service
	8	Other

Collection and usage attributes

Guide for use:	CODE 1 In person
	The healthcare provider delivers the service in the physical presence of the patient (i.e., in the same room). Codes 1 and 3 provide a measure of 'face-to-face' service delivery.
	CODE 2 Telephone
	The healthcare provider delivers the service using a telephone. This includes teleconference.
	CODE 3 Videoconference
	The healthcare provider delivers the service using videoconference equipment. Codes 1 and 3 provide a measure of 'face-to-face' service delivery.
	CODE 4 Electronic mail
	The healthcare provider delivers the service via electronic mail.
	CODE 5 Postal/courier service
	The healthcare provider delivers the service via postal (including courier) services.
Comments:	Guide for use sourced from Queensland Health (data element [QHLTH 040780](#)).

Source and reference attributes

Submitting organisation:	Independent Hospital Pricing Authority

Data element attributes

Collection and usage attributes

Collection methods:	The mode is from the point of view of the patient in relation to the healthcare provider who records the service event in the patient's medical record.

Source and reference attributes

Submitting organisation:	Independent Hospital Pricing Authority

Relational attributes

Related metadata references:	Supersedes [Non-admitted patient service event—service delivery mode, code N](#) [Health](#), Superseded 25/01/2018
	Has been superseded by [Non-admitted patient service event—service delivery mode, code N](#) [Health](#), Superseded 05/02/2021
	See also [Appointment—service delivery mode, code AAA](#) [WA Health](#), Standard 24/04/2015
	See also [Non-admitted patient service event—service delivery setting, code N](#) [Health](#), Superseded 05/10/2016
Implementation in Data Set Specifications:	[Activity based funding: Non-admitted patient NBEDS 2018-19](#) [Independent Hospital Pricing Authority](#), Superseded 30/06/2019 *Implementation start date:* 01/07/2018 *Implementation end date:* 30/06/2019
	[Non-admitted patient NBEDS 2018-19](#) [Health](#), Superseded 12/12/2018 *Implementation start date:* 01/07/2018 *Implementation end date:* 30/06/2019