Person—information given about service, 5 point performance scale code N

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# Person—information given about service, 5 point performance scale code N

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| Identifying and definitional attributes |
| Metadata item type: | Data Element |
| Short name: | Information given about service |
| METEOR identifier: | 634926 |
| Registration status: | [Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Standard 25/01/2018 |
| Definition: | A descriptor of how well information about a service was provided to a person, as represented by a code. |

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| Data element concept attributes |
| Identifying and definitional attributes |
| Data element concept: | [Person—information given about service](https://meteor.aihw.gov.au/content/634920) |
| METEOR identifier: | 634920 |
| Registration status: | [Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Standard 25/01/2018 |
| Definition: | A descriptor of how well information about a service was provided to a person. |
| Object class: | [Person](https://meteor.aihw.gov.au/content/268955) |
| Property: | [Information given about service](https://meteor.aihw.gov.au/content/634918)  |
| Source and reference attributes |
| Submitting organisation: | Mental Health Information Strategy Standing Committee |

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| Value domain attributes  |
| Identifying and definitional attributes |
| Value domain: | [5 point performance scale code N](https://meteor.aihw.gov.au/content/634715) |
| METEOR identifier: | 634715 |
| Registration status: | [Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Standard 25/01/2018 |
| Definition: | A code set representing performance responses on a 5 point Likert scale. |

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| Representational attributes |
| Representation class: | Code |
| Data type: | Number |
| Format: | N |
| Maximum character length: | 1 |
|   | **Value** | **Meaning** |
| Permissible values: | 1 | Poor |
|   | 2 | Fair |
|   | 3 | Good |
|   | 4 | Very good |
|   | 5 | Excellent |
| Supplementary values: | 7 | Not applicable |
|   | 9  | Not stated/inadequately described  |

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| Collection and usage attributes |
| Guide for use: | Code 9 includes those answers deemed to be illegible and where the respondent has selected multiple responses for the question. |

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| Source and reference attributes |
| Submitting organisation: |  Mental Health Information Strategy Standing Committee |

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| Data element attributes  |
| Source and reference attributes |
| Submitting organisation: | Mental Health Information Strategy Standing Committee |
| Steward: | [Australian Institute of Health and Welfare](https://meteor.aihw.gov.au/content/246013) |
| Relational attributes |
| Implementation in Data Set Specifications: | [Your Experience of Service National Best Endeavours Data Set](https://meteor.aihw.gov.au/content/635068) [Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Superseded 15/04/2021***DSS specific information:*** This relates to question 18 of the YES survey instrument. The full question is: Thinking about the care you have received from this service within the last 3 months or less, information given to you about this service (such as how the service works, which staff will be working with you, how to make a complaint etc.) was *Poor, Fair, Good, Very Good, or Excellent?*[Your Experience of Service National Best Endeavours Data Set 2019–](https://meteor.aihw.gov.au/content/738452)[Health](https://meteor.aihw.gov.au/RegistrationAuthority/12), Standard 15/04/2021***DSS specific information:*** This relates to question 18 of the YES survey instrument. The full question is: Thinking about the care you have received from this service within the last 3 months or less, information given to you about this service (such as how the service works, which staff will be working with you, how to make a complaint etc.) was *Poor, Fair, Good, Very Good, or Excellent?* |