

Appointment—service delivery mode, code AAA

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Appointment—service delivery mode, code AAA

Identifying and definitional attributes

Metadata item type:	Data Element
Short name:	Appointment delivery mode code
Synonymous names:	APP_DELIVERY_TYPE_CODE; SERVICE_DELIVERY_MODE
METEOR identifier:	606773
Registration status:	WA Health, Standard 24/04/2015
Definition:	The method of communication between a patient and a health care provider during an appointment, as represented by a code.
Data Element Concept:	Appointment—service delivery mode
Value Domain:	Service delivery mode code AAA

Value domain attributes

Representational attributes

Representation class:	Code	
Data type:	String	
Format:	AAA	
Maximum character length:	3	
	Value	Meaning
Permissible values:	CLP	Client present
	ELE	Electronic (e.g. email)
	GCP	Group client present
	HOM	Home visit
	POS	Postal service
	TEL	Telephone
	VID	Video conference
Supplementary values:	OTH	Other
	NSP	Not specified
	UNK	Unknown

Data element attributes

Collection and usage attributes

Guide for use:

This data item is a mandatory item for national reporting in the:

[Non-Admitted Patient DSS 2014-15](#)

It is reported nationally using the data element:

[Non-admitted patient service event—service delivery mode, code N](#)

Local codes are mapped to national codes for reporting purposes:

Local codes (NAPAAWL codes)	National codes
CLP Client present GCP Group client present HOM Home visit	1 In person
TEL Telephone VID Video conference POS Postal service	2 Telephone 3 Video conference 5 Postal/courier service
OTH Other NSP Not specified UNK Unknown	8 Other

The synonymous name APP_DELIVERY_TYPE_CODE is used for local reporting purposes.

The nationally reported data element has the synonymous name SERVICE_DELIVERY_MODE.

Although this data element is recorded in the NAPAAWL DC at the appointment level, it is reported nationally at the service event level.

The NAPAAWL DC gathers all activity information at both the referral and the appointment level and uses this to ascertain non-admitted waiting times and patient service events. Only the activity that meets the definition of a [non-admitted patient service event](#) will be reported nationally.

Relational attributes

Related metadata references:

Supersedes [Appointment—service delivery mode, code AAA](#)
[WA Health](#), Standard 19/03/2015

Has been superseded by [Appointment—service delivery mode, code AAA](#)
[WA Health](#), Standard 01/06/2017

See also [Non-admitted patient service event—service delivery mode, code N](#)
[Health](#), Standard 05/02/2021
[Tasmanian Health](#), Standard 06/12/2023

See also [Non-admitted patient service event—service delivery mode, code N](#)
[Health](#), Superseded 05/02/2021

See also [Non-admitted patient service event—service delivery mode, code N](#)
[Health](#), Superseded 17/07/2020

See also [Non-admitted patient service event—service delivery mode, code N](#)
[Health](#), Superseded 25/01/2018

See also [Non-admitted patient service event—service delivery mode, code N](#)
[Health](#), Superseded 05/10/2016

See also [Non-admitted patient service event—service delivery mode, code N](#)
[Health](#), Superseded 13/11/2014
[Independent Hospital Pricing Authority](#), Standard 01/11/2012

Implementation in Data Set Specifications:

[WA Health Non-Admitted Patient Activity and Wait List Data Collection \(NAPAAWL DC\) 2014-15](#)
[WA Health](#), Standard 24/04/2015