

Regular client indicator

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Regular client indicator

Identifying and definitional attributes

Metadata item type:	Property
METEOR identifier:	436655
Registration status:	Health , Standard 07/12/2011 Community Services (retired) , Standard 06/02/2012 Indigenous , Standard 13/03/2015
Definition:	An indicator of whether a client is a regular client of an organisation or agency.
Property group:	Client characteristic

Collection and usage attributes

Comments:	The definition of a regular client can vary depending on the context and/or collection in which the term is being applied, but generally involves a minimum number of visits to an organisation or agency or uses of a facility, occurring over a specific period of time. For example, in the primary health care context a regular client may be someone who has visited a particular primary health care provider 3 or more times in the last 2 years.
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Source and reference attributes

Submitting organisation:	Australian Institute of Health and Welfare (AIHW)
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Relational attributes

Data Element Concepts implementing this property:	Person—regular client indicator Community Services (retired) , Standard 06/02/2012 Health , Standard 07/12/2011 Indigenous , Standard 13/03/2015
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