

Person—reason services not provided, code N[N]

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Person—reason services not provided, code N[N]

Identifying and definitional attributes

Metadata item type:	Data Element
Short name:	Reason(s) services not provided
METEOR identifier:	400286
Registration status:	Homelessness , Superseded 10/08/2018 Housing assistance , Standard 23/08/2010
Definition:	The reason(s) services were not provided to a person seeking assistance, as represented by a code.
Data Element Concept:	Person—reason(s) services not provided
Value Domain:	Reasons for not providing services, homelessness code N[N]

Value domain attributes

Representational attributes

Representation class:	Code	
Data type:	Number	
Format:	N[N]	
Maximum character length:	2	
	Value	Meaning
Permissible values:	1	Person did not accept service
	2	Person wanted different services
	3	Agency was in the wrong area
	4	Agency had no accommodation available
	5	Agency had no other services available
	6	Agency had insufficient staff
	7	Agency was inappropriate, wrong target group
	8	Agency's facilities were not appropriate for a person with special needs
	9	Person was refused service/ person did not meet criteria
	10	No fee-free services, available at the time of request
	11	Other

Data element attributes

Collection and usage attributes

Guide for use:	This item provides information about why agencies are unable to meet people's requests for services. There may be more than one reason why services are not provided to people seeking them. This data element is used to collect all of these reasons.
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Collection methods: The permissible values for this data element are used to form the response categories to the question:

'Which one of the following reason(s) best describes why the person was not provided assistance?'

Relational attributes

Related metadata references: Supersedes [Person—main reason accommodation not offered, SAAP code N\[NN\] Community Services \(retired\)](#), Superseded 01/07/2011

Has been superseded by [Person—reason service not provided, code N\[N\] Homelessness](#), Standard 10/08/2018

Implementation in Data Set Specifications: [Specialist Homelessness Services NMDs 2011](#)
[Homelessness](#), Superseded 01/05/2013
[Housing assistance](#), Superseded 01/05/2013

Implementation start date: 01/07/2011

DSS specific information: In the Specialist Homelessness Services NMDs, this data element is collected only for persons who have not received any services requested or assessment, that is, it is collected only for persons known as 'turnaways'.

[Specialist Homelessness Services NMDs 2012-13](#)
[Homelessness](#), Superseded 01/05/2013
[Housing assistance](#), Superseded 01/05/2013

Implementation start date: 01/07/2012

Implementation end date: 30/06/2013

DSS specific information: In the Specialist Homelessness Services NMDs, this data element is collected only for persons who have not received any services requested or assessment, that is, it is collected only for persons known as 'turnaways'.

[Specialist Homelessness Services NMDs 2013-14](#)
[Homelessness](#), Superseded 26/08/2014
[Housing assistance](#), Superseded 26/08/2014

Implementation start date: 01/07/2013

Implementation end date: 30/06/2014

Conditional obligation:

In the Specialist Homelessness Services NMDs, this data element is collected only for 'turnaways'. Turnaways are people who have not received any requested services or assessment.

DSS specific information:

This question allows the person to check all responses that apply, and therefore the person may have up to 11 valid responses.

[Specialist Homelessness Services NMDs 2014-15](#)
[Homelessness](#), Superseded 24/11/2016
[Housing assistance](#), Superseded 24/11/2016

Implementation start date: 01/07/2014

Implementation end date: 30/06/2015

Conditional obligation:

In the Specialist Homelessness Services NMDs, this data element is collected only for 'turnaways'. Turnaways are people who have not received any requested services or assessment.

DSS specific information:

This question allows the person to check all responses that apply, and therefore the person may have up to 11 valid responses.

[Specialist Homelessness Services NMDs 2015-17](#)
[Homelessness](#), Superseded 24/11/2016

Implementation start date: 01/07/2015

Implementation end date: 30/06/2017

Conditional obligation:

In the Specialist Homelessness Services NMDs, this data element is collected only for 'turnaways'. Turnaways are people who have not received any requested services or assessment.

DSS specific information:

This question allows the person to check all responses that apply, and therefore the person may have up to 11 valid responses.

[Specialist Homelessness Services NMDs 2017-19](#)

[Homelessness](#), Superseded 10/08/2018

Implementation start date: 01/07/2017

Implementation end date: 30/06/2019

Conditional obligation:

In the Specialist Homelessness Services NMDs, this data element is collected only for 'turnaways'. Turnaways are people who have not received any requested services or assessment.

DSS specific information:

This question allows the person to check all responses that apply, and therefore the person may have up to 11 valid responses.