Service episode—order end reason

Exported from METEOR

(AIHW's Metadata Online Registry)

© Australian Institute of Health and Welfare 2024

This product, excluding the AIHW logo, Commonwealth Coat of Arms and any material owned by a third party or protected by a trademark, has been released under a Creative Commons BY 4.0 (CC BY 4.0) licence. Excluded material owned by third parties may include, for example, design and layout, images obtained under licence from third parties and signatures. We have made all reasonable efforts to identify and label material owned by third parties.

You may distribute, remix and build on this website’s material but must attribute the AIHW as the copyright holder, in line with our attribution policy. The full terms and conditions of this licence are available at https://creativecommons.org/licenses/by/4.0/.

Enquiries relating to copyright should be addressed to info@aihw.gov.au.

Enquiries or comments on the METEOR metadata or download should be directed to the METEOR team at meteor@aihw.gov.au.

# Service episode—order end reason

|  |
| --- |
| Identifying and definitional attributes |
| Metadata item type: | Data Element Concept |
| METEOR identifier: | 398324 |
| Registration status: | [Community Services (retired)](https://meteor.aihw.gov.au/RegistrationAuthority/1), Standard 14/09/2009 |
| Definition: | The reason the order for a service episode ended. |

## Object Class attributes

### Identifying and definitional attributes

|  |  |
| --- | --- |
| Object class: | [Service episode](https://meteor.aihw.gov.au/content/320994) |
| Definition: | A period of time during which a client receives assistance from an agency. |
| Context: | Service provision and planning:The concept of a service episode (and associated metadata items) is necessary for the analysis, of the length of provision of assistance to clients. In conjunction with information about the amount and type of assistance received by clients, information about the length of the service episode also gives some indication of the intensity of assistance provided by agencies.A client's service episode always begins and ends with dates that mark the first and last time that the person received assistance from the agency. That is, a service episode will always begin and end with service event (see metadata item the service event).The pathway or process followed by a person entering or exiting from a service episode varies from one agency to another and from one type of assistance to another. It cannot be assumed, for example, that every client has undergone an assessment (or the same type of assessment) before entering a service episode. At times, a client may receive services from an agency on the basis of a referral from an established source with which the agency has well-developed referral protocols. At other times, a client who has been previously assisted by the agency may begin to receive services again without undergoing the same level of assessment on entry into a subsequent service episode.The definition of service episode has not assumed that any standard sequence of events applies to all service episodes for all clients across all types of agencies and across all programs. Rather, the definition of a service episode allows for the receipt of any of the types of assistance to serve as a trigger for the beginning of a service episode. That is, the service activity associated with the beginning of a service episode (i.e. the first service event) will vary across agencies.While agency policies and practices will impact upon the determination of a Service episode to some extent (e.g. different policies for taking clients 'off the books') the basic feature across agencies remain the first and the last Service events received by a client within a period of receipt of assistance. Establishing greater consistency in the determination of Service episodes would require a national cross-program approach to standardising entry and exit procedures across the community service sector. |
| Specialisation of: | [Service episode](https://meteor.aihw.gov.au/content/333545) |
| Source and reference attributes |
| Submitting organisation: | Australian Institute of Health and Welfare |
| Origin: | Home and Community Care (HACC) Data Dictionary Version 1.0, 1998 |

## Property attributes

### Identifying and definitional attributes

|  |  |
| --- | --- |
| Property: | [Order end reason](https://meteor.aihw.gov.au/content/398320) |
| Definition: | The reason the order ended. |
| Property group: | [Service provision event](https://meteor.aihw.gov.au/content/274661) |

## Data element concept attributes

### Relational attributes

|  |  |
| --- | --- |
| Data Elements implementing this Data Element Concept: | [Service episode—order end reason, code N[N]](https://meteor.aihw.gov.au/content/387596)       [Community Services (retired)](https://meteor.aihw.gov.au/RegistrationAuthority/1), Standard 14/09/2009 |